

We are currently updating our site; thank you for your patience.

SERVICE

CALLS - REINSTATE A CALL

Note that there are changes to the Call Centre screens due to the Call Centre Performance Enhancements rolled out in part of the Extended Call Centre - Version Compatibility¹. The functionality that is available to you may differ depending on the Call Centre mode configured and your user rights. For more information related to this, refer to the <u>Call Centre Mode</u> notes.

There are multiple checks when closing a call to make sure that all outstanding processing is done before the call can be closed, but if additional processing is required on a closed call, the call can be reinstated. The underlying work order will also need to be <u>reinstated</u>.

THE CALL LISTING SCREEN

Ribbon Select Service > Calls



• The **Call Listing** screen will be displayed.

¹BPO2 v2.5.1.3 or higher



| Home Equipment / | Locations Contract | Finance / HR Inventor | ry Maintenance | / Projects Manufac | turing Procureme | nt Sales | Service Reporting Utilities | | | | | | | - |
|----------------------|------------------------|--|----------------|--|------------------|----------|---|---|-----------------------|-----------|---------------|-------------|----------------------------------|----------|
| I Edit Refresh | Is Difference Save Lay | er 🕹 Assign Close | e Complete Ho | - | Print Repor | 5 | | | | | | | | |
| | J Format | Work a | Proce | 50 | a Print a Repo | | | | | | | | | |
| find O Filter | CalReference | CustomerName | CalDate | CalState | Technician | CalTime | Description | CalType | CallTypeDesc | ErrorCode | ErrorCodeDesc | SeriaNo | Ctrit.ocationSubject | Priprity |
| | Y ID: | Customerriane ID: | Calcose | Calibrate ID: | illectrician | -O: | <pre>Oescription</pre> | Call type O: | Carrypebesc 0: | (D: | Di Colocuesc | - O: | Characterisablect (D) | Priority |
| formation | | | | | | | | | | -u- | -u- | | · u · | - |
| Durban | E CN0001003 | Young Bectric | 13/12/2022 | Awaiting Acceptance | | 10:09:10 | | CR | Change Request | | | 107 | | |
| New Service | CN0001002 | Samanthas Diner | 12/12/2022 | Awaiting Acceptance | Mary Thompson | 16:18:30 | | DR. | Select Call Type | | | 19-12/1202 | | |
| In Progress | E CN0001001 | Young Bectric | 29/11/2022 | UnAssigned | | 11:29:19 | Order the same part twice receive with different batch num | | Change Request | | | sin123 | | |
| () Hold | ⊞ CN0000996 | Hope Works (Pty) Ltd | 31/10/2022 | UnAssigned | | 11:01:11 | ForRentalContract | NDR | New Deal Rental | | | | BPO2 TEST 1 | |
| Pending | E CN0000992 | Top Vehicle Hire | 25/10/2022 | Awaiting Acceptance | Daniel Balgowen | 14:09:17 | Loan machine for temporary high volume printing requirement | | Service | | | TOP 1234OLD | | |
