We are currently updating our site; thank you for your patience.

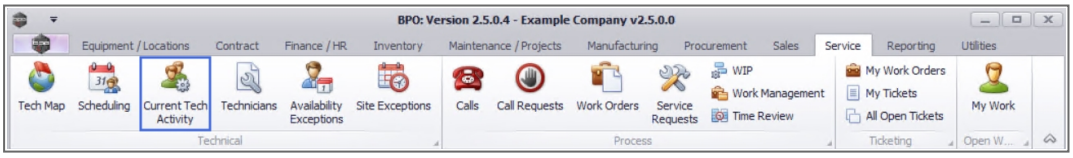
# SERVICE

## CURRENT TECH ACTIVITY - LAST LOCATION

Note the following requirements for this functionality;

- **Google Maps** needs to be installed for this functionality to work.
- Make sure your computer's **regional settings** are correct - number formats - decimal system is a [.] full stop and not a [,] comma.
- A **Location folder** must exist within the BPO_RSI folder - with the correct permissions.

**Ribbon Access:** Service > Current Tech Activity




1. **Current Technician Activity** screen will be displayed.
2. All the technicians linked to items that currently have open time logging events, will be listed.
3. In the data grid you can view:
    i. Whether a technician is **Available** or not.
    ii. Which **Boot Stock Warehouse** each technician is linked to.
    iii. Which **Work Order**, **Call**, **Serial Number** and / or **Asset Register Number** each technician is currently linked to, and



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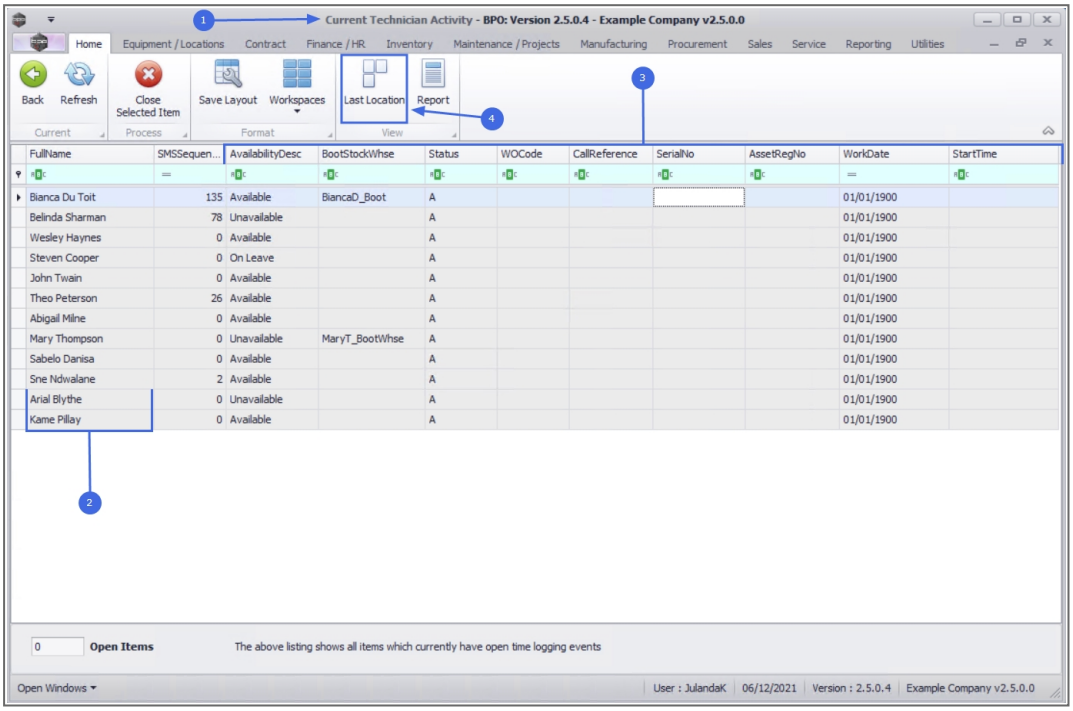
iv. the technician **Work Date** and **Start Time**.

4. Click on **Last Location**.

For more information about the functionality of this screen refer to Service - Introduction to Current Tech Activity




5. The **Open Calls Technician Map** screen will be displayed.
6. Google Maps will open, marking the **current locations** of your technicians.

For more information about the functionality of this screen refer to Service - Introduction to Current Tech Activity



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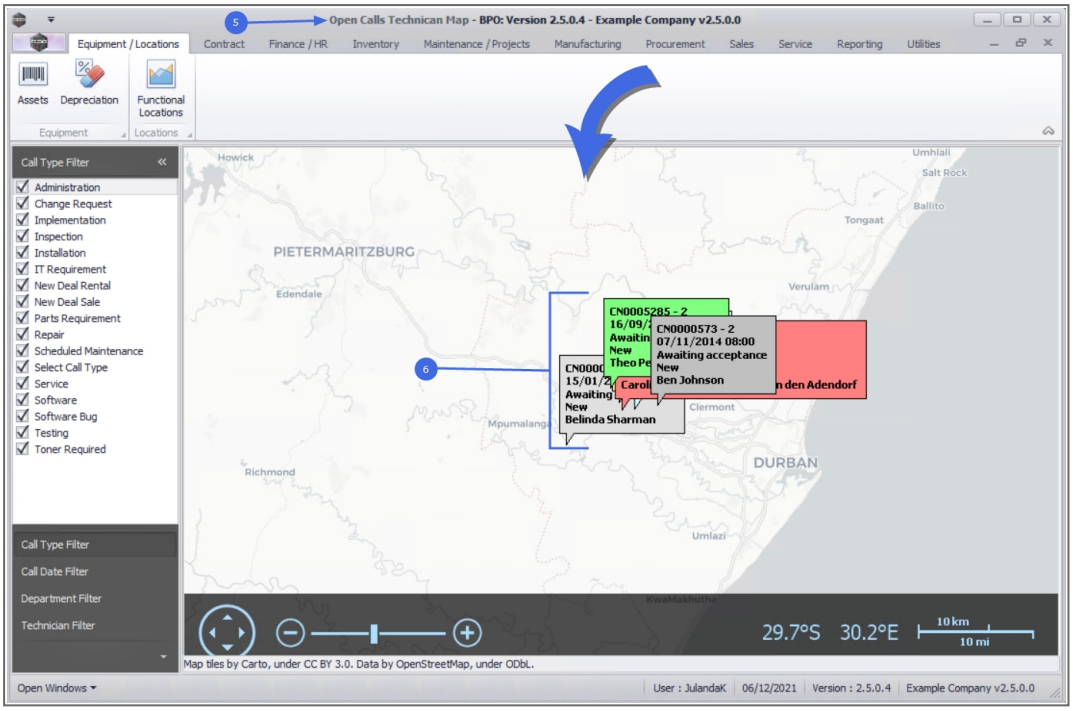


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