

We are currently updating our site; thank you for your patience.

SALES

SERVICES - PURCHASE REQUISITIONS

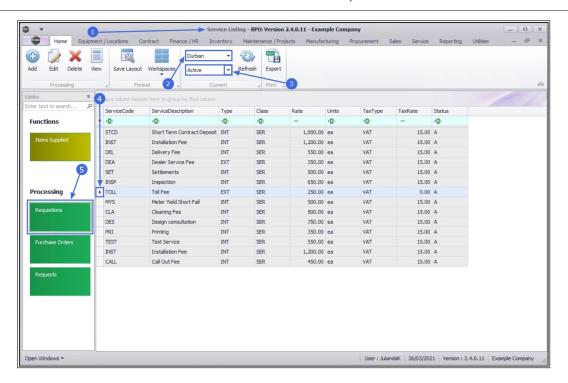
A Service Request gets raised for a Purchase Requisition and Purchase Order for a Third Party Sub-Contracting Service. For example where a service that a Customer requires, but needs to be performed by another company.

Ribbon Access: Sales > Services



- 1. The **Service Listing** screen will be displayed.
- 2. Select the **Site** where the service can be located.
 - The example has **Durban** selected.
- 3. Select the **Status** for the service.
 - The example has **Active** selected.
- 4. Click on the **row** of the **service** you wish to list purchase requisitions for.
- 5. Click on the **Requisitions** tab.





- The Purchase Requisitions for Service [service code] list screen will be displayed.
- 7. All the services that have been created for the created will display on the screen.
- 8. Ensure that the correct **Site** has been selected, or
 - Change the **Site** if you wish to add a requisition for a service located on another site.

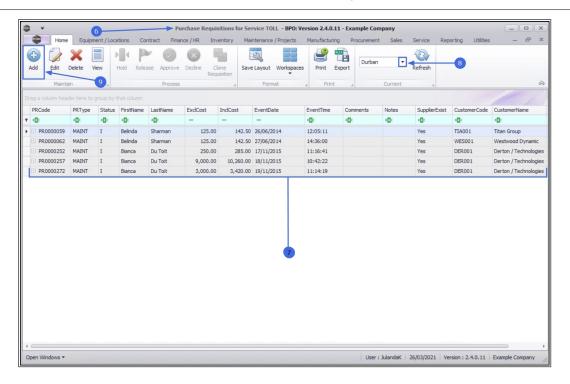
ADD PURCHASE REQUISITION FOR SERVICE

9. Click on Add.



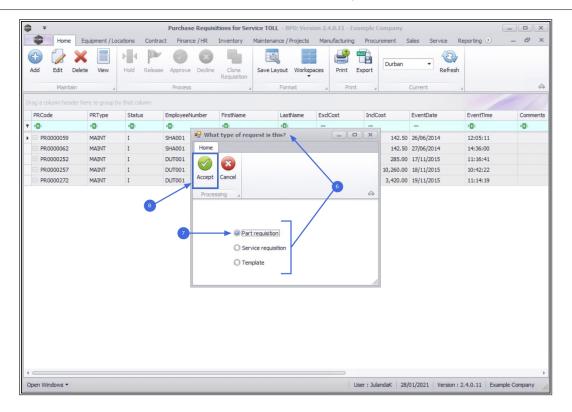
Short cut key: Right click to display the Process menu list. Click on Add.





- 10. The What type of request is this? message will be displayed.
 - Requisition options available on the screen;
 - Part requisition select this option if you are creating a Part Requisition for a service.
 - **Service requisition** select this option if you are creating a Service Requisition.
 - Template select this option if you use a template to base the requisition on a preloaded Requisition Template.
- 11. Click on the radio button of the option you require.
 - The example has **Part requisition** selected.
- 12. Click on **Accepted**.



