

We are currently updating our site; thank you for your patience.

CRM CUSTOMERS

CUSTOMER DETAILS TILES

- In the Customer Dashboard (Customer Home page) you can click on customer **Information tiles** which will direct you pages containing information regarding:
 - Customer **Sales History**
 - Customer **Addresses**
 - Customer **Contacts**
 - Customer **Open Activities**
 - Customer **Notes**
 - Customer **Salesmen**

Ribbon Access: Webpage > [http://\[servername\]:\[port-no\]/BPOCRM/User.aspx](http://[servername]:[port-no]/BPOCRM/User.aspx)

NAVIGATE TO THE CUSTOMER DASHBOARD

1. In the **Dashboard** (Home page),
2. Click on the **Customers** tile.
3. **Note:** The number in the top left of the tile indicates how many customers that you are linked to.

CRM Example Company Abigail Milne

Dashboard Search

Activities for Last 30 Days

Description	Target	Existing Custmrs	New Custmrs
Phone call	400	0	0
Email	30	0	0
Meeting	40	0	0
On Site inspection	50	0	0
Site inspection	2	0	0

1 Month Performance

Cases Invoices Orders Quotes

4 Month Pipeline

Aug 2019 Sep 2019 Oct 2019 Nov 2019

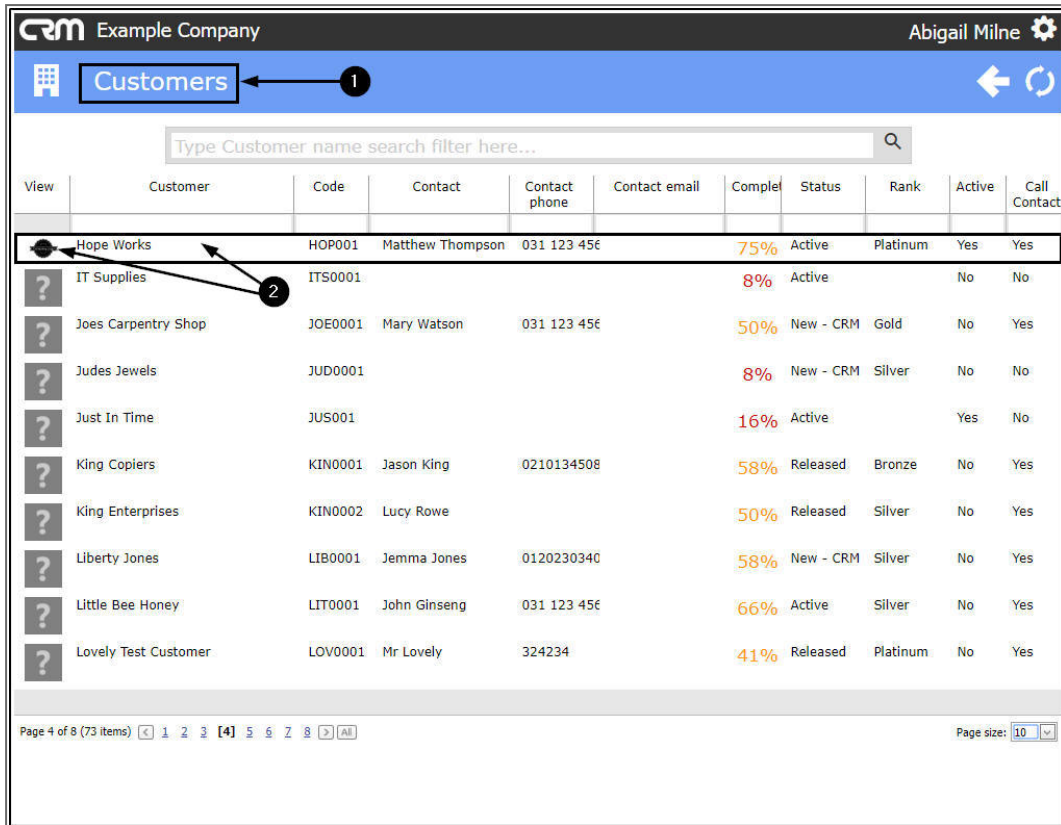
Today Recent Calendar

Schedule Date Status

No data to display

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- The **Customers** listing page will open.
 - Here you can view all the customers where you are either the **main** salesperson or **linked** as a salesperson.
- Select the specific customer that you wish to view by clicking on the **Customer Icon**, in the **View** column.



1. The **Customer Dashboard** (Customer Home page) will open.

If you wish to have more space on this page to view your customer information more clearly, you can change your page **Settings**.

SELECT THE 'HIDE DASHBOARD PANEL ON CUSTOMER PAGE' SETTING

2. Click on the **Settings** icon.

CRM Example Company Abigail Milne

Hope Works + Search

Activities for Last 30 Days

Description	Target	Existing Custmrs	New Custmrs
Phone call	400	0	0
Email	30	0	0
Meeting	40	0	0
On Site inspection	50	0	0
Site inspection	2	0	0

1 Month Performance

15 000.00
12 000.00
9 000.00
6 000.00
3 000.00
0.00

Cases Invoices Orders Quotes

4 Month Pipeline

0.50
0.40
0.30
0.20
0.10
0.00

Sep 2019 Oct 2019 Nov 2019 Dec 2019

Hope Works - HOP001 75%

Trading Name Hope Works
Registered Name Hope Works (Pty) Lts
Description
VAT No 987654321
Registration 123456789
Rank Platinum
Website <http://www.hopeworks.co.za>
Phone 031 123 4567

Created: 2014/04/03 11:46:44 PM

12 Months Sales History

6000
4000
2000
0
-2000
-4000

September 2018 October 2018 November 2018 December 2018 January 2019 February 2019 March 2019 April 2019 May 2019 June 2019 July 2019 August 2019 September 2019

Contract Income Sales Revenue

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1. The **Setting** panel will be expanded.
2. Select the '**Hide dashboard panel on customer page**' checkbox.

The screenshot shows a CRM interface for 'Example Company' with user 'Abigail Milne'. The main section is for 'Hope Works' (HOP001). A table shows activities for the last 30 days, and a '12 Months Sales History' bar chart is displayed. An 'Options' menu is open, showing settings for the dashboard panel.

