

We are currently updating our site; thank you for your patience.

BPO2

'CANNOT INSERT THE VALUE NULL INTO COLUMN...'

When saving information in a screen, the following error message may pop up:

.NetSqlClient Data Provider

Cannot insert the value Null into column ['fldDocNo'], table ['BPO2_ DOC_2504.dbo.tblINVNPartRequests']; column does not allow nulls. INSERT fails.

Error during [part request] insert. Please contact system support. Transaction count after EXECUTE indicates a mismatching number of BEGIN and COMMIT statements. Previous count = 1, current count = 0. The statement has been terminated.



Add new Part Request - BPO: Version 2.5.0.4 - Example Company v2.5.0.0													
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This is due to the **Site** not being selected in the previous Listing screen.

Fix

- i. Click on **OK** to remove the error message.
- ii. Click on Back to return to the previous Listing screen and select the relevant Site in the Site filter field. For a detailed handling of this topic refer to Site Selection.
- iii. With the Site selected, repeat the process and you will be able to **Save** the information.

ST.000.004