

EQUIPMENT

ASSETS - VIEW CLIENT MACHINE

The **View** button in the **Asset**¹ Listing screen (**Machine List for []** screen) allows you to view more details with regards to a selected asset.

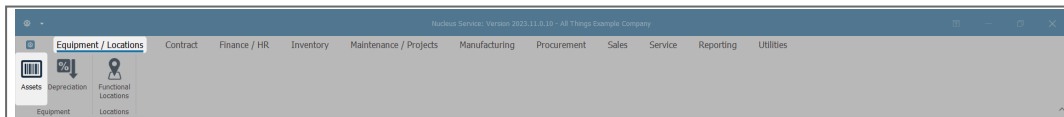
This screen lists relevant asset information depending on whether the asset selected is:

- a [Client Machine](#) (Customer Asset)
- an [Internal Asset](#) or
- a [Serialised Stock Item](#)

In this process, we will examine the details for a **Client Machine** (Customer Asset).

ASSET LISTING SCREEN

Ribbon Select **Equipment and Locations > Assets**



- The **Machine Listing** screen will be displayed.

¹An asset is an item that is generating income for the company e.g. a rental item or an item that has been sold to a customer.

Description	PartCode	SerialNo	ModelNo	CustomerName	DeptName	StartDate	Status	CategoryDesc	IsFixedAsset	ParentType	Asset	UsefulLife	IsFinanced	PaymentTy...	SupplierNo...	FinanceTy...	PaymentBy
Sprint Multi Functional Copier	A300	A300-38296751	A300	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	A500T	A500T-81227702	A500T	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	A9603	A9603-0259423	A9603	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	A990	A990-79910907	A990	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	AV5588	AV5588-99487269	AV5588	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	BP1470	BP1470-58075119	BP1470	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	B29352	B29352-84039403	B29352	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	C9800	C9800-84555546	C9800	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	CD7752	CD7752-98637847	CD7752	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	CT3690	CT3690-83617863	CT3690	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	DM9750	DM9750-81955554	DM9750	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	DM6547	DM6547-91142229	DM6547	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	DS476000	DS476000-17180312	DS476...	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	EA3V866	EA3V866-56846448	EA3V866	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	EC7536	EC7536-69835409	EC7536	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	EE0258	EE0258-91209854	EE0258	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	EV1P559	EV1P559-90097518	EV1P559	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	F9214	F9214-84294602	F9214	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	F88238	F88238-77423211	F88238	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	FW8520	FW8520-80142055	FW8520	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	GL6547	GL6547-37571345	GL6547	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	GH4564	GH4564-37575793	GH4564	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	H14T5P	H14T5P-11445157	H14T5P	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	HV1591	HV1591-10708704	HV1591	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	IP9885	IP9885-39923956	IP9885	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	JQ3537	JQ3537-49186181	JQ3537	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	K3500	K3500-09718569	K3500	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1
Sprint Multi Functional Copier	KP9323	KP9323-40271894	KP9323	Gardening Fechold Outsourcing	Sales	04 Oct 2...	A	Retail - Off...	No	CTRT	No	0	No				1

Select the Site

Your employee user record should be linked to a default site. In this case, the site will auto populate with this default, otherwise the site must be manually selected.

Another site can be selected, if required, and if you have the security rights to access the site.

If **All Sites** displays here, then you do not have a default site configured on your user multi record, and need to select the required site.

- Select the **Client Machines** asset type filter.

Type	Description	ModelNo	CustomerName	DeptName	StarDate	Status	CategoryDesc	IsFixedAsset	ParentType	Asset	UsefulLife	IsFinanced	PaymentTy
All													
Client Machines													
Internal Assets													
Serialized Stock													

CLIENT MACHINE - PARENT TYPES

With the Status set to **Client Machines**, you will note that there are **3** potential **Parent Types**;

- **SINV** - Sales Invoice,
- **CTRT** - Contract,
- **WHSE** - Warehouse.

Each of these Parent Types will affect which **fields** and what **field content** can be viewed in the next screen.

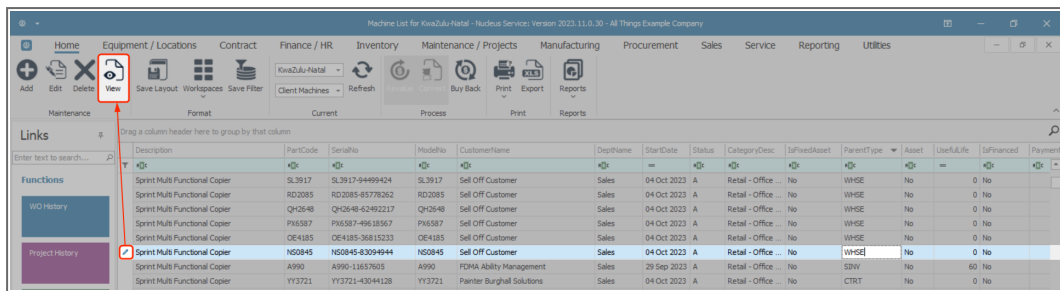
In the following screen shots, we will look at an example of a Client Machine linked to each Parent Type.