Description	Target	Existing Custmrs	New Custmrs
Phone call	400	0	0
Email	30	0	0
Meeting	40	0	0
On Site	50	0	0
Inspection			
Site inspection	2	0	0

Options

- Show items for subordinates
- Exclude deleted customers in search on Cold Call screen
- Hide dashboard panel
- Hide dashboard panel on customer page

12 Months Sales History

Month	Contract Income	Sales Revenue
September 2018	0	5000
October 2018	0	0
November 2018	0	0
December 2018	0	0
January 2019	0	0
February 2019	0	0
March 2019	0	0
April 2019	0	0
May 2019	0	0
June 2019	0	0
July 2019	0	0
August 2019	0	0
September 2019	0	0

1. As you select the check box,
2. The **Dashboard panel** will disappear from the screen.

The screenshot displays a CRM dashboard for 'Example Company' user 'Abigail Milne'. The dashboard is titled 'Hope Works' and features a grid of function tiles: create cold call, recommendations, warnings, customers, cases, activities, quotes, orders, invoices, credit notes, equipment, contracts, service calls, 3rd party, and files. A settings menu is open, showing options like 'Show items for subordinates' and 'Hide dashboard panel'. A bar chart titled '12 Months Sales History' shows data for September 2018, with a tooltip indicating 'Contract Income : 0' and 'Sales Revenue : 0'. The interface includes a top navigation bar, a settings gear icon, and a bottom footer with the CO3 Technologies logo and version information.

- Click outside of the Settings frame to view the full page without the Dashboard.

The screenshot displays a CRM interface for 'Example Company' with user 'Abigail Milne'. The main view is for 'Hope Works - HOP001'. On the left is a grid of 15 tiles for actions like 'create cold call', 'recommendations', 'warnings', 'customers', 'cases', 'activities', 'quotes', 'orders', 'invoices', 'credit notes', 'equipment', 'contracts', 'service calls', '3rd party', and 'files'. The main area shows company details: Trading Name 'Hope Works' (75%), Registered Name 'Hope Works (Pty) Lts', VAT No '987654321', Registration '123456789', Rank 'Platinum', Website 'http://www.hopeworks.co.za', and Phone '031 123 4567'. Below this is a '12 Months Sales History' bar chart showing 'Contract Income' (yellow) and 'Sales Revenue' (blue) from September 2018 to September 2019. The chart shows a significant spike in sales revenue in October 2018 and a dip in March 2019. At the bottom, there is a footer with '©2019 CO3 Technologies (Pty) Ltd (3.5.6.0 / 3.5.6.0)' and the CO3 TECHNOLOGIES logo.

VIEW CUSTOMER DETAILS TILES

1. Here you can view the Customer **Details Tiles**.
2. **Hover over** any of the tiles to display that specific tile description:
 - Sales
 - Addresses
 - Contacts
 - Open Activities
 - Notes
 - Salesmen

The screenshot displays a CRM interface for 'Example Company' with user 'Abigail Milne'. The main view is for 'Hope Works - HOP001'. On the left is a grid of functional tiles: create cold call, recommendations, warnings, customers, cases, activities, quotes, orders, invoices, credit notes, equipment, contracts, service calls, 3rd party, and files. The right side shows company details: Trading Name (Hope Works), Registered Name (Hope Works (Pty) Lts), Description, VAT No (987654321), Registration (123456789), Rank (Platinum), Website (http://www.hopeworks.co.za), and Phone (031 123 4567). A '12 Months Sales History' bar chart is shown below, with a legend for Contract Income (yellow) and Sales Revenue (blue). A 'Sales' tile in the top row is highlighted with a box and a callout 'Addresses' with a '2'. A '1' points to the company logo area.

Month	Contract Income	Sales Revenue
September 2018	0	0
October 2018	0	0
November 2018	0	0
December 2018	0	0
January 2019	0	0
February 2019	0	0
March 2019	0	0
April 2019	0	0
May 2019	0	0
June 2019	0	0
July 2019	0	0
August 2019	0	0
September 2019	0	0

SALES

1. Hover over the **Sales** tile to bring up the description text box.
2. The **12 Months Sales History** will be displayed by default, in the **Details** frame, as the Customer Dashboard opens.

CRM Example Company | Abigail Milne

Hope Works | Search

Hope Works - HOP001

Trading Name: Hope Works 75%
 Registered Name: Hope Works (Pty) Lts
 Description: [Redacted]
 VAT No: 987654321
 Registration: 123456789
 Rank: Platinum
 Website: <http://www.hopeworks.co.za>
 Phone: 031 123 4567

12 Months Sales History

Month	Contract Income	Sales Revenue
September 2018	0	0
October 2018	0	5500
November 2018	0	0
December 2018	0	0
January 2019	0	0
February 2019	0	0
March 2019	0	-4500
April 2019	0	0
May 2019	0	0
June 2019	0	0
July 2019	0	0
August 2019	0	0
September 2019	0	0

ADDRESSES

- Click on the **Addresses** tile.

The screenshot displays a CRM interface for 'Example Company' with user 'Abigail Milne'. The main view is for customer 'Hope Works' (HOP001). It includes a navigation menu on the left with tiles for 'create cold call', 'recommendations', 'warnings', 'customers', 'cases', 'activities', 'quotes', 'orders', 'invoices', 'credit notes', 'equipment', 'contracts', 'service calls', '3rd party', and 'files'. The top right has a search bar. The main content area shows:

- Activities for Last 30 Days:**

Description	Target	Existing Custmrs	New Custmrs
Phone call	400	0	0
Email	30	0	0
Meeting	40	0	0
On Site inspection	50	0	0
Site inspection	2	0	0
- 1 Month Performance:** A bar chart showing performance for Cases, Invoices, Orders, and Quotes. The Y-axis ranges from 0.00 to 15,000.00.
- 4 Month Pipeline:** A line chart showing the pipeline from Sep 2019 to Dec 2019. The Y-axis ranges from 0.00 to 0.50.
- Customer Details:**
 - Trading Name: Hope Works (75%)
 - Registered Name: Hope Works (Pty) Lts
 - Description: Hope Works
 - VAT No: 987654321
 - Registration: 123456789
 - Rank: Platinum
 - Website: <http://www.hopeworks.co.za>
 - Phone: 031 123 4567
- 12 Months Sales History:** A bar chart showing sales from September 2018 to September 2019. The Y-axis ranges from -4000 to 6000. Legend: Contract Income (yellow), Sales Revenue (blue).

- The customer **addresses** will be displayed in the details frame.
- You can use the **Page Reference field** to scroll between the address pages.
 - The customer addresses can only be viewed here - if you wish to make changes to the addresses, refer to **customer addresses**.