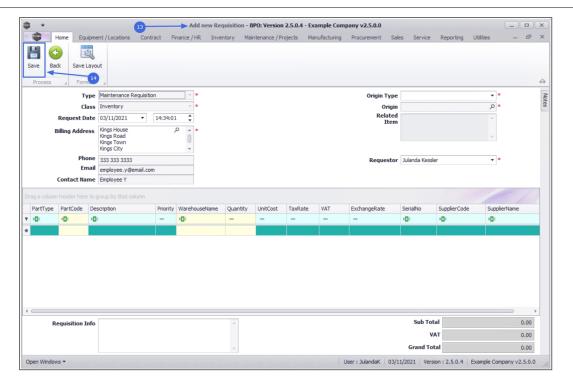


- 13. The **Add new Requisition** screen will be displayed.
- 14. Complete the Part or Service Requisition and then click on Save.

For details on completing the **Part Requisition** refer to **Requisitions** - Add, Edit, Delete Item Supplier

For details on completing the **Service Requisition** refer to **Service** Requests - Add Service Request





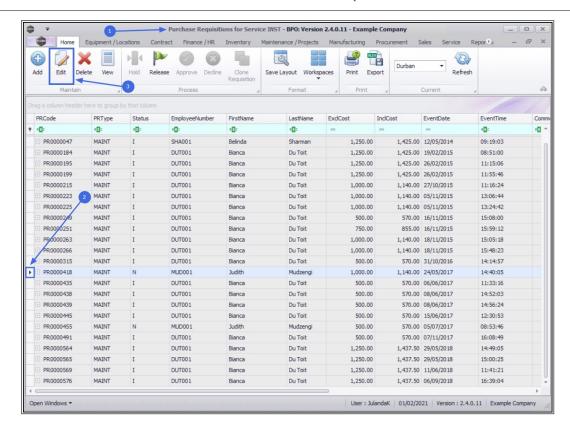
EDIT PURCHASE REQUISITION

- 1. From the Purchase Requisitions for Service [service code] screen,
- 2. Click on the **row** of the Purchase Requisition you wish to edit.
- 3. Click on Edit.



Short cut key: Right click to display the Process menu list. Click on Edit.



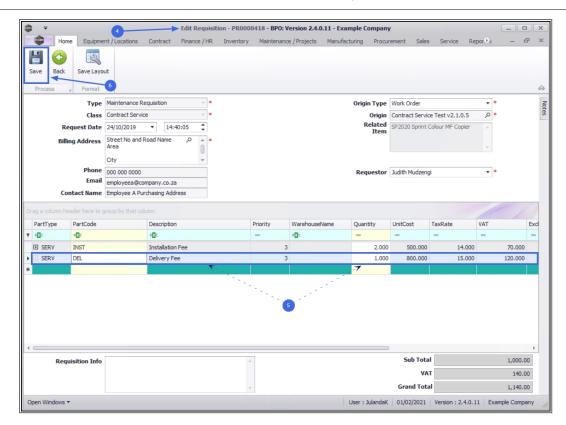


- 4. The Edit Requisition [requisition number] screen will be displayed.
- 5. The example has a **Delivery Fee** added to the Requisition.
- 6. After making the relevant changes to the Requisition, click on Save.

For details on completing the **Part Requisition** refer to **Requisitions** - Add, Edit, Delete Item Supplier

For details on completing the **Service Requisition** refer to **Service** Requests - Add Service Request





DELETE A PURCHASE REQUISITION

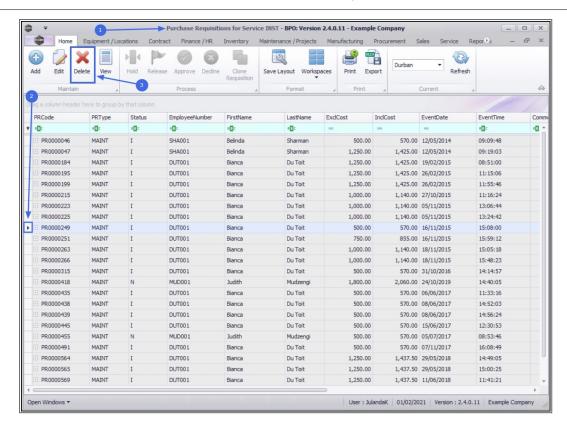
By deleting a requisition, you are in fact Closing the Requisition by changing the Status to C.

