

We are currently updating our site; thank you for your patience.

# **CONTRACTS**

#### **CLOSE BILLING PERIOD**

After processing contract billing, the current contract billing period must be **closed**. If this billing period is <u>not</u> closed, you will <u>not</u> be able to release the next billing period.

This process will close the contract billing period and <u>not</u> the financial period.

Ribbon Access: Contract > Close Billing Period



The **Contract Billing Period Closure** screen will be displayed.

#### CONTRACT BILLING PERIOD CLOSURE SCREEN

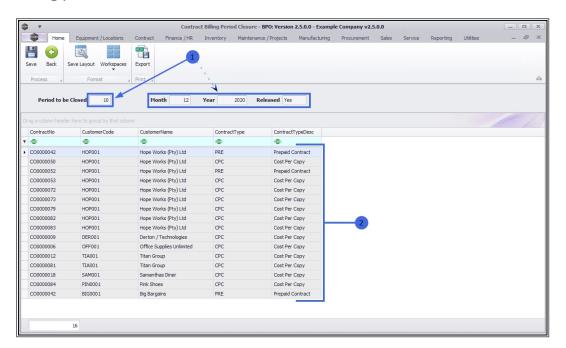
- 1. **Period to be closed** this shows the billing period to be closed (and not the financial period).
  - Month this shows the billing month to be closed.
  - **Year** this shows the billing year.
  - Released this shows whether the period to be closed was initially released for billing.



#### **UNBILLED CONTRACTS**

2. If there are contracts still to be billed in this billing period, then they will be listed in the **Contracts** data grid.

Any <u>unbilled</u> contracts displayed in the is screen will prevent will prevent the billing period closure.

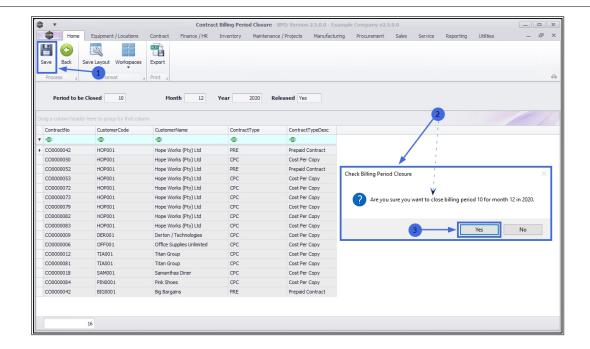


#### CLOSURE ERROR

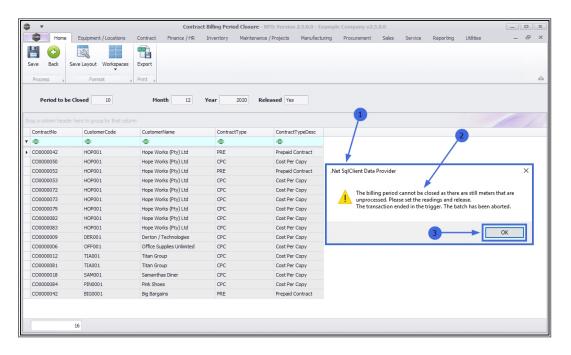
- 1. If you click on **Save** when there are still items to be billed, you will first receive the following **Check Billing Period Closure** message:
- 2. Are you sure you want to close the billing period [] for month [] in [].
- 3. Click on Yes.



## Close Billing Period



- 1. An **error message** will pop up warning you;
- 2. 'The billing period cannot be close as there are still meters that are unprocessed. Please set the readings and release.'
- 3. Click on OK.

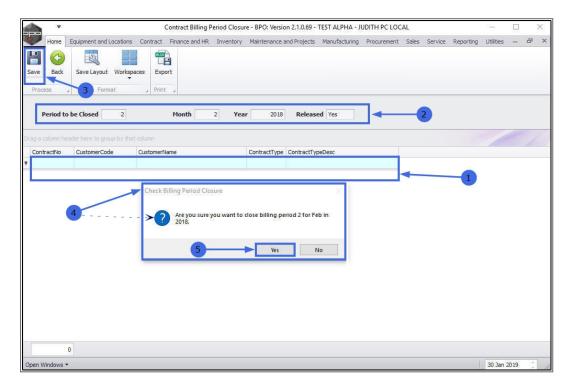




 Bill all the unbilled items first, then come back and close the billing period.

## SUCCESSFULLY CLOSE BILLING PERIOD

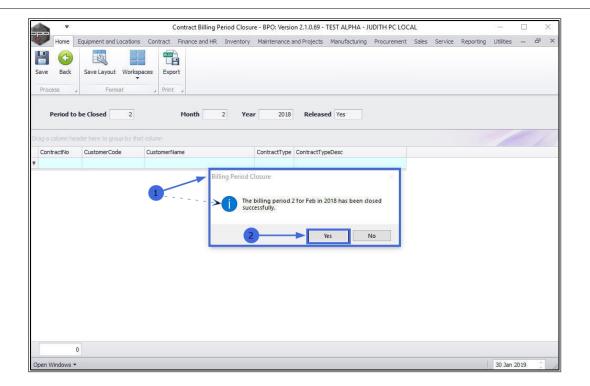
- 1. If there are <u>no</u> contracts yet to be billed in this screen
- 2. then you will be able to close the billing period successfully.
- 3. Click on Save.
- 4. A Check Billing Period Closure message box will pop up, asking;
  - Are you sure you want to close billing period [] for [] in []?
- 5. Click on Yes.



- 1. A Billing Period Closure message box will pop up informing you that;
  - The billing period [] for [] in [] has been closed successfully.
- 2. Click on Yes.



# Close Billing Period

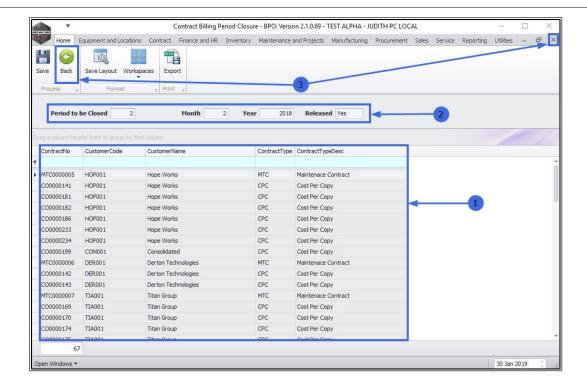


# VIEW NEXT BILLING PERIOD CONTRACTS TO BE BILLED

- 1. Contracts waiting to be billed in the **next** billing period will now be displayed in the **Contracts** data grid.
- 2. **Note:** The **Periods to be Closed**, **Month**, **Year** and **Released** fields have not yet changed to reflect the new billing period.
  - Only when you exit the screen and then re-open the screen will these details be updated.
- 3. Click on **Back** or **Close** the screen to exit when you are done.



# Close Billing Period



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