The screenshot displays a CRM interface for 'Example Company' with user 'Abigail Milne'. The main view is for 'Hope Works - HOP001'. On the left is a grid of 15 functional tiles: create cold call, recommendations, warnings, customers, cases, activities, quotes, orders, invoices, credit notes, equipment, contracts, service calls, 3rd party, and files. The main content area shows a company logo, a 75% progress indicator, and contact details: Trading Name (Hope Works), Registered Name (Hope Works (Pty) Lts), VAT No (987654321), Registration (123456789), Rank (Platinum), Website (http://www.hopeworks.co.za), and Phone (031 123 4567). Below this is a table of addresses with a pagination control showing 'Page 1 of 2' and 'Rows per page: 1'. A search bar is at the top right.

Trading Name	Hope Works	75%
Registered Name	Hope Works (Pty) Lts	
Description		
VAT No	987654321	
Registration	123456789	
Rank	Platinum	
Website	http://www.hopeworks.co.za	
Phone	031 123 4567	

PO Box 7452 Forest Hills New Town Durban South South Africa 1234	Plot 91 Leaf Road Forest Hills New Town Durban South South Africa 1234	Should see this for physical address 0000
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CONTACTS

- Client on the **Contacts** tile.



1. The customer **contacts** will be displayed in the details frame.
2. By default, the details frame will only display the **sales** contacts - these are marked with an orange bar.

SHOW SALES / NON-SALES CONTACTS

3. If you would like to see all the customer contacts, select the **Show non-sales contacts** checkbox.

The screenshot shows a CRM interface for 'Example Company' with user 'Abigail Milne'. The main view is for 'Hope Works - HOP001'. On the left is a grid of functional tiles. On the right, a details pane shows company information and a list of contacts. Three callouts are present: 1 points to the 'Website' field, 2 points to the 'Show non-sales contacts' checkbox, and 3 points to the 'Show non-sales contacts' checkbox label.

Company Details:

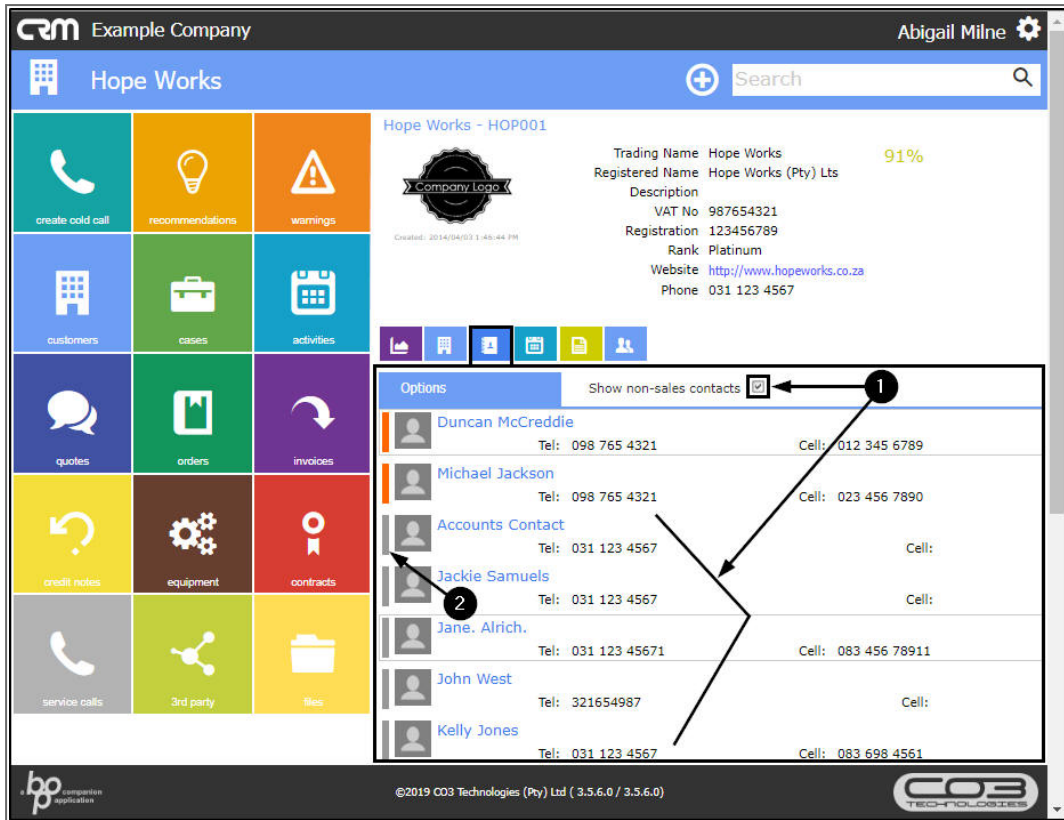
- Trading Name: Hope Works (91%)
- Registered Name: Hope Works (Pty) Lts
- Description: [Blank]
- VAT No: 987654321
- Registration: 123456789
- Rank: Platinum
- Website: <http://www.hopeworks.co.za>
- Phone: 031 123 4567

Contacts List:

Name	Tel:	Cell:
Duncan McCreddie	098 765 4321	012 345 6789
Michael Jackson	098 765 4321	023 456 7890