- 1. From the **Purchase Requisitions for Service PR**[requisition number] screen,
- 2. Click on the **row** of the Purchase Requisition you wish to close.
- 3. Click on Delete.



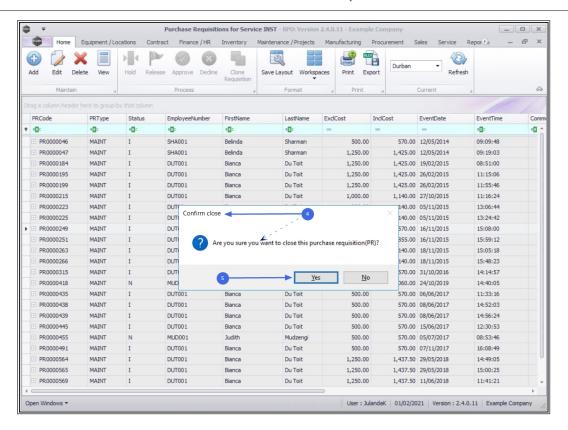
Short cut key: Right click to display the Process menu list. Click on Delete.





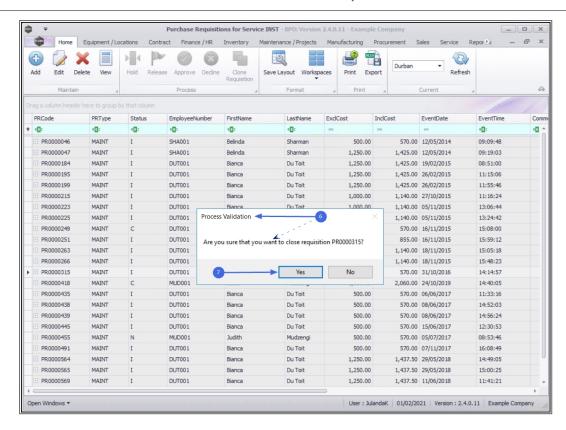
- 4. When you receive the **Confirm close** message;
 - Are you sure you want to close this purchase requisition (PR)?
- 5. Click on Yes if you are certain about your selection.





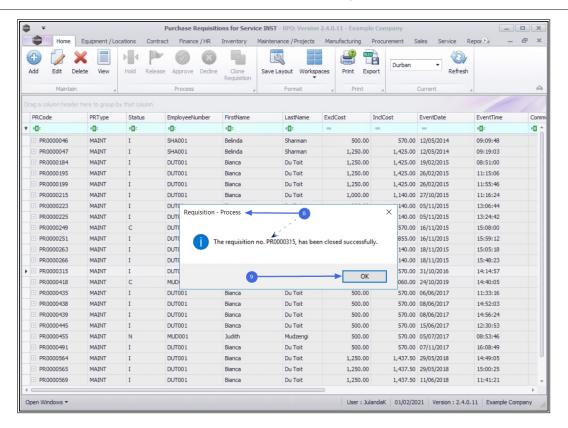
- 6. You will next receive the **Process Validation** message to confirm;
 - Are you sure that you want to close requisition [requisition number]?
- 7. Click on **Yes** if you are certain about your selection.





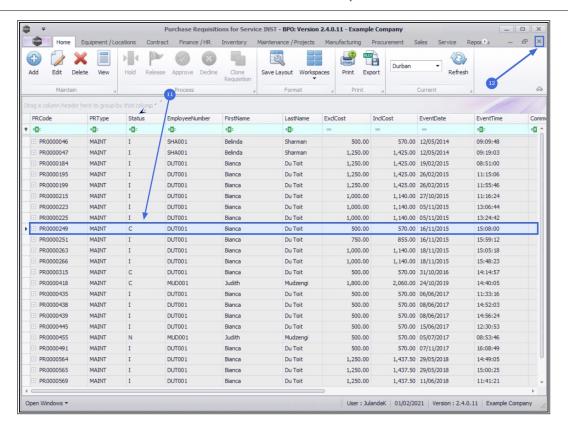
- 8. Next, the **Requisition Process** message will inform you that;
 - The requisition no. [requisition number], has been closed successfully.
- 9. Click on OK.