| Complete | EE CN0000991 | Apple Juice Inc | 24/10/2022 | UnAssigned | | 16:38:15 | Contract Closure - CO0000054 | DR | Select Call Type | | | | | |
| O All | E CN0000989 | Derton / Technologies | 13/06/2022 | | | 09:00:00 | Call for Monday elapse hours check | TEST | Testing | | | 2020-2222 | | |
| Pretoria | E CN0000988 | Young Electric | 03/06/2022 | UnAssigned | | 05:00:00 | Call logged 5 days ago for time elapsed checks | CR | Change Request | CONF | Configuration | sin123 | | |
| New | E CN0000987 | Young Electric | 06/06/2022 | UnAssigned | | 05:00:00 | Call logged 4 days ago for elapse time checks | UPG | Upgrade | | | sin 123 | | |
| In Progress | CN0000986 | Young Electric | 07/06/2022 | UnAssigned | | 05:00:00 | Call logged 3 days ago for elapse time checks | DR | Select Call Type | | | sin123 | | |
| O Hold | EE CN0000985 | Hope Works (Pty) Ltd | 10/06/2022 | UnAssigned | | 16:09:13 | Test future call - for elapsed time | UPG | Upgrade | | | 20-98765 | | |
| Pending Complete | E CN0000984 | Hope Works (Pty) Ltd | 08/06/2022 | UnAssigned | | 05:10:00 | Test elapsed hours - 2 days prior | TEST | Testing | | | AT5000000 | | |
| O Al | E CN0000983 | Hope Works (Pty) Ltd | 09/06/2022 | UnAssigned | | 05:08:31 | Test elapsed time 2 - day prior | TEST | Testing | | | SIN32413546 | | |
| Cape Town | E CN0000982 | Young Electric | 10/06/2022 | UnAssigned | | 05:00:35 | Test elapsed hours 1 | TEST | Testing | | | sin 123 | | |
| New | CN0000976 | Young Electric | 19/11/2019 | Awaiting Acceptance | Bianca Du Tolt | 11:24:39 | Test with site manager email entered | ADM | Administration | | | 107 | | |
| In Progress | E CN0000974 | Hope Works (Pty) Ltd | 18/11/2019 | Amaiting Acceptance | Bianca Du Toit | 16:30:20 | test another call email | ADM | Administration | | | 095011015 | | |
| () Hold | E CN0000972 | Hope Works (Pty) Ltd | 18/11/2019 | Awaiting Acceptance | Bianca Du Toit | 15:57:00 | Test new call for email description in body | CR | Change Request | | | 095011015 | | |
| Pending | E CN0000971 | Westwood Dynamic | 29/11/2019 | UnAssigned | | 08:00:00 | BathBinNaint - Bathroom Bin Maintenance | 94 | Scheduled Maintenance | | | | Checkers Centre - Hilcrest | |
| Complete | EE CN0000970 | Westwood Dynamic | | UnAssigned | | 08:00:00 | BathBinMaint - Bathroom Bin Maintenance | SM | Scheduled Maintenance | | | | Checkers Centre - Hildrest | |
| O Al | E CN0000969 | Hope Works (Pty) Ltd | 16/11/2019 | UnAssigned | | 03:00:00 | Tier - Commercial Tier Test | INST | Installation | | | | Forest Hills Centre | |
| o tioemfontein | E CN0000968 | Green Tea Supples | 16/11/2019 | UnAssigned | | 03:00:00 | 2MS - 2 month service | 94 | Scheduled Maintenance | | | NEW 1234 | Toreacting coloc | |