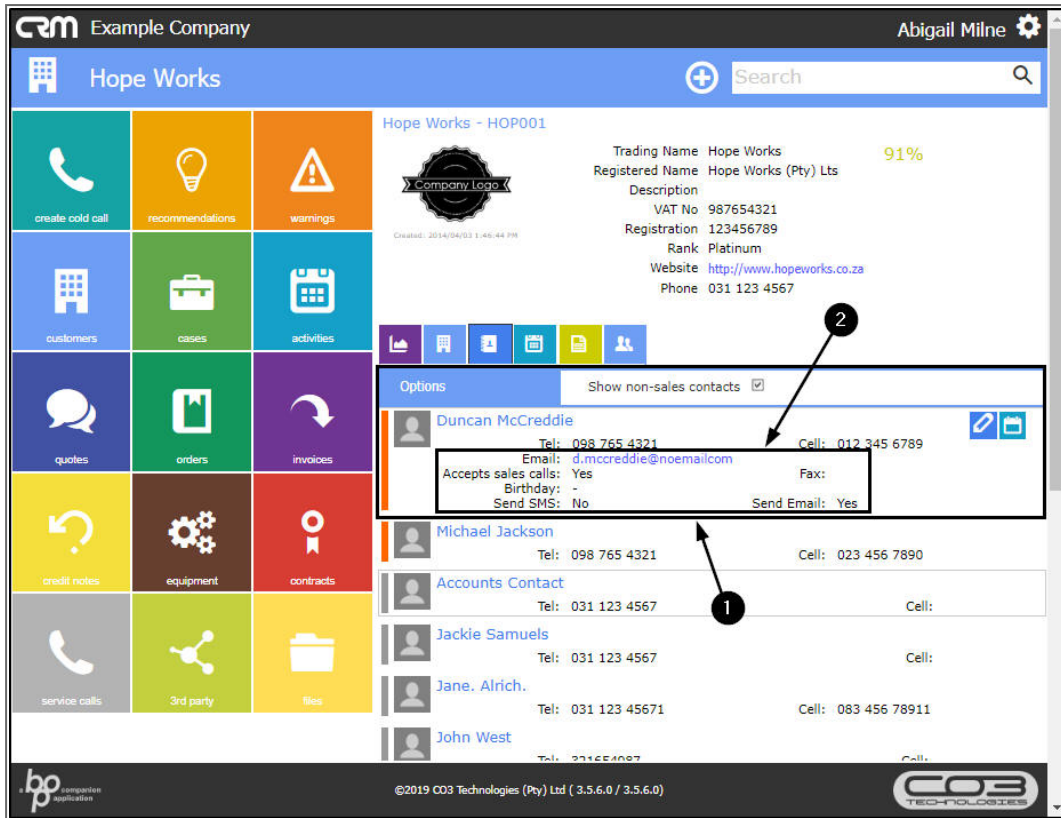
Page 1 of 1 (2 items) | Page size: 20

1. **Non-sales** contacts will now also display.
2. These are marked with a grey bar.



EXPAND CONTACT DETAILS

1. Click once on any specific contact frame to **expand** it.
2. You will now be able to view extra details for example: the contact **email address** and whether this contact **accepts sales calls**.

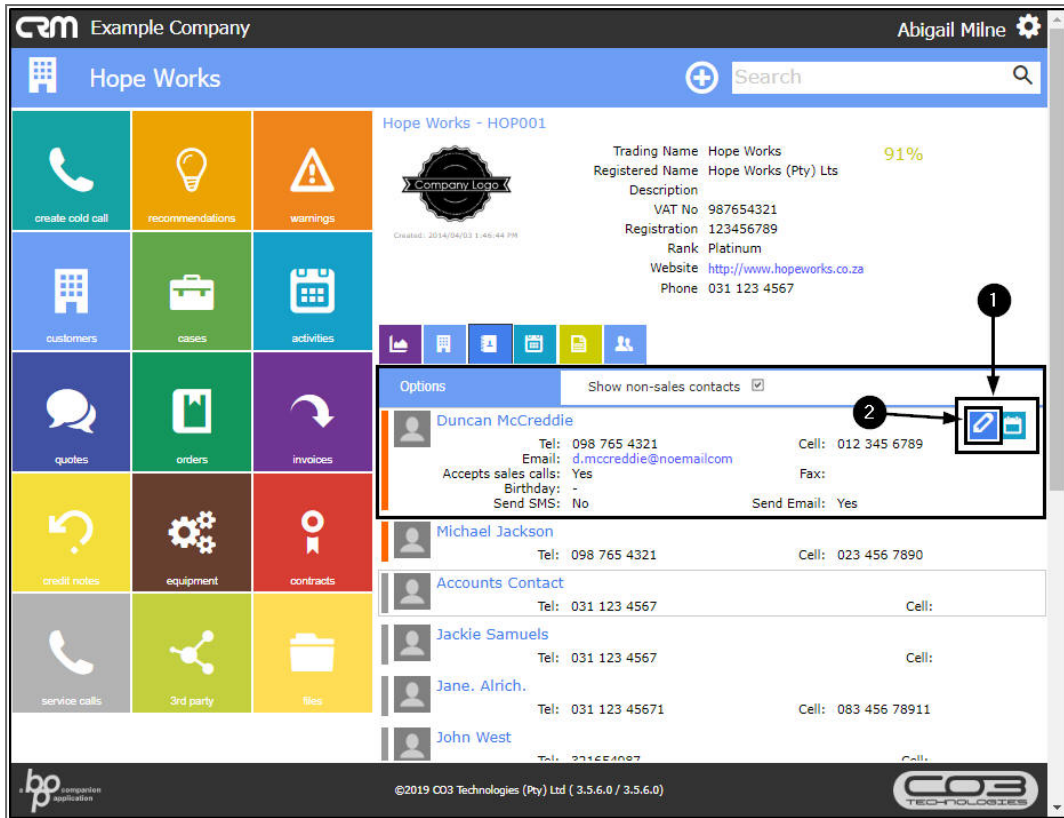


VIEW/EDIT THIS SALES CONTACT

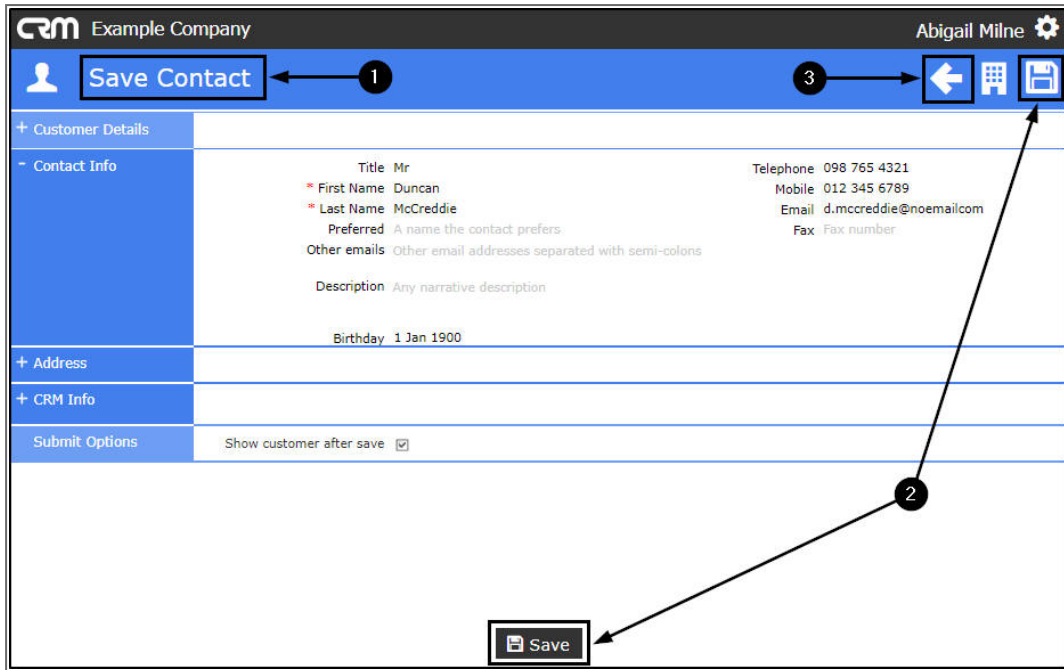
1. If you expanded a Sales contact - you will also now be able to view 2 **Action** buttons in this frame.

