

We are currently updating our site; thank you for your patience.

PROJECTS

PROJECTS - WORK IN PROGRESS

The Work in Progress (WIP) screen displays:

- Parts that have been issued or
- Third Party Services that have been received

but have not yet been invoiced.

If these items are **non** billable, the work order, call or project will **not** have been closed yet.

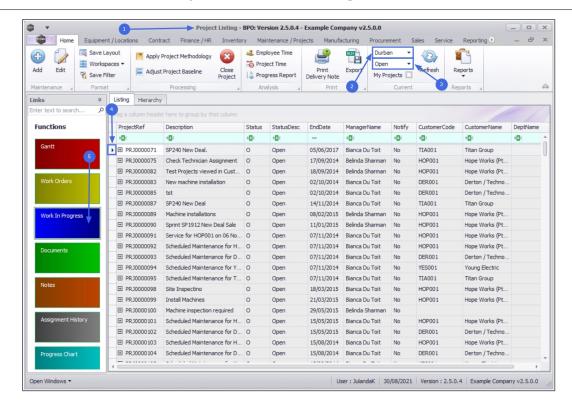
Return Requests can be raised for **Internal Asset**s to return the item to the **Asset warehouse**.

Ribbon Access: Maintenance / Projects > Projects



- 1. The **Project Listing** screen will be displayed.
- 2. Select the **Site** where the project can be located.
 - The example has **Durban** selected.
- 3. Ensure that the **Status** has been set to **Open**.
- 4. Click on the **row** of the project you wish to view the Work in Progress for.
- 5. Click on the Work In Progress tile.





- 6. The Work in Progress for Project, Ref No: [project ref number] listing screen will be displayed.
 - The screen displays both stock or internal assets that have been issued, as well as Third Party Services that have been received
 - If the items / services are billable they have <u>not</u> been invoiced.
 - If the items are non-billable, the linked work order, call or project has <u>not</u> yet been closed.
- 7. The **Doc No** column displays the, Work in Progress reference number for a **part** with a **SI** prefix to the number.
 - A service Work in Progress will display as SERVICE.

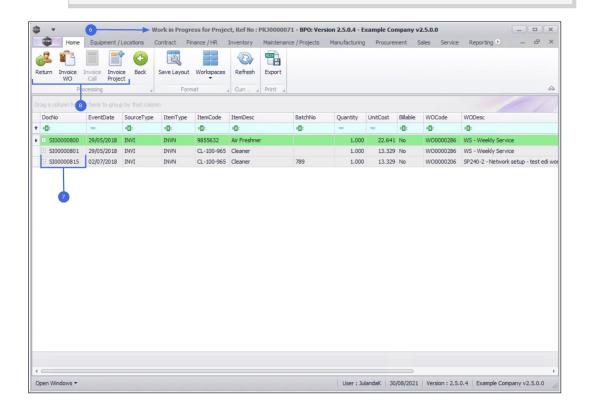
WIP PROCESSING

8. From this screen, you can:



- **✓** Do a Return Request for an item or service,
- ✓ Invoice a work order, or
- **✓** Invoice a project.

The Invoice Call button has been greyed out indicating that a Call cannot be Invoiced from this screen.

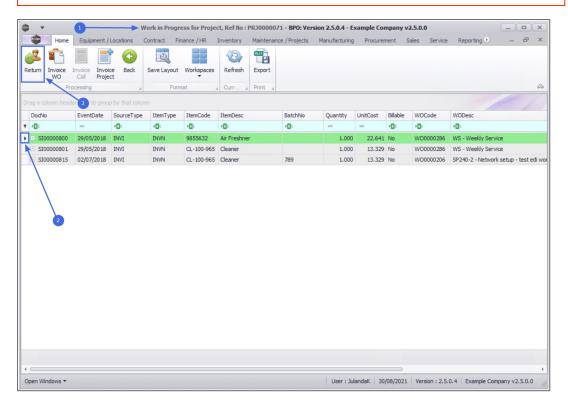


RETURN REQUEST

- 1. From the **Work in Progress for Project, Ref No :** [project ref number] listing screen,
- 2. Click on the **row** of the Service or Part that you wish to return.
- 3. Click on the **Return** button.



Short cut key: Right click to display the Process menu list. Click on Return.