Description	PartCode	SerialNo	ModelNo	CustomerName	DepName	StarDate	Status	CategoryDesc	IsFixedAsset	ParentType	Asset	UseLife	IsFinanced	Payment
Sprint Multi Functional Copier	SL3917	SL3917-94499424	SL3917	Sell Off Customer	Sales	04 Oct 2023	A	Retail - Office	No	WHSE	No	0	No	
Sprint Multi Functional Copier	RD2085	RD2085-85779262	RD2085	Sell Off Customer	Sales	04 Oct 2023	A	Retail - Office	No	WHSE	No	0	No	
Sprint Multi Functional Copier	QH2648	QH2648-62492217	QH2648	Sell Off Customer	Sales	04 Oct 2023	A	Retail - Office	No	WHSE	No	0	No	
Sprint Multi Functional Copier	PX6587	PX6587-49618567	PX6587	Sell Off Customer	Sales	04 Oct 2023	A	Retail - Office	No	WHSE	No	0	No	
Sprint Multi Functional Copier	DE4185	DE4185-36815233	DE4185	Sell Off Customer	Sales	04 Oct 2023	A	Retail - Office	No	WHSE	No	0	No	
Sprint Multi Functional Copier	NS0845	NS0845-83094944	NS0845	Sell Off Customer	Sales	04 Oct 2023	A	Retail - Office	No	WHSE	No	0	No	
Sprint Multi Functional Copier	A990	A990-11657605	A990	FORM Ability Management	Sales	29 Sep 2023	A	Retail - Office	No	SINV	No	60	No	
Sprint Multi Functional Copier	YY3721	YY3721-43044128	YY3721	Painter Burghal Solutions	Sales	04 Oct 2023	A	Retail - Office	No	CTRT	No	0	No	
Sprint Multi Functional Copier	YS4006	YS4006-84788794	YS4006	Painter Burghal Solutions	Sales	04 Oct 2023	A	Retail - Office	No	CTRT	No	0	No	
Sprint Multi Functional Copier	YV05140	YV05140-01745403	YV05140	Painter Burghal Solutions	Other	04 Oct 2023	A	Retail - Office	No	CTRT	No	0	No	

CLIENT MACHINE - WHSE

SELECT THE ASSET

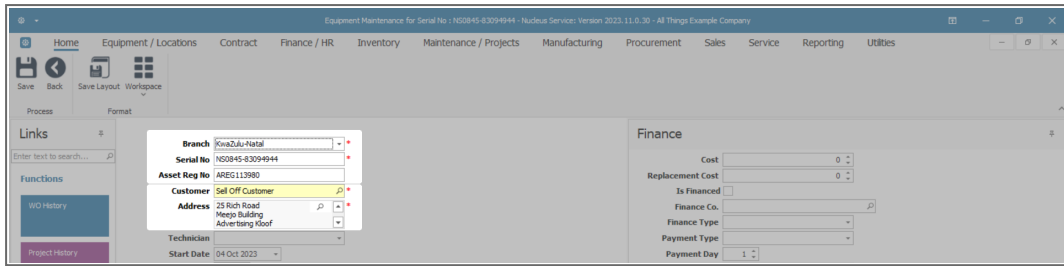
- In the **Machine List for []** screen,
- Select the **row** of the client machine you wish to view.
- Take note of the **Parent Type** of this asset. In this example it is: **WHSE** - Warehouse.
- Click on **View**.



- The **Equipment Maintenance for Serial No: []** screen will open.
- You will note that there is only a **Back** button. This is because this is a view only screen, no changes can be saved in this screen.

VIEW ASSET DETAILS

- The left side of this screen lists the asset details.
- The first **3** fields are used across all asset types:
 - **Branch:** This is the branch or Site the asset is linked to.
 - **Serial No.:** This is the unique identifier of the asset provided by the manufacturer of the item.
 - **Asset Register No.:** Also known as a Fixed Asset Number and is generally used for internal assets to make it easier for the maintenance team to identify the assets as per the company's unique internal system.
- As this is a client machine (customer asset), the following **2** fields will be populated:
 - **Customer:** This field will be populated with the **name** of the customer who owns this machine.
 - **Address:** This field will be populated with the [address](#) linked to the customer above, where the item is physically.