Note: If you **hover over** any Sales contact (without expanding the contact frame - you will also be able to view these **Action** buttons.

2. Click on the **View/Edit this Contact** button.

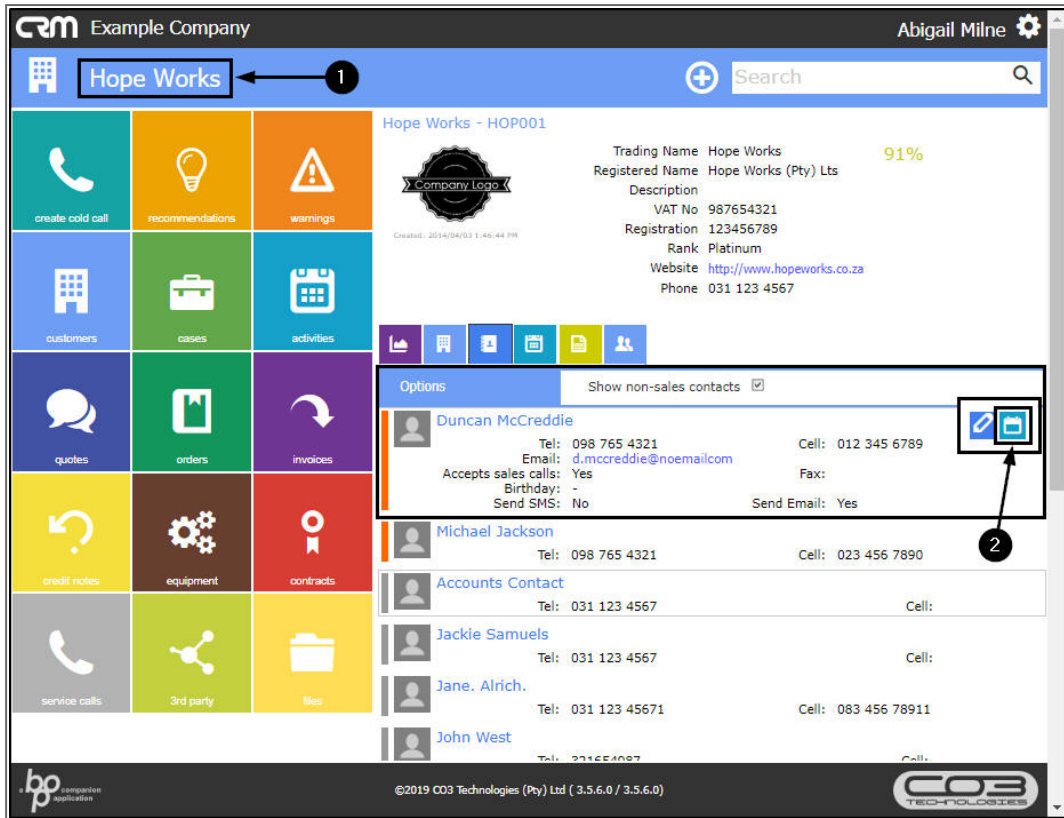


1. The **Save Contact** page will open.
2. Either, update the contact information as required (refer to **Add/Edit Contact** for more details) and click on **Save**.
3. Or, return to the **Customer page** if you do not wish to make or save any changes.