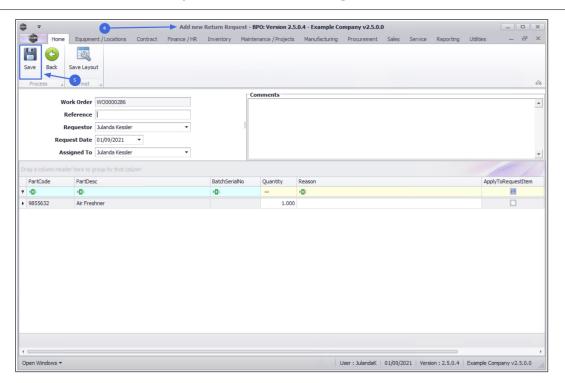
- 4. "The Add new Return Request screen will be displayed." on page 2
- 5. After completing all the required information, click on Save.



For a detailed handling of this topic refer to Work in Progress -

Returns





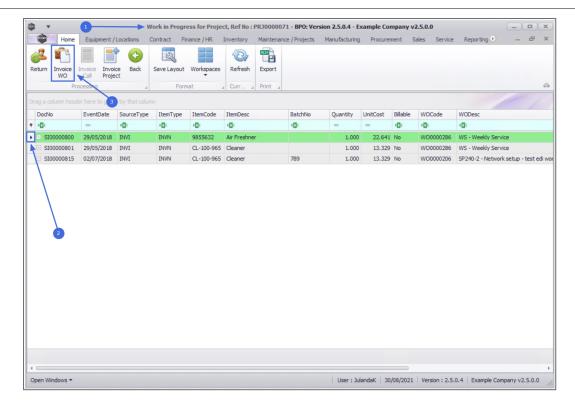
INVOICE WORK ORDER

- 1. From the **Work in Progress for Project, Ref No :** [project ref number] listing screen,
- 2. Click on the **row** of the Service or Part that you wish to Invoice.
- 3. Click on Invoice WO.



Short cut key: Right click to display the Process menu list. Click on Invoice WO.

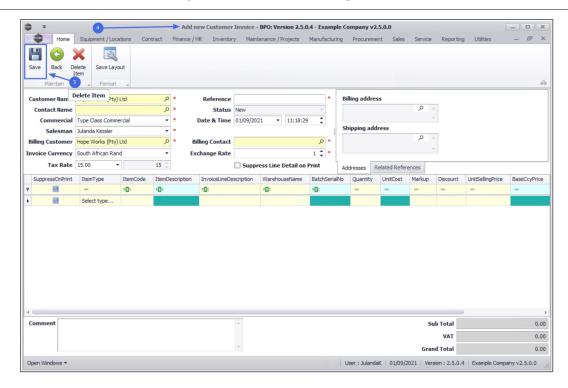




- 4. " The Add new Customer Invoice screen will display. " on page 2
- 5. After completing all the required information, click on **Save**.

For a detailed handling of this topic refer to Work in Progress - Invoice Work Orders





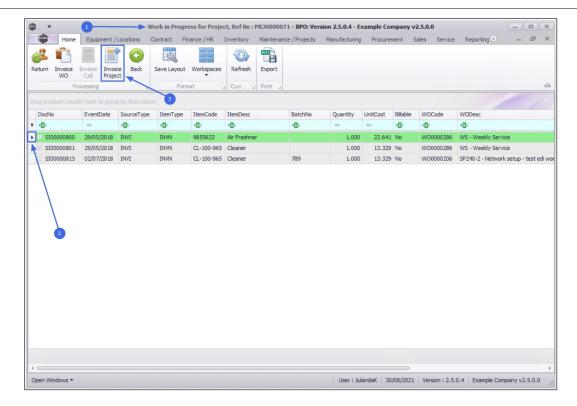
INVOICE PROJECT

- 1. From the **Work in Progress for Project, Ref No :** [project ref number] listing screen,
- 2. Click on the **row** of the Service or Part that you wish to invoice.
- 3. Click on Invoice Project.



Short cut key: Right click to display the Process menu list. Click on Invoice Project.

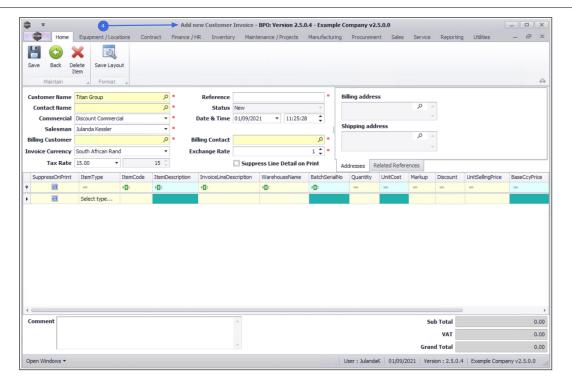




- 4. "The Add new Customer Invoice screen will display." on page 2
- 5. After completing all the required information, click on **Save**.

For a detailed handling of this topic refer to Work in Progress - Invoice Project





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