Equipment Maintenance for Serial No : NS0845-83094944 - Nucleus Service- Version 2023.11.0.30 - All Things Example Company

Home Equipment / Locations Contract Finance / HR Inventory Maintenance / Projects Manufacturing Procurement Sales Service Reporting Utilities

Save Back Save Layout Workspace

Process Format

Links

Enter text to search...

Functions

WO History

Project History

Branch: KwaZulu-Natal

Serial No: NS0845-83094944

Asset Reg No: AREG113980

Customer: Sell Off Customer

Address: 25 Rich Road, Mepo Building, Adverbang Kloof

Technician

Start Date: 04 Oct 2023

Finance

Cost: 0

Replacement Cost: 0

Is Financed:

Finance Co.:

Finance Type:

Payment Type:

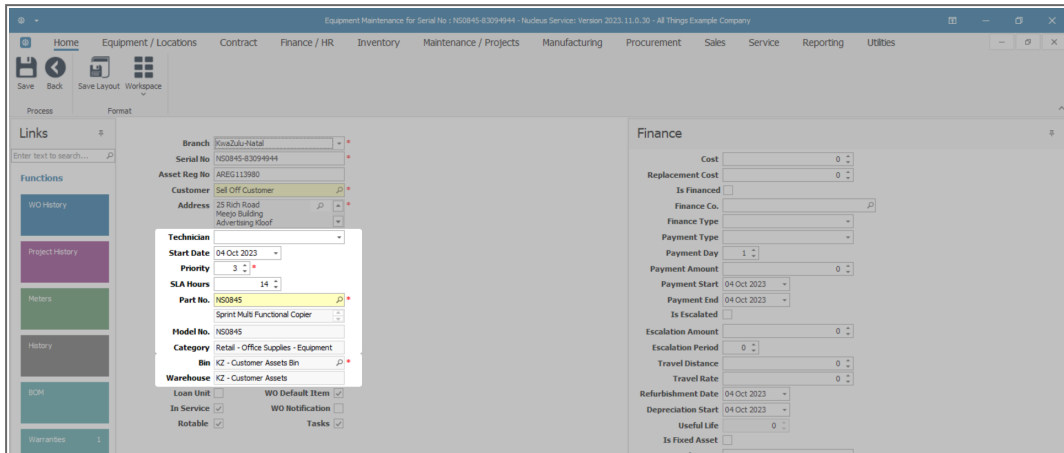
Payment Day: 1

- The following fields are used across all asset types:
- **Technician:** View the technician currently linked to this item.
- **Start Date:** View the date that this internal asset was acquired.
- **Priority:** View the priority of this internal asset. (1 = Most Important, 5 = Least Important).
- **SLA Hours:** View the Service Level Agreement Monitor (in hours).
- **Part No. and Description:** View the part no. and description of the asset.
- **Model No.:** View the model no. of the asset, if applicable.
- **Category:** View the category of the asset e.g. Hardware, Accessories.

WHSE-SPECIFIC FIELDS

- The next **2** field names will differ depending on the Client Machine **Parent Type**. In this example, an asset with the Parent Type: **WHSE** - Warehouse was selected.
 - **Bin:** This will be the specific Client Machine bin linked to the Customer Asset Warehouse set up in the system.
 - **Warehouse:** This will be the specific Customer Asset Warehouse set up in the system to house Client Machines.

In this example, the item is in the **Customer Assets bin** within the **Customer Asset Warehouse**.

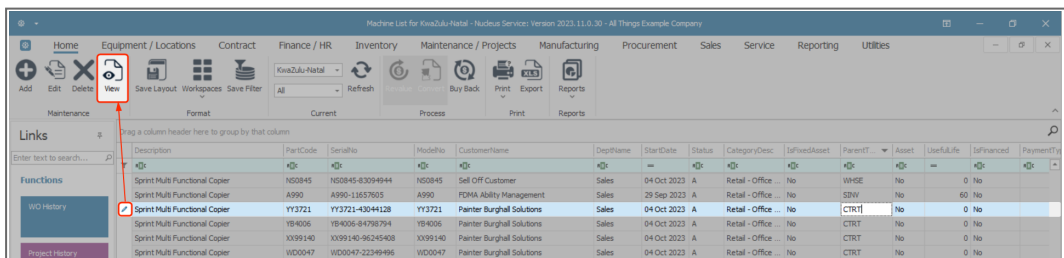


If the asset selected had the **Parent Type = CTRT** - Contract, these fields would be different:

CLIENT MACHINE - CTRT

SELECT THE ASSET

- In the **Machine List** for [] screen,
- Select the **row** of the client machine you wish to view.
- Take note of the **Parent Type** of this asset. In this example, it is: **CTRT** - Contract.
- Click on **View**.



