

We are currently updating our site; thank you for your patience.

SERVICE

WORK IN PROGRESS - INVOICE PROJECT

The Work in Progress (WIP) screen displays:

- Parts that have been issued or
- Third Party Services that have been received

but have not yet been invoiced.

If these items are **non** billable, the work order, call or project will **not** have been closed yet.

Return Requests can be raised for **Internal Asset**s to return the item to the **Asset warehouse**.

Ribbon Access: Service > WIP



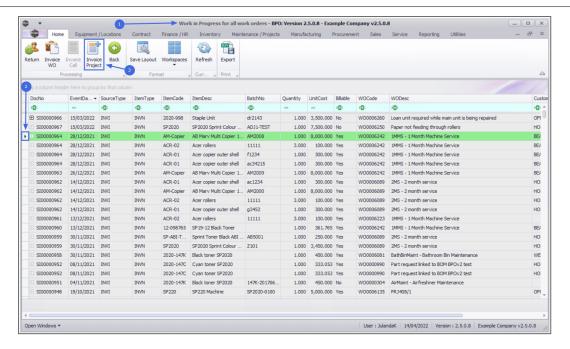
- 1. The **Work in Progress for all work orders** listing screen will be displayed.
- 2. Click on the row of the **item** or **service** you wish to invoice.

Note that if the item you have selected is linked to a Project, the Invoice Project button in the ribbon will be activated.

3. Click on Invoice Project.



Work in Progress - Invoice Project



4. The Add new Customer Invoice screen will display.

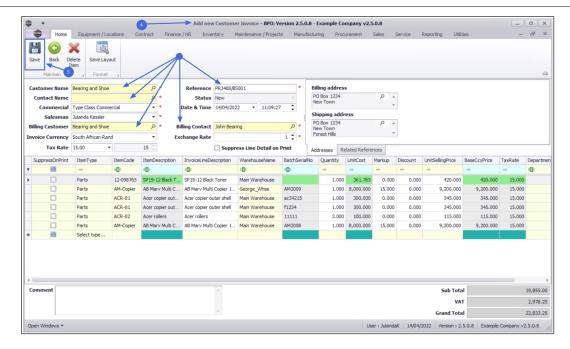
You will note that the **Customer Details** would have been populated.

You will need to add a **Reference No.**, as well as search for the correct **Contact Name**, **Billing Customer** and **Billing Contact**, if <u>more than one</u> has been set up for the customer.

5. When you have finished editing the details on this screen, click on **Save**

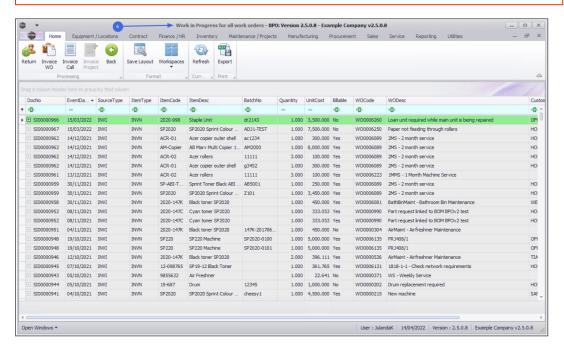


Work in Progress - Invoice Project



6. You will return to the Work in Progress for all work orders screen.

To view the invoice and further invoice processing, refer to Introduction to Sales Invoices.



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