| New | E CN0000967 | Westwood Dynamic | 15/11/2019 | UnAssigned | | 08:00:00 | BathBioMaint - Bathcom Bio Maintenance | SM | Scheduled Maintenance | | | 10.1112.01 | Checkers Centre - Hildrest | |
| In Progress | E CN0000965 | Westwood Dynamic | 08/11/2019 | | | 03:00:00 | BathlinNaint - Bathroom Bin Maintenance | 54 | Scheduled Maintenance | | | | Checkers Centre - Hildrest | |
| Hold | E CN0000965 | Westwood Dynamic Westwood Dynamic | 01/11/2019 | UnAssigned | | 08:00:00 | BathBinMaint - Bathroom Bin Maintenance | 9M | Scheduled Maintenance | | | | Checkers Centre - Hildrest | |
| Pending | E CN0000965 | Hack PC - IT Shop | 26/10/2019 | UnAssigned | | 08:00:00 | 245 - 2 month service | 524 5M | Scheduled Maintenance | | | 147807 | cheours centre - Hildrest | |
| Complete | | | | | | | | | | | | 14/60/ | distant and a state of the state | |
| ⊙ A1 | E CN0000963 | Westwood Dynamic | 25/10/2019 | UnAssigned | | 08:00:00 | BathSinMaint - Bathroom Bin Maintenance | 94 | Scheduled Maintenance | | | | Checkers Centre - Hilcrest | |
| | E CN0000962 | Hope Works (Pty) Ltd | 19/10/2019 | UnAssigned | | 08:00:00 | 2MS - 2 month service | SM | Scheduled Maintenance | | | 18-30200 | | |
| | E CN0000961 | Hope Works (Pty) Ltd | 18/10/2019 | UnAssigned | | 03:00:00 | Tier - Commercial Tier Test | INST | Installation | | | | Forest Hills Centre | |
| | EE CN0000960 | Westwood Dynamic | 18/10/2019 | UnAssigned | | 08:00:00 | BathBinMaint - Bathroom Bin Maintenance | SM | Scheduled Maintenance | | | | Checkers Centre - Hillcrest | |
| | E CN0000959 | Westwood Dynamic | 11/10/2019 | UnAssigned | | 08:00:00 | BathBinMaint - Bathroom Bin Maintenance | SM | Scheduled Maintenance | | | | Checkers Centre - Hildrest | |
| | E CN0000958 | Westwood Dynamic | 04/10/2019 | UnAssigned | | 03:00:00 | SathSinNaint - Bathroom Bin Maintenance | 54 | Scheduled Maintenance | | | | Checkers Centre - Hilcrest | |
| | EE CN0000957 | Westwood Dynamic | 27/09/2019 | UnAssigned | | 08:00:00 | BathBinMaint - Bathroom Bin Maintenance | SM | Scheduled Maintenance | | | | Checkers Centre - Hildrest | |
| | E CN0000956 | Westwood Dynamic | 20/09/2019 | UnAssigned | | 03:00:00 | BathBinMaint - Bathroom Bin Maintenance | 514 | Scheduled Maintenance | | | | Checkers Centre - Hildrest | |
| | EE CN0000955 | Hope Works (Pty) Ltd | 18/09/2019 | UnAssigned | | 08:00:00 | Tier - Commercial Tier Test | DIST | Installation | | | | Forest Hills Centre | |
| | E CN0000954 | Green Tea Supplies | 17/09/2019 | UnAssigned | | 08:00:00 | 2MS - 2 month service | SM | Scheduled Maintenance | | | NEW 1234 | | |
| | III cassooners | ······ | 12/20/2010 | | | | makmana makana manakana | - | | | | | | |
| | Count: 38 | 6 | | | | | | | | | | | | |
| | + | | | | | | | | | | | | | |

