We are currently updating our site; thank you for your patience.

SALES

TRADE IN (LOAN ITEM) PROCESS

This process gives you the option to send out a **loan machine**, whilst the contract machine is sent for repair. If the machine cannot be repaired, the user can perform a **swap out**.

1. Raise a Call against the main machine on the contract
2. Issue a Loan Unit or
3. Swap Out the Machine
4. Assign Technician to the Call
5. Print Work Order

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