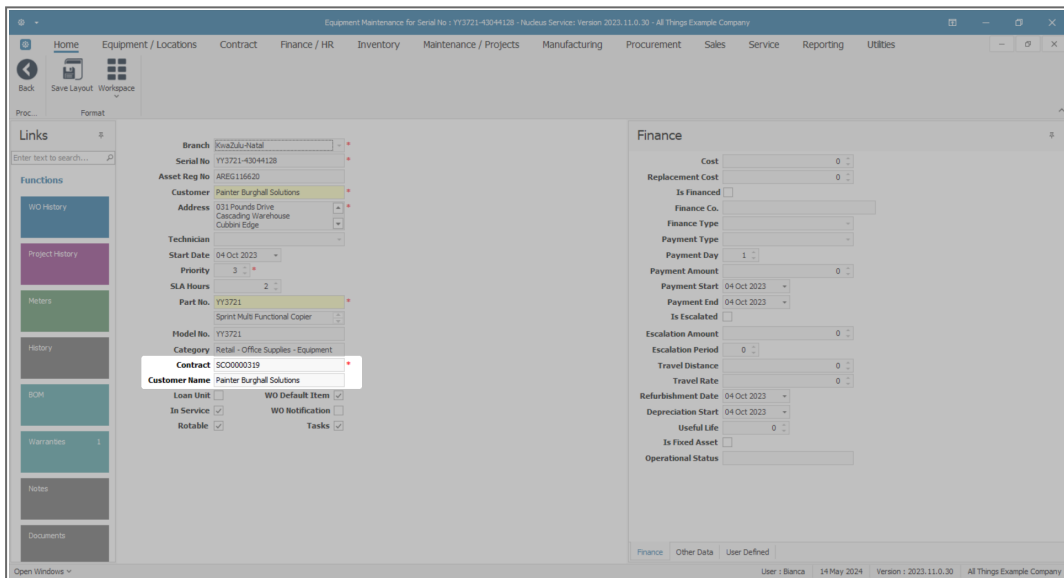
- The **Equipment Maintenance for Serial No: []** screen will open.

VIEW ASSET DETAILS

- All of the fields are the same as described above for Client Machine - WHSE, except for the **Bin** and **Warehouse** fields.

CTRT-SPECIFIC FIELDS

- These have been replaced with **Contract** and **Customer Name**.
 - **Contract:** This field will be populated with the Contract No. linked to this client machine.
 - **Customer Name:** This field will be populated with the name of the customer linked to the Contract No. in the field above.



The screenshot displays the 'View Client Machine' interface. The main content area is divided into two columns. The left column contains asset details, and the right column contains finance-related fields.

Asset Details (Left Column):

- Branch: KwaZulu-Natal
- Serial No: YY3721-43044128
- Asset Reg No: AREG116620
- Customer: Painter Burghall Solutions
- Address: 031 Pounds Drive, Cascading Warehouse, Cabeni Edge
- Technician: [Empty]
- Start Date: 04 Oct 2023
- Priority: 3
- SLA Hours: 2
- Part No: YY3721
- Model No: YY3721
- Category: Retail - Office Supplies - Equipment
- Contract: SC00000319
- Customer Name: Painter Burghall Solutions
- Loan Unit: WO Default Item:
- In Service: WO Notification:
- Rotable: Tasks:

Finance Fields (Right Column):

- Cost: 0
- Replacement Cost: 0
- Is Financed:
- Finance Co.: [Empty]
- Finance Type: [Empty]
- Payment Type: [Empty]
- Payment Day: 1
- Payment Amount: 0
- Payment Start: 04 Oct 2023
- Payment End: 04 Oct 2023
- Is Escalated:
- Escalation Amount: 0
- Escalation Period: 0
- Travel Distance: 0
- Travel Rate: 0
- Refurbishment Date: 04 Oct 2023
- Depreciation Start: 04 Oct 2023
- Useful Life: 0
- Is Fixed Asset:
- Operational Status: [Empty]

The interface includes a top navigation bar with tabs for Home, Equipment / Locations, Contract, Finance / HR, Inventory, Maintenance / Projects, Manufacturing, Procurement, Sales, Service, Reporting, and Utilities. A left sidebar contains 'Links' and 'Functions' sections. The bottom status bar shows 'User: Bianca', '14 May 2024', and 'Version: 2023.11.0.30 - All Things Example Company'.

