

### **Welcome to Nucleus CRM Mobile Online Help**

The Sales Connect mobile application provides a quick, simple interface for sales people to perform basic operations to manage their daily CRM Activities. The functionality includes:

- CRM Activities displayed in a calendar view
- The ability to filter these Activities by **Activity Type**
- Linking **Images** to the Activities Case
- Editing Activity Notes
- Logging the Start and End of an Activity
- Logging Start and End Travel for Meeting Activities
- Creating the Next Activity or Rescheduling an Activity

Sales Connect also enhances the effective management and reporting on sales performance in the field by:

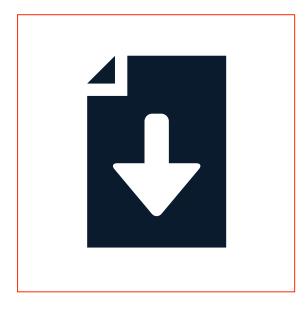
- Enforcing the capture of data
- Capturing additional business relevant management information
- Logging the activities and movements of sales people



#### **QUICK LINKS**



### **Introduction to CRM Mobile**



Download and Log In/Out







#### **Environment**



**Edit Activity Details** 



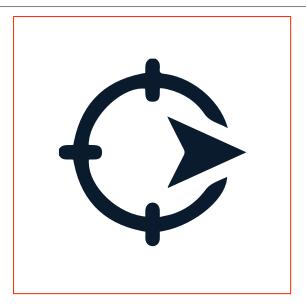


#### Link Image/Photo to an Activity



Add Notes to an Activity





#### Link Start and End Travel to an Activity

We are currently updating our site; thank you for your patience.

# **Latest Updates**

- The apk is now 64 bit compatible (it was only x86 compatible previously)
- The apk is now fully compatible with Android 9 and 10

## Connectivity

The CRMWebService will provide the end points to read and write the relevant data via a REST web service that sends and receives data in JSON format.

## **Application Version Compatibility**



#### Sales Connect Home

- Sales Connect v1.0.12 Release
- BPOCRM v3.5.5.1 or later
- SalesConnect apk v1.0.12 or later
- BPO\_RSI v1.27.0.0 or later | BPO\_TEL v1.4.0.0 or later | BPO2 v2.1.0.31 or later

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