- 10. Note the Status has changed to **[C]** to indicate that the Purchase Requisition has been **Closed**.
- 11. Click the **Close** icon to return to the **Service Listing** Screen.



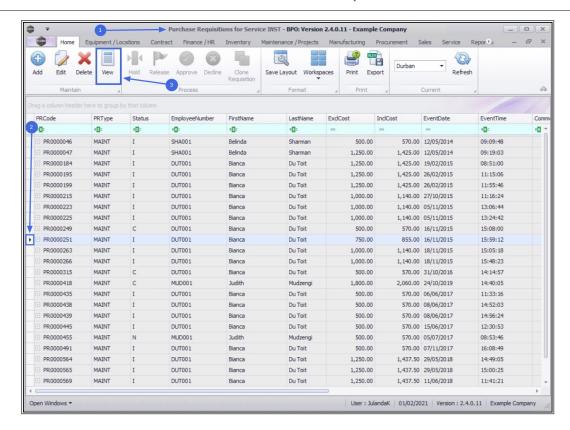


VIEW A PURCHASE REQUISITION

When viewing a purchase requisition, \underline{no} changes can be made to the requisition information, it is view only.

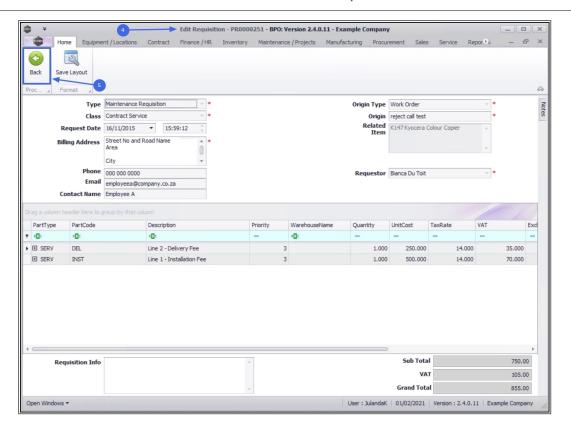
- 1. From the **Purchase Requisitions for Service** [requisition number] screen,
- 2. Click on the **row** of the Purchase Requisition you wish to view.
- 3. Click on View.





- 4. The **Edit Requisition -** [requisition number] screen will display the Requisition information for the requisition you have selected.
- 5. Click on **Back** to return to the **Service Listing** screen.





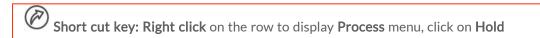
PLACE REQUISITION ON HOLD

A Purchase Requisition can only be placed on Hold when in the **Released** or **Approved** Status.

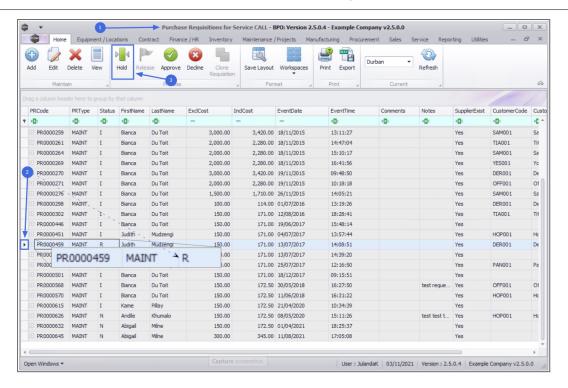
- 1. From the **Purchase Requisitions for Service** [service code] screen,
- 2. Click on the **row** of the requisition you wish to release for approval.