If the asset selected had the **Parent Type = SINV** - Sales Invoice, these fields would be different again:

CLIENT MACHINE - SINV

SELECT THE ASSET

- In the **Machine List** for [] screen,
- Select the **row** of the client machine you wish to view.
- Take note of the **Parent Type** of this asset. In this example, it is: **SINV** - Sales Invoice.
- Click on **View**.

Description	PartCode	SerialNo	ModelNo	CustomerName	DocName	StarDate	Status	CategorYDesc	IsFixedAsset	ParentIT	Asset	UsefulLife	IsFinancial	PaymentIT
Sprint Multi Functional Copier	RD2085	RD2085-85778262	RD2085	Sell Off Customer	Sales	04 Oct 2023	A	Retail - Office	No	WHSB	No	0	No	
Sprint Multi Functional Copier	QH2648	QH2648-62492217	QH2648	Sell Off Customer	Sales	04 Oct 2023	A	Retail - Office	No	WHSB	No	0	No	
Sprint Multi Functional Copier	PX6587	PX6587-49618567	PX6587	Sell Off Customer	Sales	04 Oct 2023	A	Retail - Office	No	WHSB	No	0	No	
Sprint Multi Functional Copier	OE4185	OE4185-36815233	OE4185	Sell Off Customer	Sales	04 Oct 2023	A	Retail - Office	No	WHSB	No	0	No	
Sprint Multi Functional Copier	NS0845	NS0845-83294944	NS0845	Sell Off Customer	Sales	04 Oct 2023	A	Retail - Office	No	WHSB	No	0	No	
Sprint Multi Functional Copier	A990	A990-11657605	A990	FDMA Ability Management	Sales	29 Sep 2023	A	Retail - Office	No	SINV	No	60	No	
Sprint Multi Functional Copier	1Y1721	1Y1721-43944138	1Y1721	Painter Burghall Solutions	Sales	04 Oct 2023	A	Retail - Office	No	CTRT	No	0	No	
Sprint Multi Functional Copier	194006	194006-84798794	194006	Painter Burghall Solutions	Sales	04 Oct 2023	A	Retail - Office	No	CTRT	No	0	No	
Sprint Multi Functional Copier	X399140	X399140-96245408	X399140	Painter Burghall Solutions	Sales	04 Oct 2023	A	Retail - Office	No	CTRT	No	0	No	
Sprint Multi Functional Copier	WD0047	WD0047-22349496	WD0047	Painter Burghall Solutions	Sales	04 Oct 2023	A	Retail - Office	No	CTRT	No	0	No	

- The **Equipment Maintenance for Serial No: []** screen will open.

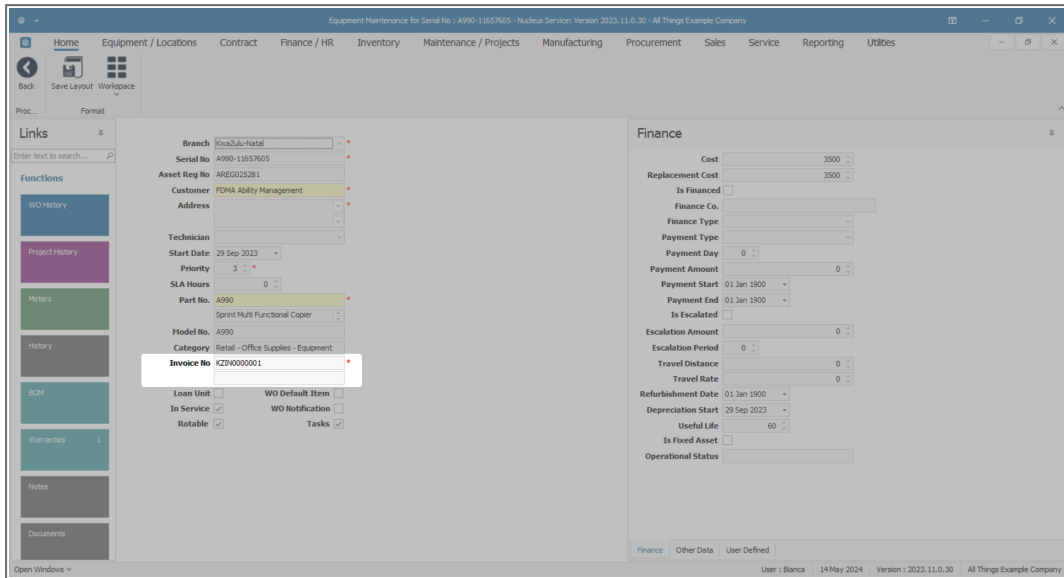
VIEW ASSET DETAILS

- All of the fields are the same as described above for the Client Machine - CTRT, except for the **Contract** and **Customer Name** fields.

