

We are currently updating our site; thank you for your patience.

LOCATIONS

FUNCTIONAL LOCATIONS - WORK ORDER HISTORY

Ribbon Access: Equipment / Locations > Functional Locations

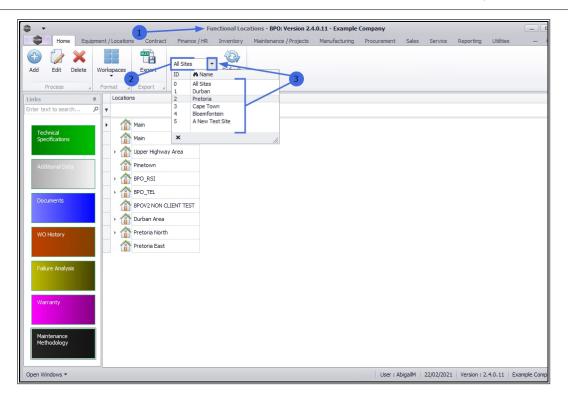


1. The **Functional Locations** screen will be displayed.

SELECT THE SITE

- 2. The **Site** filter will be set according to your company configuration.
- 3. You do not need to select a specific site, however if you wish to narrow your filter parameters, you can click on the down **arrow** and select a particular site from the list.
 - For a detailed handling of this topic refer to Site Selection.





SELECT THE LOCATION

1. Select the **row** of the **location** where you wish to view the Work Order History.

MAIN LOCATION

2. If you wish to view the Work Order History of a main location, select the **row** of that main location. In this example **Upper Highway Area** is a main location.

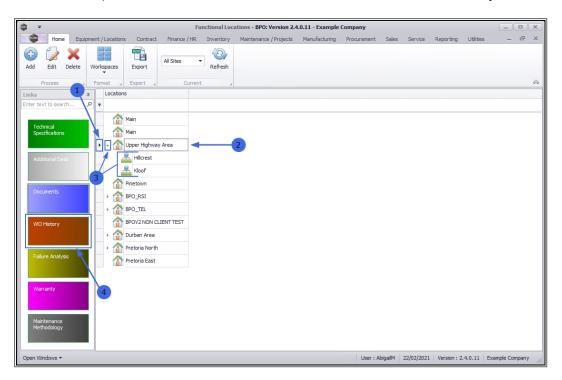
SUB-LOCATION

3. If you wish to view the Work Order History of a sub-location, ensure that you **expand** the main (parent) location to be able to view and select the row of that sub-location. In this example, **Hillcrest** and **Kloof** are sub-locations of Upper Highway Area.



VIEW LOCATION WORK ORDER HISTORY

4. When you have selected the location, click on the **WO History** tile.

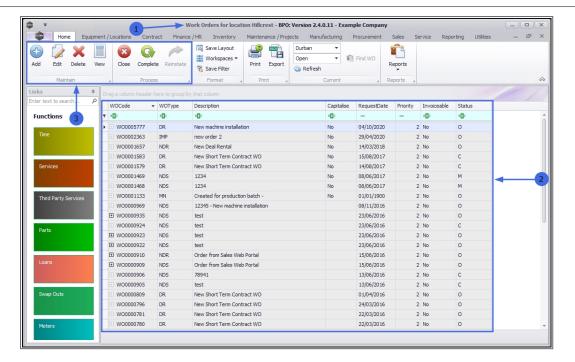


- 1. The Work Orders for location: [] screen will open.
- 2. If there are any Work Orders currently linked to the selected location, they will be listed here.

LOCATION WORK ORDER ACTION BUTTONS

- 3. From this screen, you can utilise the following action buttons:
 - i. Add a new Work Order
 - ii. Edit a Work Order an Open, Deleted or
 - iii. Delete a Work Order an Open Work Order
 - iv. View a Work Order
 - v. Close an Open or Completed Work Order
 - vi. Complete an Open Work Order
 - vii. Reinstate a Closed Work Order





LOCATION WORK ORDER FUNCTIONS TILES

The following Work Order Functions tiles are available in this screen:

Note: Click on the link in the tile description to direct you to a more detailed handling of that topic.

Ensure you select the **correct** work order before clicking on a tile.

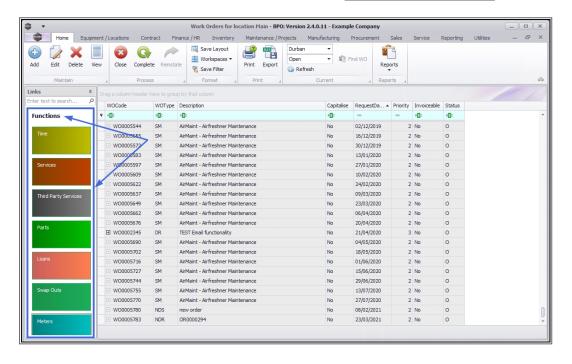
- 1. **Time**: Click here to be directed to the <u>Time Bookings for WO Code</u> screen, where you can log <u>labour time</u> for the selected work order.
- 2. **Services**: Click here to be directed to the <u>Internal Services for WO</u>

