

We are currently updating our site; thank you for your patience.

SALES

CUSTOMERS - SEND INVOICES TO PRINT QUEUE

You can send Invoices directly to the Print Queue directly from the Customer screen, instead of having to go to the Print Queue Reprint screen. You can therefore forward a batch of invoices to the customer, dependant on their invoice delivery method, for instance Print, Email or Print/Email.

Print Queue is <u>only</u> available in the **Sales Invoices for Customer** screen where the Status is set to **Printed**.

Ribbon Access: Sales > Customers



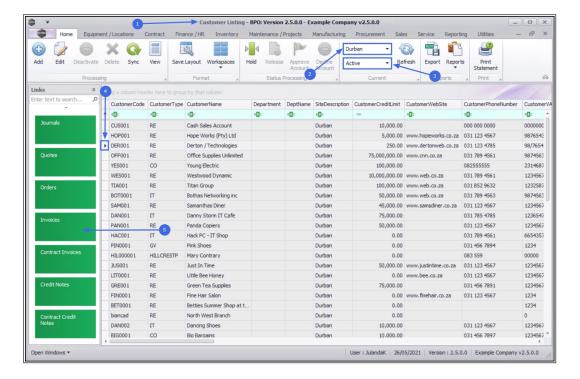
- 1. The **Customer Listing** screen will be displayed.
- 2. Select the **Site** where the Customer is located.
 - The example has **Durban** selected.

Note that you do not need to select a specific **Site** at this point as you will be able to do so in the next screen.

- 3. Select the **Status**.
 - The example has **Active** selected.

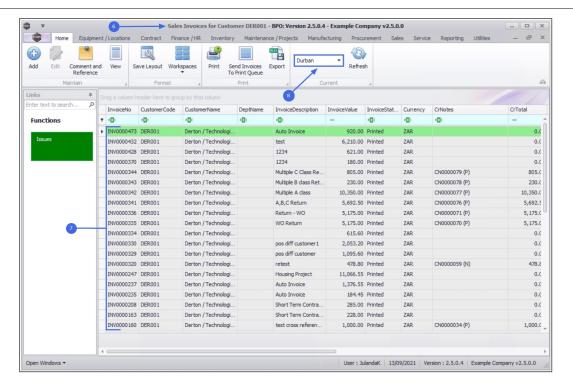


- 4. Select the **row** of the **Customer** whose invoice(s) you wish to send to the Print Queue.
- 5. Click on the **Invoices** tile.



- 6. The **Sales Invoices for Customer** [customer code] screen will be displayed.
- 7. The Invoices listed in the data grid have been filtered using the Status and Site filter from the previous screen.
- 8. Use the **Site** filter on this screen if the selected customer has multiple sites, to select an alternative site.



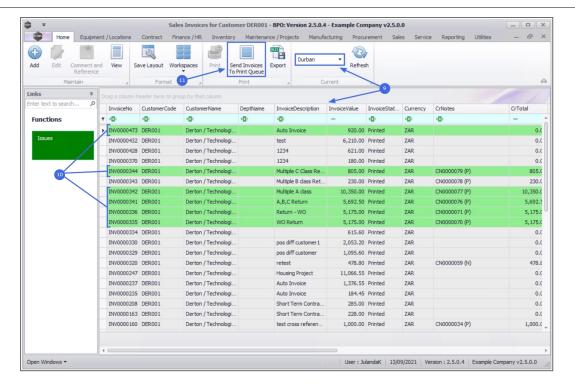


- 9. If you have updated the **Site** from this screen, then the screen will **refresh** to display all the invoices linked to the Site.
- Select the row(s) of the invoice(s) that you wish to send to the Print Queue.
 - You can select multiple invoices from this screen to send to the print queue.

For a detailed handling of this topic refer to BPO2 Controls and Functions

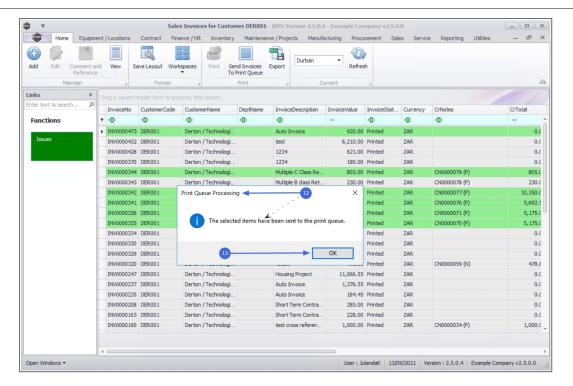
11. Click on Send Invoices To Print Queue.





- 12. When you receive the **Print Queue Processing** message to confirm that:
 - The selected items have been sent to the print queue.
- 13. Click on OK.





You may now view the Invoice(s) in the Print Queue Viewer.

Related Topics

• Print Queue Viewer

MNU.061.002