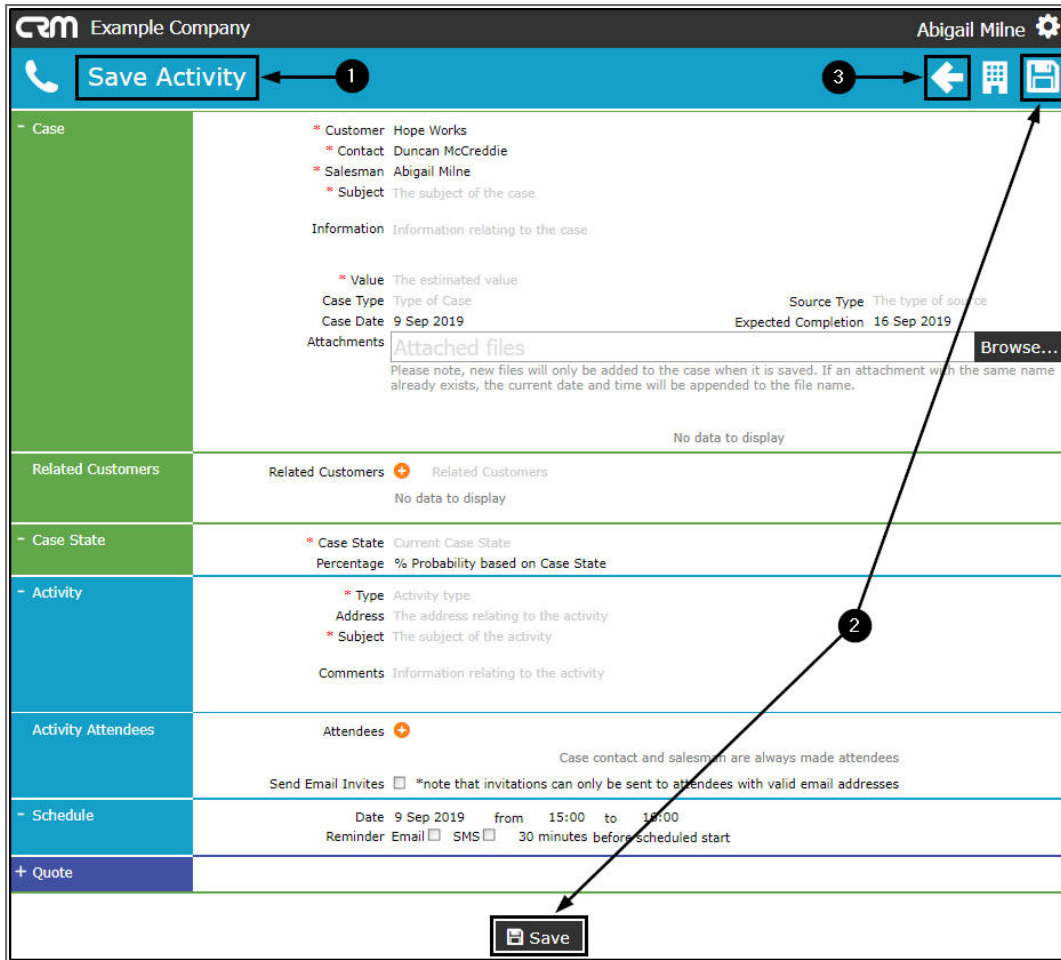


CREATE A NEW CASE AND ACTIVITY

- In the **Customer** page,
- Click on the **Create a new case and activity for this contact** button.



- The **Save Activity** page will open.
- Either, update the Case and Activity details as required (refer to **Add a New Activity** for more details) and click on **Save**.
- Or, return to the **Customer page** if you do not wish to make or save any changes.



CUSTOMER DETAILS

OPEN ACTIVITIES

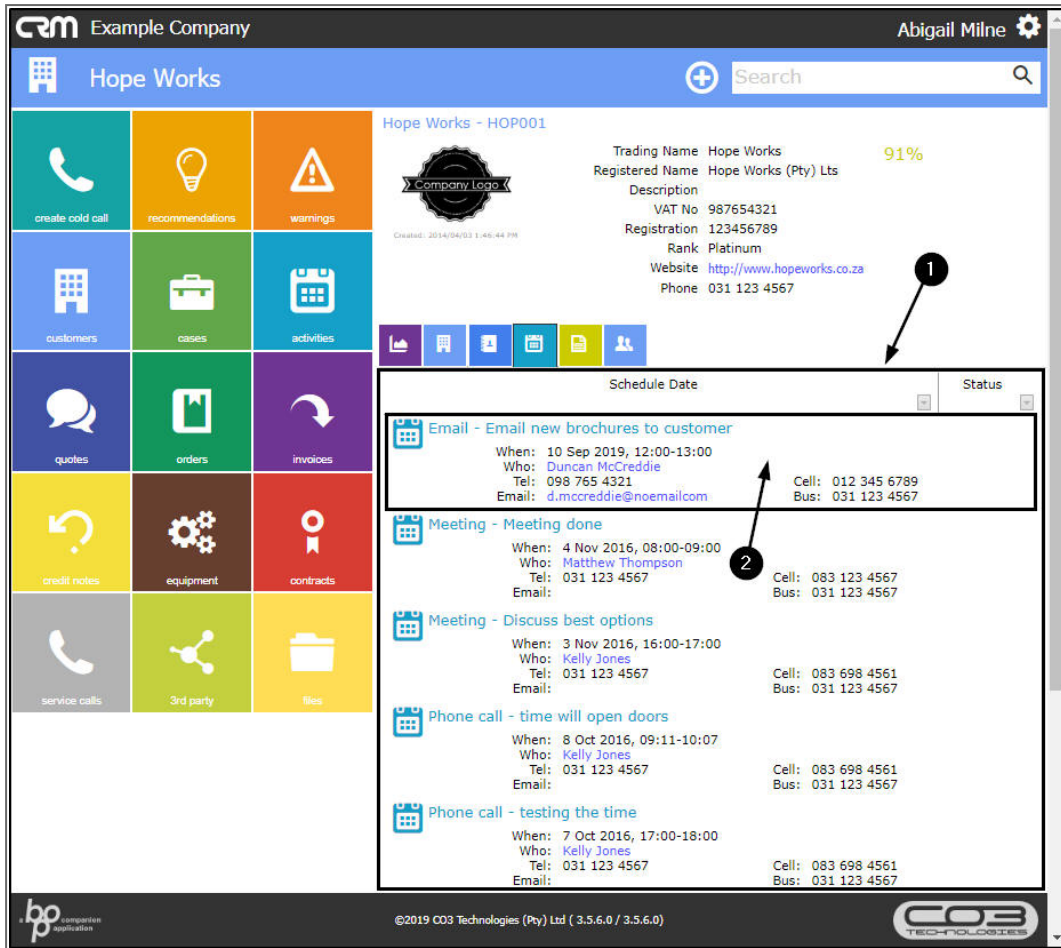
1. In the **Customer page**,
2. Click on the **Open Activities** tile.

The screenshot displays a CRM interface for 'Example Company' with user 'Abigail Milne'. The main view is for customer 'Hope Works - HOP001'. A navigation pane on the left contains various action tiles such as 'create cold call', 'recommendations', 'warnings', 'customers', 'cases', 'activities', 'quotes', 'orders', 'invoices', 'credit notes', 'equipment', 'contracts', 'service calls', '3rd party', and 'files'. A search bar is at the top right. The customer details section shows a 91% status and various identification numbers. Below this is a 'Months Sales History' bar chart showing 'Contract Income' (yellow) and 'Sales Revenue' (blue) from September 2018 to September 2019. A callout box labeled 'Open Activities' is positioned over the chart area. Numbered callouts '1' and '2' point to the 'Hope Works' header and the 'Open Activities' callout respectively.

1. A list of all **open activities** for the selected customer will be displayed in the Details frame.

View the Action buttons

2. **Hover over** a selected activity.



1. The customer **Action buttons** will be displayed.

CONTACTS

EXPAND CONTACT DETAILS

2. **Single click** anywhere on a selected activity (but not directly on any of the Action buttons).

The screenshot displays a CRM interface for 'Example Company' with user 'Abigail Milne'. The main view is for 'Hope Works - HOP001', showing a 91% completion status and various contact details. A list of activities is shown below, with the first activity, 'Email - Email new brochures to customer', selected and expanded to show a detailed view of the email activity, including recipient information and contact details. A second activity, 'Meeting - Meeting done', is also visible in the list.