- The Calls are listed by **Site** and will display calls for the first Site listed.
- Click on the relevant **Site** for the calls you wish to view.

| Edit Refresh My Cal | Is D Workspace | r 🕹 Assign Clos | se Complete His | | Print Report | 5 | | | | | | | | |
|---|----------------|--|-----------------|---------------------|-----------------|----------|---|-----------|-----------------------|-----------|---------------|----------------------|-----------------------------|----------|
| nd O Filter | | | | | | | | | | | | | | |
| 0,0,0,0,0 | CalReference | Customentiame | CalDate | CalState | Technician | Calling | Description | Callype | CallTypeDesc | ErrorCode | ErrorCodeDesc | SeriaNo | CtriLocationSubject | Priprity |
| | Y 10: | | | D: | 0: | -D: | 0: | (D): | 0: | 10: | (D: | 10: | (D: | |
| ormation | E CN0001003 | Young Electric | | Awaiting Acceptance | | 10:09:10 | Test account balances | CR | Change Request | | -w- | 107 | ·w | |
| Durban | E CN0001002 | Samanthas Diner | 13/12/2022 | Awaiting Acceptance | | 16:18:30 | Test account balances Test call for account balances manual. | DR | Select Call Type | _ | | 19-12/1202 | | - |
| O New | E CN0001002 | Young Electric | 29/11/2022 | | Mary Inompson | 11:29:19 | Order the same part twice receive with different batch num | | Change Request | | | 19-12/1202 sin123 | | |
| In Progress | E CN0001001 | | | | | 11:29:19 | Order the same part twice receive with different batch num ForRentalContract | CR NDR | | | | sin123 | | |
| 🕓 Hold | E EN0000995 | Hope Works (Pty) Ltd Tap Vehicle Hine | 31/10/2022 | | | 11:01:11 | | | New Deal Rental | | | TOP 12340LD | BPO2 TEST 1 | |
| Pending | | | | Awaiting Acceptance | Daniel Balgowen | | Loan machine for temporary high volume printing requirement | | Service | | | TOP 12340LD | | |
| Complete | E CN0000991 | Apple Juice Inc | 24/10/2022 | | | 16:38:15 | Contract Closure - C00000054 | DR | Select Call Type | | | | | |
| O Al | E CN0000989 | Derton / Technologies | 13/06/2022 | | | 09:00:00 | Call for Monday elapse hours check | TEST | Testing | | | 2020-2222 | | |
| Pretoria | E CN0000988 | Young Electric | 03/06/2022 | | | 05:00:00 | Call logged S days ago for time elapsed checks | CR | Change Request | CONF | Configuration | sin123 | | |
| New In Progress | E CN0000987 | Young Electric | 06/06/2022 | | | 05:00:00 | Call logged 4 days ago for elapse time checks | UPG | Upgrade | | | sin123 | | |
| In Progress Hold | ■ CN0000986 | Young Electric | 07/06/2022 | | | 05:00:00 | Call logged 3 days ago for elapse time checks | DR | Select Cal Type | | | sin123 | | |
| Pending | EE CN0000985 | Hope Works (Pty) Ltd | | UnAssigned | | 16:09:13 | Test future call - for elapsed time | LIPG | Upgrade | | | 20-98765 | | |
| Complete | E CN0000984 | Hope Works (Pty) Ltd | 08/06/2022 | | | 05:10:00 | Test elapsed hours - 2 days prior | TEST | Testing | | | AT5000000 | | |
| O AI | E CN0000983 | Hope Works (Pty) Ltd | 09/06/2022 | | | 05:03:31 | Test elapsed time 2 - day prior | TEST | Testing | | | SIN32413546 | | |
| Cape Town | E CN0000982 | Young Bectric | 10/06/2022 | UnAssigned | | 05:00:35 | Test elapsed hours 1 | TEST | Testing | | | sin 123 | | |
| New | E CN0000976 | Young Electric | 19/11/2019 | | | 11:24:39 | Test with site manager email entered | ADM | Administration | | | 107 | | |
| In Progress | E CN0000974 | Hope Works (Pty) Ltd | 18/11/2019 | Amaiting Acceptance | Bianca Du Toit | 16:30:20 | test another call email | ADM | Administration | | | 095011015 | | |
| 🕗 Hold | ⊞ CN0000972 | Hope Works (Pty) Ltd | 18/11/2019 | Awaiting Acceptance | Bianca Du Toit | 15:57:00 | Test new call for email description in body | CR | Change Request | | | 095011015 | | |