3. Click on Hold.

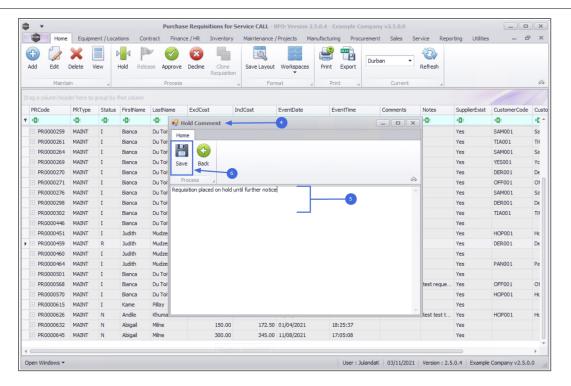






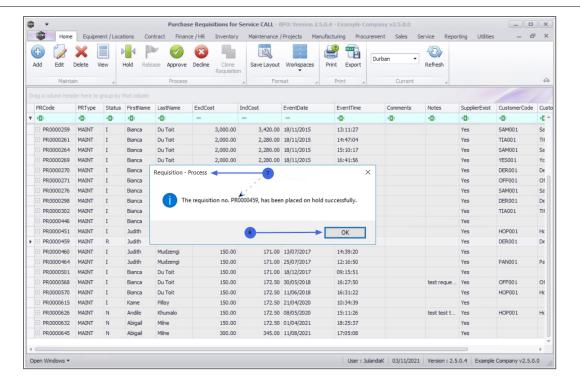
- 4. When you receive the **Hold Comment** screen,
- 5. Click in the **text area** to type a **comment** or **reason** for placing the requisition on hold.
- 6. Click on Save.





- 7. When you receive the **Requisition Process** message to confirm;
 - The requisition no. [requisition number], has been placed on hold successfully.
- 8. Click on OK.





Note the Status for the requisition that you have placed on Hold has changed to N

- New.

RELEASE REQUISITION FOR APPROVAL

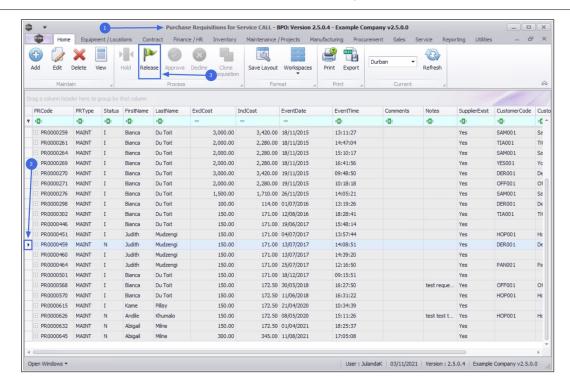
A Purchase Requisition can <u>only</u> be released for approval when the **total value** is more than R0, the items have a **quantity** greater than 0 and all **parts** have a supplier cost linked.

- 1. From the Purchase Requisitions for Service [service code] screen,
- 2. Click on the **row** of the requisition you wish to release for approval.
- 3. Click on Release.



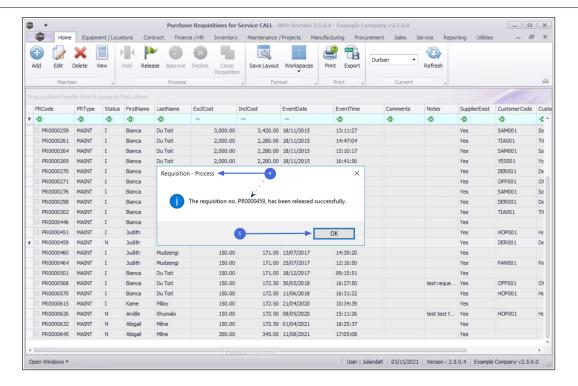
Short cut key: Right click on the row to display Process menu, click on Release



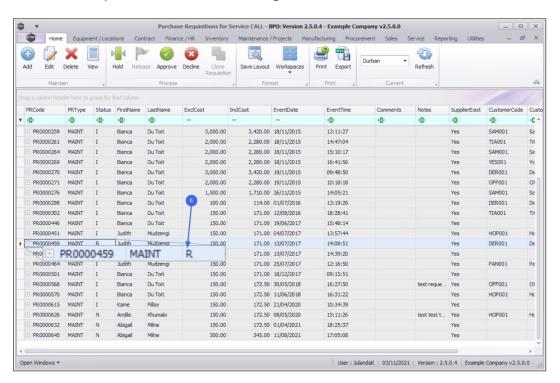


- 4. When you receive the **Requisition Process** message to confirm;
 - The requisition no. [requisition number], has been released successfully.
- 5. Click on OK.