SINV-SPECIFIC FIELDS

- These have been replaced with **Category** and **Invoice No.**
 - **Category:** This field will be populated with the Category type linked to this client machine e.g. Hardware, Accessories.
 - **Invoice No:** This field will be populated with the number of the Sales Invoice linked to the selected asset

that has been sold to the customer, named in the Customer field.



All Internal Assets no matter which Parent Type they are linked to, display the following:

ASSET DETAILS CHECK BOXES

- **Loan Unit:** Select this check box if this is a loan machine to be issued and sent out to a client whilst their machine is being repaired
- **In Service:** Select this check box to indicate whether this machine falls within a Service plan and needs to be periodically serviced. (Similar to a vehicle having a service plan.) This functionality is not currently in use in BPO2.
- **Rotable:** Select this check box to indicate whether this machine is included in a rotatable service plan. Rotable is a servicing method in which an already-repaired equipment item is exchanged for a failed equipment item, which in turn is repaired and kept for

another exchange. This functionality is not currently in use in BPO2.

- **WO Default Item:** If this option is set in the company configuration, one machine per customer needs to be marked as the default (this machine will pull through automatically when a customer is selected on a new call).
- **WO Notification:** Select this check box to indicate whether this machine is linked to an automated/scheduled task set up. A work order notification will be sent out when the machine is due to be serviced.
- **Tasks:** This check box is related to the above, and is linked to the Maintenance / Project screen. Refer to [Introduction to Tasks](#) for more information.



The screenshot shows a software interface for viewing a client machine. At the top, it displays 'Work Order No: KWO0000007'. Below this, there is a form with several checkboxes:

Loan Unit	<input type="checkbox"/>	WO Default Item	<input type="checkbox"/>
In Service	<input checked="" type="checkbox"/>	WO Notification	<input type="checkbox"/>
Rotable	<input checked="" type="checkbox"/>	Tasks	<input checked="" type="checkbox"/>

FINANCE FRAME

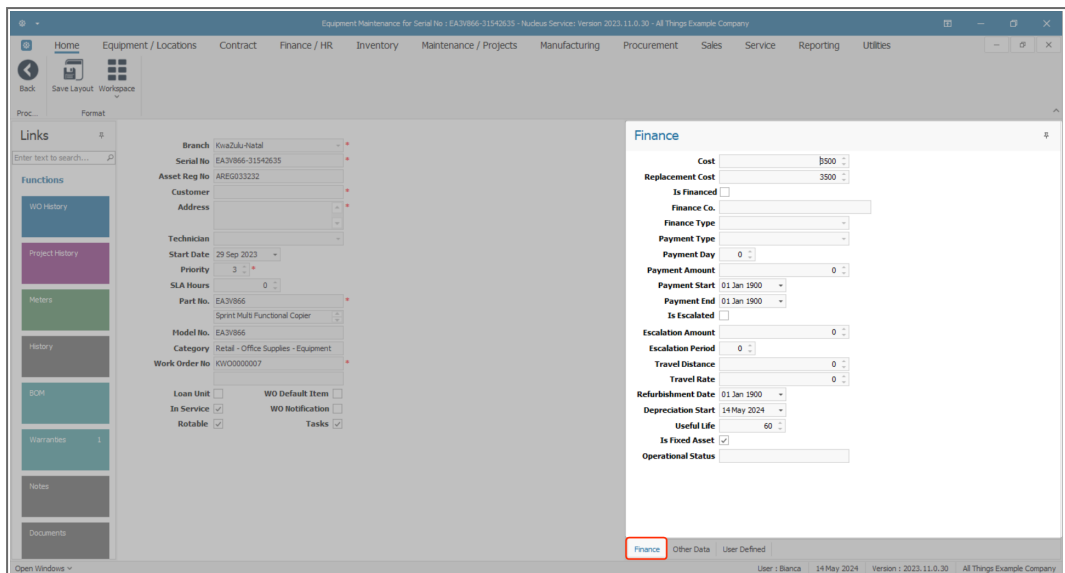
If the **Finance** frame is not already displayed, click on the **tab** to bring it to the fore.