 <u>Code</u> screen, where you can add, edit or delete an <u>Internal Service</u>

 linked to the selected work order.
- 3. **Third Party Services**: Click here to be directed to the <u>Service Requests</u> <u>for WO Code</u> screen, where you can add, edit, delete and raise a requisition for a Third Party Service linked to the selected work order.
- 4. **Parts**: Click here to be directed to the <u>Part Requests for WO Code</u> screen, where you can add, edit, delete raise a requisition for a part

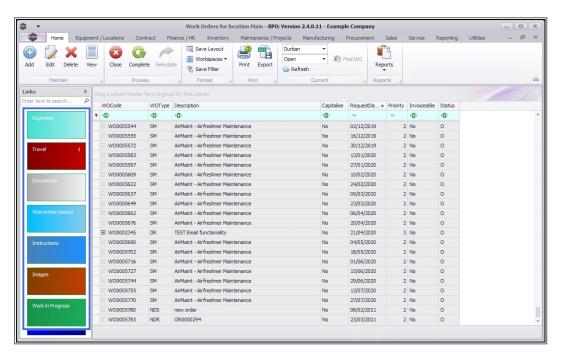


- linked to the selected work order. From here you can also, issue a part, view add a note to a part, change the warehouse of a part, remap a part and view the Purchase orders linked to a selected part.
- 5. **Loans**: Click here to be directed to the <u>Loan Requests for WO Code</u> screen, where you can add, edit or delete a <u>loan request</u> linked to the selected work order.
 - Note: Loans can <u>only</u> be created against work orders linked to a Call.
- 6. **Swap Outs**: Click here to be directed to the <u>Swap Outs for WO Code</u> screen, where you can add a <u>swap out</u> linked to the selected work order.
 - Note 1: Only <u>Call</u> related work orders can process swap outs.
 - Note 2: Swap outs can only be transacted against an <u>exist</u>ing contract which is linked to a Call.
- 7. Meters: Click here to be directed to the Meters for WO Code screen.





- 8. **Expenses**: Click here to be directed to the Expense Claims for WO Code screen, where you can add, edit or delete an expense claim.
- 9. **Travel**: Click here to be directed to the <u>Travel Claims for WO Code</u> screen, where you can add, edit or delete an <u>travel claim</u>.
- 10. **Documents**: Click here to be directed to the <u>Documents for WO</u> screen, where you can add, or delete a <u>digital document</u>.
- 11. **Warranties Issued**: Click here to be directed to the <u>Issued Warranties</u> for <u>WO</u> screen, where you can add, edit or delete a warranty.
- 12. **Instructions**: Click here to be directed to the <u>Instructions for WO Code</u> screen, where you can add, edit, delete or complete a task <u>instruction</u>.
- 13. **Images**: Click here to be directed to the <u>Images for WO</u> screen, where you can view the <u>images</u>.
- 14. Work in Progress: Click here to be directed to the Work in Progress for WO Code screen, where you can return, invoice a WO, and invoice a Call or Project.



15. **Maintenance**: Click here to be directed to the <u>Maintenance Methodology</u> for Location screen, where you can add, edit and delete the



maintenance tasks.

16. **Time Review**: Click here to be directed to the <u>Time Not Billed for Work</u>

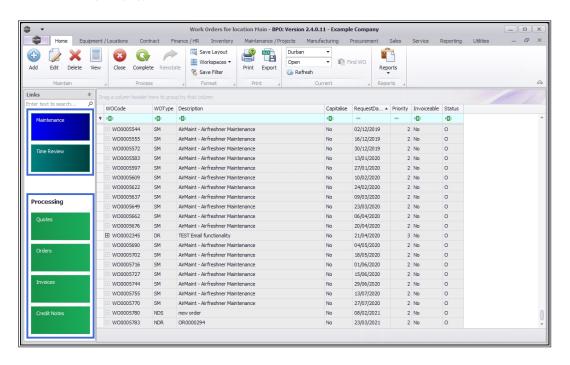
Order Code screen, where you can utilise the functionality explained in more depth in the <u>Time Review</u> topic.

LOCATION WORK ORDER PROCESSING TILES

The following work order **Processing** tiles are available in this screen:

- 18. **Quotes**: Click here to be directed to the <u>Sales Quotes for Work Order</u> screen, where you can add, edit, delete and view the sales quotes.
- 19. **Orders**: Click here to be directed to the <u>Sales Orders for Work Order</u> screen, where you can add, edit delete and view the sales orders.
- 20. **Invoices**: Click here to be directed to the <u>Sales Invoices for Work Order</u> screen, where you can add, edit, comment and reference, and view the sales invoices.
- 21. **Credit Notes**: Click here to be directed to the <u>Sales Credit Notes for</u>

 <u>Work Order</u> screen, where you can add, edit delete and view the sales credit notes.





Related Topics

- Introduction to Functional Locations
- Add a New Functional Location
- Edit a Functional Location
- Delete a Functional Location
- Location Technical Specifications
- Location Additional Data
- Location Documents
- Location Failure Analysis
- Location Warranty
- Location Maintenance Methodology
- Location Add a New Location Contract

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