

We are currently updating our site; thank you for your patience.

INSTALLATION AND CONFIGURATION

BPO BASICS

INSTALLATION

- Install BPO_RSI
- Install RSI Reporter
- Install BPO Explorer (Replaced with the reporting functionality in BPO2)
- Install RSI Reconciler
- [Install RSI Services](#)
- Install Supporting Apps

ACTIVATION & UPDATES

- [BPO_RSI Activation](#)
- RSI Reporter Activation
- RSI_Reconciler Activation
- Updates

SETUP

- [BPO_RSI to Database Connection](#)
- [BPO_RSI to Pastel Connection](#)

LOGIN & SECURITY

- [Security Groups & Users](#)

USING BPO2 - BASICS

- [Using BPO2](#)

USER INTERFACE CONFIG

- [Quick Access Toolbar](#)
- [Ribbon Configuration](#)

STATIC DATA & SYSTEM CONFIGURATION

- [Company](#)
- [Employees](#)
- [Procurement](#)
- [Warehousing](#)
- [Inventory](#)
- [Meters](#)

- Pastel to Database Connection
- **Service Manager Connection to the BPO Database**
- BPO Explorer Connection
- RSI_Reconciler Connection
- **Warranties**
- Maintenance Planning
- Projects
- **Locations**
- **Sales & Call Centre**
- **Contracts**

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