The **Financial** details frame will be expanded. The population of these fields will depend on several factors:

- Whether the equipment item is **financed**.
- Whether a **depreciation method** has been applied to this equipment item.
- Whether an **escalation amount** and **period** have been applied to this equipment item.
- **Cost:** This is the purchase price of the item. Either type in or use the arrow indicators to enter the cost of the item.

- **Replacement Cost:** This is the cost of replacing the machine. Either type in or use the arrow indicators to enter the replacement cost of the item.
- **Is Financed:** This field shows whether a third party has provided funds for this item e.g. the item has been financed by a bank. Click on this check box if this item is financed by a third party (this would also apply to a [client owned asset](#)).
- **Finance Co.:** Click on the drop-down arrow and select the finance company supplying finance/funds for this item, if applicable.
- **Finance Type:** This field shows what finance type has been provided for this item. Click on the drop-down arrow and select the finance type e.g. Hire Purchase, Lease Agreement, Rental Agreement.
- **Payment Type:** Click on the drop-down arrow and select the payment type e.g. Debit Order, Cheque, Bank Transfer.
- **Payment Day:** Either type in or use the arrow indicators to enter the day of the month (e.g. 25th) that this payment will be made.
- **Payment Amount:** Either type in or use the arrow indicators to enter the payment amount that is to be paid monthly.
- **Payment Start:** Either type in or click on the drop-down arrow and use the **calendar** function to select the payment start date.
- **Payment End:** Either type in or click on the drop-down arrow and use the **calendar** function to select the payment end date.
- **Is Escalated:** Click on this check box if this payment amount is to be escalated after a period of time. (e.g. a 10% increment yearly.)
- **Escalation Amount:** Either type in or use the arrow indicators to enter by how much the repayment amount will increase.
- **Escalation Period:** Either type in or use the arrow indicators to enter the time period (e.g. the month) after which this payment amount will be escalated.

- **Travel Distance:** Type in the total travel distance in kilometres, if you want the system to include travel on all call invoices raised.
- **Travel Rate:** Type in the travel rate if using Travel Distance.
- **Refurbishment Date:** Either type in or click on the drop-down arrow and use the calendar function to select the date when the item is to receive an overhaul and/or repair.
- **Depreciation Start:** Depreciation is a measure of how much an item drops in value each year. Either type in or click on the drop-down arrow and use the calendar function to select the date when the depreciation of the item will start.
- **Useful Life:** This is the estimated lifespan of a depreciable item - how many years it is likely to remain in service. This is important from an accounting perspective, where the usefulness of a machine is calculated before it gets written off, e.g. 5 years. Type in the number of months that the item will be in condition before it is considered a write off. This field is affected by [depreciation](#), if it is enabled.
- **Is Fixed Asset:** This check box will be auto-ticked as this is an internal asset.
- **Operational Status:** Here you have the ability to add information or comments about anything related to the machine e.g. machine passed Useful Life, or may be stripped for parts or may still be useful for short term loan out. This function provides information about the suitability of the item for operation. Type in whether the item is operational or not and why, if required.



The screenshot displays the 'View Client Machine' interface. The main content area is titled 'Finance' and contains the following fields:

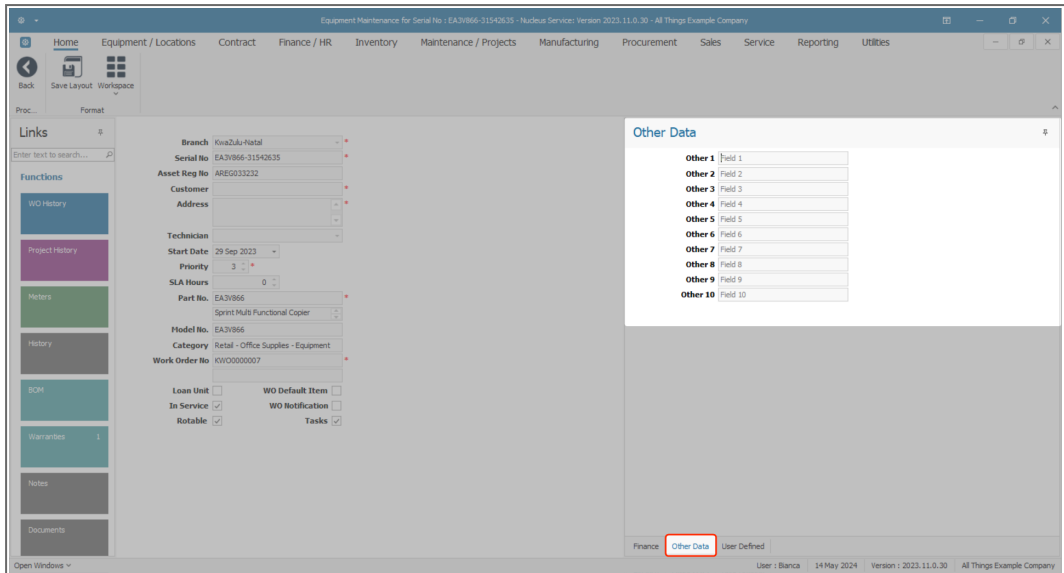
- Cost: 3500
- Replacement Cost: 3500
- Is Financed:
- Finance Co.:
- Finance Type:
- Payment Type:
- Payment Day: 0
- Payment Amount: 0
- Payment Start: 01 Jan 1900
- Payment End: 01 Jan 1900
- Is Escalated:
- Escalation Amount: 0
- Escalation Period: 0
- Travel Distance: 0
- Travel Rate: 0
- Refurbishment Date: 01 Jan 1900
- Depreciation Start: 14 May 2024
- Useful Life: 60
- Is Fixed Asset:
- Operational Status:

At the bottom of the form, there are three tabs: 'Finance' (highlighted with a red box), 'Other Data', and 'User Defined'. The status bar at the bottom right shows 'User: Bianca 14 May 2024 Version: 2023.11.0.30 All Things Example Company'.

OTHER DATA FRAME

- Click on the **Other Data** tab to bring this frame to the fore.
- There are **10** fields in this screen that can be utilised for additional information that you would like to log against an internal asset.
 - **Note 1:** These field labels can be **re-named** to suit your company requirements).
 - **Note 2:** As this is the view only screen you cannot add or edit the fields from here. Information can be added via the [Add](#) or [Edit](#) buttons in the **Machine List for []** screen.

For more information refer to [Other Data](#).



USER DEFINED FRAME

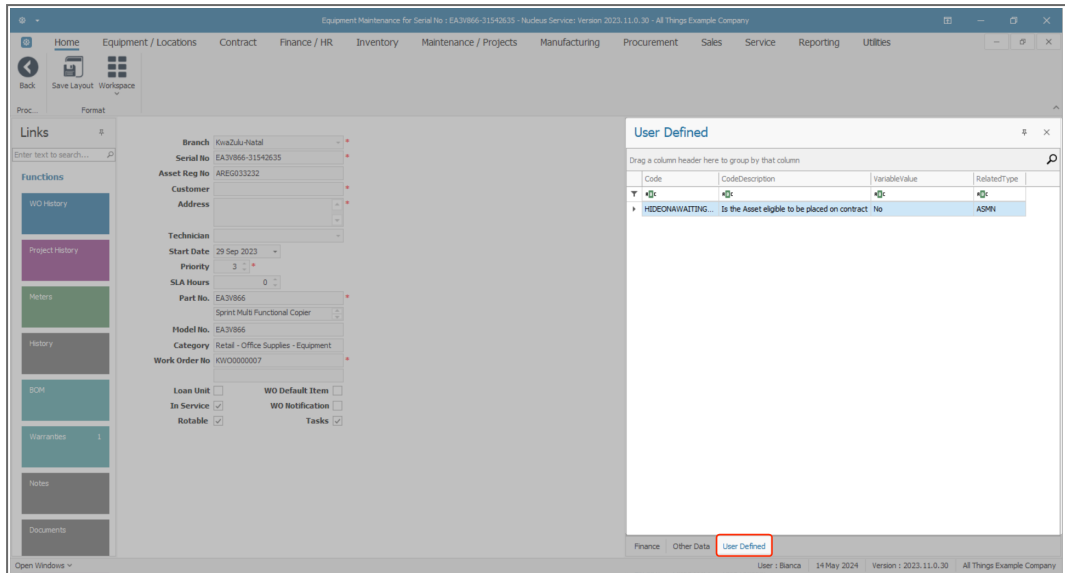
- Click on the **User Defined** tab to bring this frame to the fore.

At present, these fields in the **Equipment - Assets** module can be used to add extra information relevant to the selected asset.

- The added custom fields will reflect in the User Defined panel in the Asset Maintain screen across all assets on the system.
- However, the **Variable Values** selected for each User Defined field will be unique to the selected asset.

This information will also reflect in the **Call Maintain** screen where the asset is linked. Although the fields can be viewed from the Call Maintain screen, the actual information can only be edited in the Asset Maintain screen.

For more information refer to [Add](#) or [Edit](#) User Defined.



Related Topics

- [Assets - Edit - Asset Details](#)
- [Assets - Edit - Finance Details](#)
- [Assets - Edit - Other Data](#)
- [Assets - Edit - User Defined](#)

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