6. The requisition status has changed from N - New to R - Released.

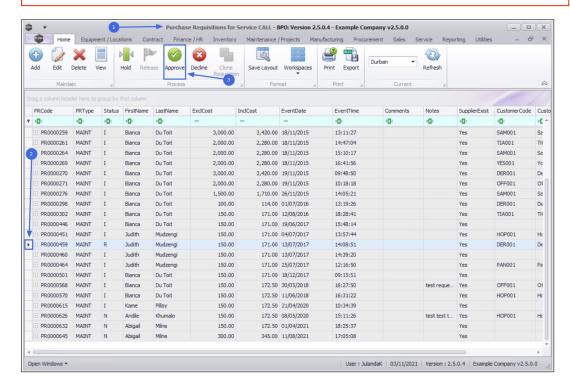




APPROVE REQUISITION

- 1. From the Purchase Requisitions for Service [service code] screen,
- 2. Click on the **row** of the requisition you wish to approve.
- 3. Click on Approve.

Short cut key: Right click on the row to display Process menu, click on Approve



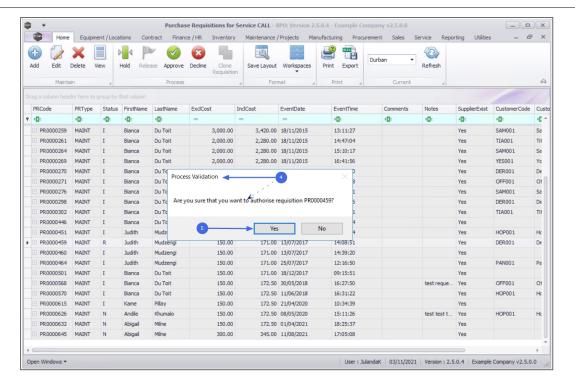
- 4. When you receive the **Process Validation** message to confirm;
 - Are you sure that you want to authorise requisition PR [requisition number]?
- 5. Click on Yes.



For a detailed handling of the topic refer to Release for or Remove from

Approval





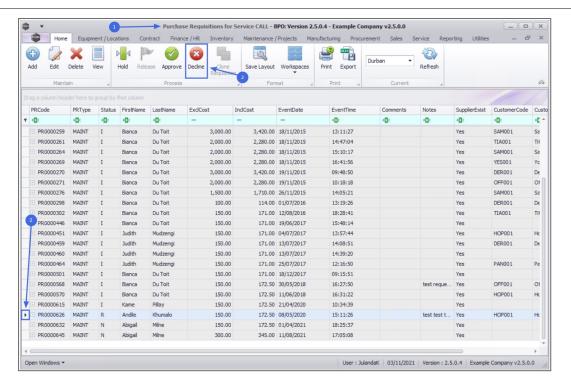
DECLINE A PURCHASE REQUISITION

- 1. From the Purchase Requisitions for Service [service code] screen,
- 2. Click on the **row** of the requisition you wish to decline.
- Click on Decline.



Short cut key: Right click on the row to display Process menu, click on Decline

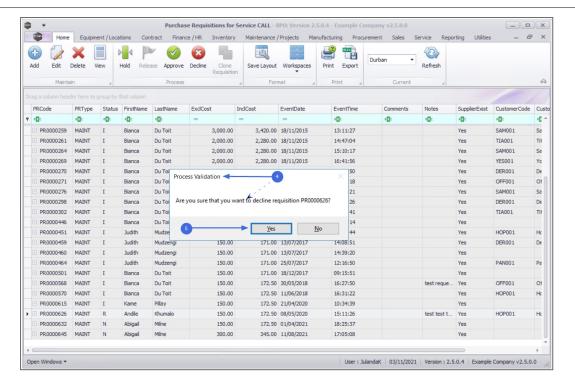




- 4. When you receive the **Process Validation** message to confirm;
 - Are you sure that you want to decline requisition [requisition number]?
- 5. Click on Yes.

For a detailed handling of the topic refer to Release for or Remove from Approval





CLONE REQUISITION

Only requisitions that originated from the Stock Status screen can be cloned.

Refer to Parts - Requisitions - Clone Requisition for information on how to Clone a Requisition.

MNU.065.005