Customer Details:

- Trading Name: Hope Works
- Registered Name: Hope Works (Pty) Lts
- Description: [Redacted]
- VAT No: 987654321
- Registration: 123456789
- Rank: Platinum
- Website: <http://www.hopeworks.co.za>
- Phone: 031 123 4567

Activities List:

- Email - Email new brochures to customer** (Selected and Expanded)
 - When: 10 Sep 2019, 12:00-13:00
 - Who: Duncan McCreddie
 - Tel: 098 765 4321
 - Email: d.mccreddie@noemail.com
 - Cell: 012 345 6789
 - Bus: 031 123 4567
- Meeting - Meeting done
 - When: 4 Nov 2016, 08:00-09:00
 - Who: Matthew Thompson
 - Tel: 031 123 4567
 - Email: [Redacted]
 - Cell: 083 123 4567
 - Bus: 031 123 4567
- Meeting - Discuss best options
 - When: 3 Nov 2016, 16:00-17:00
 - Who: Kelly Jones
 - Tel: 031 123 4567
 - Email: [Redacted]
 - Cell: 083 698 4561
 - Bus: 031 123 4567
- Phone call - time will open doors
 - When: 8 Oct 2016, 09:11-10:07
 - Who: Kelly Jones
 - Tel: 031 123 4567
 - Email: [Redacted]
 - Cell: 083 698 4561
 - Bus: 031 123 4567
- Phone call - testing the time
 - When: 7 Oct 2016, 17:00-18:00
 - Who: Kelly Jones
 - Email: [Redacted]

- The selected activity frame will **expand** to display more details regarding the activity.

The screenshot displays a CRM interface for 'Example Company' with user 'Abigail Milne'. The main view is for 'Hope Works - HOP001', showing a 91% completion status and various contact details. A grid of 15 tiles provides quick access to functions like 'create cold call', 'recommendations', 'warnings', 'customers', 'cases', 'activities', 'quotes', 'orders', 'invoices', 'credit notes', 'equipment', 'contracts', 'service calls', '3rd party', and 'files'. Below this, a list of activities is shown, including an email and three meetings. A red circle highlights the 'Email - Email new brochures to customer' entry, with arrows pointing to its details and a 'Notes' tile icon.

Customer Details:

- Trading Name: Hope Works
- Registered Name: Hope Works (Pty) Lts
- Description: [Redacted]
- VAT No: 987654321
- Registration: 123456789
- Rank: Platinum
- Website: <http://www.hopeworks.co.za>
- Phone: 031 123 4567

Activities:

- Email - Email new brochures to customer**
 - When: 10 Sep 2019, 12:00-13:00
 - Who: Duncan McCreddie
 - Tel: 098 765 4321
 - Email: d.mccreddie@nsemail.com
 - Cell: 012 345 6789
 - Bus: 031 123 4567
 - Where: Plot 91 Leaf Road Forest Hills New Town Durban South South Africa
 - Case: Email new brochures
 - Comments: [Redacted]
 - Completion Notes: [Redacted]
- Meeting - Meeting done**
 - When: 4 Nov 2016, 08:00-09:00
 - Who: Matthew Thompson
 - Tel: 031 123 4567
 - Email: [Redacted]
 - Cell: 083 123 4567
 - Bus: 031 123 4567
- Meeting - Discuss best options**
 - When: 3 Nov 2016, 16:00-17:00
 - Who: Kelly Jones
 - Tel: 031 123 4567
 - Email: [Redacted]
 - Cell: 083 698 4561
 - Bus: 031 123 4567
- Phone call - time will open doors**
 - When: 8 Oct 2016, 09:11-10:07
 - Who: Kelly Jones
 - Tel: 031 123 4567
 - Email: [Redacted]
 - Cell: 083 698 4561
 - Bus: 031 123 4567
- Phone call - testing the time**

NOTES

1. In the **Customer** page,
2. Click on the **Notes** tile.

The screenshot displays a CRM interface for 'Example Company' with user 'Abigail Milne'. The main header shows 'Hope Works' with a search bar. A grid of 15 tiles provides quick access to various functions: create cold call, recommendations, warnings, customers, cases, activities, quotes, orders, invoices, credit notes, equipment, contracts, service calls, 3rd party, and files. The customer details section for 'Hope Works - HOP001' includes a company logo, trading name, registered name, description, VAT No (987654321), registration (123456789), rank (Platinum), website (http://www.hopeworks.co.za), and phone (031 123 4567). A 'Notes' icon is highlighted with a callout box. Below this is a 'Months Sales History' bar chart showing 'Contract Income' (orange) and 'Sales Revenue' (blue) from September 2018 to September 2019. The chart shows a significant positive spike in October 2018 and a significant negative spike in March 2019.

- A list of all the **Notes** linked to this customer will be displayed.
 - Notes can only be viewed here - if you wish to add a note, refer to **Add Note**.

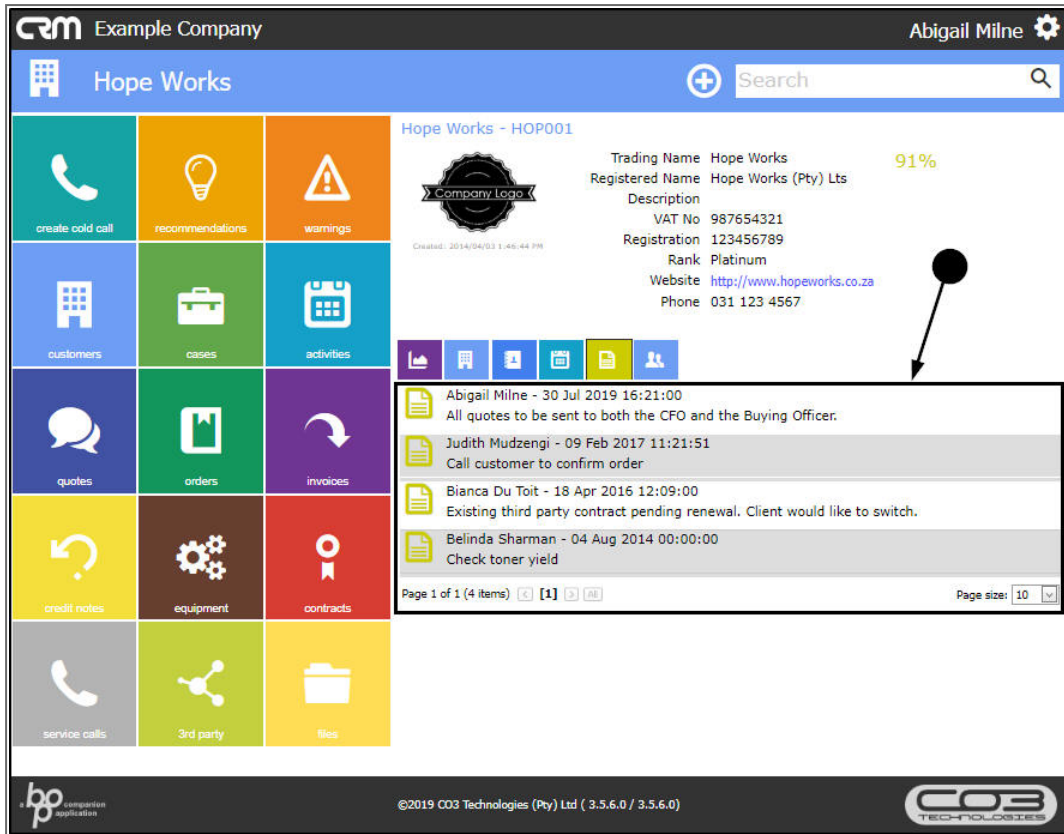
The screenshot displays a CRM interface for 'Example Company' with user 'Abigail Milne'. The main view is for 'Hope Works - HOP001'. The interface includes a navigation grid on the left with tiles for: create cold call, recommendations, warnings, customers, cases, activities, quotes, orders, invoices, credit notes, equipment, contracts, service calls, 3rd party, and files. The main content area shows the company logo, a 'Created' timestamp, and a list of details: Trading Name (Hope Works), Registered Name (Hope Works (Pty) Lts), Description, VAT No (987654321), Registration (123456789), Rank (Platinum), Website (http://www.hopeworks.co.za), and Phone (031 123 4567). A '91%' progress indicator is visible. Below the details is a list of activities with a search bar and a magnifying glass icon. The activities list includes: Abigail Milne - 30 Jul 2019 16:21:00 (All quotes to be sent to both the CFO and the Buying Officer.), Judith Mudzengi - 09 Feb 2017 11:21:51 (Call customer to confirm order.), Bianca Du Toit - 18 Apr 2016 12:09:00 (Existing third party contract pending renewal. Client would like to switch.), and Belinda Sharman - 04 Aug 2014 00:00:00 (Check toner yield). The footer contains the CO3 Technologies logo and copyright information: ©2019 CO3 Technologies (Pty) Ltd (3.5.6.0 / 3.5.6.0).

VIEW SALESMAN/ADDITIONAL SALESMEN

1. In the **Customer home page**,
2. Click on the **Salesmen** tile.

The screenshot displays the CRM interface for 'Example Company' with user 'Abigail Milne'. The main view is for customer 'Hope Works - HOP001'. The left sidebar contains various functional tiles such as 'create cold call', 'recommendations', 'warnings', 'customers', 'cases', 'activities', 'quotes', 'orders', 'invoices', 'credit notes', 'equipment', 'contracts', 'service calls', '3rd party', and 'files'. The top right features a search bar. The main content area shows the company's trading name, registered name, VAT number, registration number, rank, website, and phone number. Below this is a '12 Months Sales History' bar chart showing 'Contract Income' (yellow) and 'Sales Revenue' (blue) from September 2018 to September 2019. A callout box labeled '2' points to a 'Salesmen' button located above the chart.

- A list of all the **Salesmen** linked to this customer will be displayed.
- Salesmen can only be viewed here - if you wish to make changes to the linked salesmen, refer to **Main-tain Customer Salesmen**.



The screenshot displays a CRM interface for 'Example Company' with the user 'Abigail Milne'. The main section is titled 'Hope Works' and shows a '91%' completion status. The customer details include:

- Trading Name: Hope Works
- Registered Name: Hope Works (Pty) Lts
- Description: [Redacted]
- VAT No: 987654321
- Registration: 123456789
- Rank: Platinum
- Website: <http://www.hopeworks.co.za>
- Phone: 031 123 4567

A list of activities is shown below the details:

- Abigail Milne - 30 Jul 2019 16:21:00: All quotes to be sent to both the CFO and the Buying Officer.
- Judith Mudzengi - 09 Feb 2017 11:21:51: Call customer to confirm order.
- Bianca Du Toit - 18 Apr 2016 12:09:00: Existing third party contract pending renewal. Client would like to switch.
- Belinda Sharman - 04 Aug 2014 00:00:00: Check toner yield.

The interface includes a sidebar with various function tiles such as 'create cold call', 'recommendations', 'warnings', 'customers', 'cases', 'activities', 'quotes', 'orders', 'invoices', 'credit notes', 'equipment', 'contracts', 'service calls', '3rd party', and 'files'. A search bar is located at the top right, and a CRM logo is at the top left. The footer contains the CO3 Technologies logo and copyright information: ©2019 CO3 Technologies (Pty) Ltd (3.5.6.0 / 3.5.6.0).

When you have finished working in this page,

- Either, click on the **CRM logo** to return to the Dashboard (Home page),
- Or, click on the **arrow** in the top left of the screen, to go back to the previous page.

The screenshot displays a CRM interface for a customer named 'Hope Works'. The browser address bar shows 'localhost:50000/BPOCRM/ViewCustomer.aspx?CustomerID=2'. The application header includes 'CRM Example Company' and the user 'Abigail Milne'. The main content area is titled 'Hope Works - HOP001' and features a grid of 12 functional tiles: 'create cold call', 'recommendations', 'warnings', 'customers', 'cases', 'activities', 'quotes', 'orders', 'invoices', 'credit notes', 'equipment', and 'contracts'. To the right of the tiles, a 'Company Logo' is shown with a creation timestamp of '2014/04/03 1:46:44 PM'. Below the logo, a list of company details is provided: Trading Name (Hope Works), Registered Name (Hope Works (Pty) Lts), Description, VAT No (987654321), Registration (123456789), Rank (Platinum), Website (http://www.hopeworks.co.za), and Phone (031 123 4567). A 91% progress indicator is visible next to the Trading Name. A secondary row of tiles includes 'service calls', '3rd party', and 'Res'. At the bottom, the user profile for 'Abigail Milne' (a.milne@noemail.com) and phone number '012 345 6789' is displayed. The footer contains the 'bpo comparison application' logo, copyright information for CO3 Technologies (Pty) Ltd (3.5.6.0 / 3.5.6.0), and the CO3 TECHNOLOGIES logo.

CRM.002.015