| Pending | E CN0000971 | Westwood Dynamic | 29/11/2019 | UnAssigned | | 03:00:00 | BathBinMaint - Bathroom Bin Maintenance | SM | Scheduled Maintenance | | | | Checkers Centre - Hilcrest | |
| Complete | E CN0000970 | Westwood Dynamic | 22/11/2019 | UnAssigned | | 03:00:00 | BathBinMaint - Bathroom Bin Maintenance | SM | Scheduled Maintenance | | | | Checkers Centre - Hillcrest | |
| O AI | E CN0000969 | Hope Works (Pty) Ltd | 16/11/2019 | UnAssigned | | 03:00:00 | Tier - Commercial Tier Test | INST | Installation | | | | Forest Hills Centre | |
| tioenfontein | E CN0000968 | Green Tea Supplies | 16/11/2019 | UnAssigned | | 03:00:00 | 2MS - 2 month service | \$24 | Scheduled Maintenance | | | NEW 1234 | | |
| New In Progress | E CN0000967 | Westwood Dynamic | 15/11/2019 | UnAssigned | | 03:00:00 | BathBinMaint - Bathroom Bin Maintenance | SM | Scheduled Maintenance | | | | Checkers Centre - Hildrest | |
| In Progress Hold | E CN0000966 | Westwood Dynamic | 08/11/2019 | UnAssigned | | 03:00:00 | BathBinMaint - Bathroom Bin Maintenance | 514 | Scheduled Maintenance | | | | Checkers Centre - Hildrest | |
| Pending | E CN0000965 | Westwood Dynamic | 01/11/2019 | UnAssigned | | 08:00:00 | BathBinMaint - Bathroom Bin Maintenance | SM | Scheduled Maintenance | | | | Checkers Centre - Hilcrest | |
| Complete | E CN0000964 | Hack PC - IT Shop | 26/10/2019 | UnAssigned | | 03:00:00 | 2MS - 2 month service | SM | Scheduled Maintenance | | | 147807 | | |
| Q AI | E CN0000963 | Westwood Dynamic | 25/10/2019 | UnAssigned | | 03:00:00 | SathSinNaint - Bathroom Bin Maintenance | 524 | Scheduled Maintenance | | | | Checkers Centre - Hilcrest | |
| - | E CN0000962 | Hope Works (Pty) Ltd | 19/10/2019 | UnAssigned | | 08:00:00 | 2MS - 2 month service | SM | Scheduled Maintenance | | | 18-30200 | | |
| | E CN0000961 | Hope Works (Pty) Ltd | 18/10/2019 | UnAssigned | | 03:00:00 | Tier - Commercial Tier Test | INST | Installation | | | | Forest Hills Centre | |
| | EE CN0000960 | Westwood Dynamic | 18/10/2019 | UnAssigned | | 03:00:00 | BathBinMaint - Bathroom Bin Maintenance | 524 | Scheduled Maintenance | | | | Checkers Centre - Hilcrest | |
| | E CN0000959 | Westwood Dynamic | 11/10/2019 | UnAssigned | | 03:00:00 | BathBinMaint - Bathroom Bin Maintenance | SM | Scheduled Maintenance | | | | Checkers Centre - Hildrest | |
| | E CN0000958 | Westwood Dynamic | 04/10/2019 | UnAssigned | | 03:00:00 | SathBinMaint - Bathroom Bin Maintenance | 574 | Scheduled Maintenance | | | | Checkers Centre - Hilcrest | |
| | E CN0000957 | Westwood Dynamic | 27/09/2019 | | | 08:00:00 | BathBinMaint - Bathroom Bin Maintenance | SM | Scheduled Maintenance | | | | Checkers Centre - Hildrest | |
| | E CN0000956 | Westwood Dynamic | 20/09/2019 | | | 03:00:00 | BathBinMaint - Bathroom Bin Maintenance | 54 | Scheduled Maintenance | | | | Checkers Centre - Hilcrest | |
| | E CN0000955 | Hope Works (Pty) Ltd | | UnAssigned | | 03:00:00 | Tier - Commercial Tier Test | INST | Installation | | | | Forest Hills Centre | |
| | E CN0000954 | Green Tea Supplies | | UnAssigned | | 03:00:00 | 2MS - 2 month service | SM | Scheduled Maintenance | | | NEW 1234 | | |
| | E 00000934 | | | the backwood | | | 2PD - 2 Honor Service | - | | | | The second | | |
| | Count: 386 | | | | | | | | | | | | | |

FIND CALL

You can find any call, regardless of the site or status.



- 1. Click on the **Find** radio button.
- 2. Type in the **call number** you wish to locate in the **text box**.
- 3. Press Enter.

| Home Equipment / Lo | 🔣 Save Lay | out 🚜 My Call 🔗 | | 4 🛤 | | 9 | | | | | | | | | |
|---------------------------------|---------------------|---|-----------------|--------------|-------------|------------|---|----------|---------------------------------------|-----------|---------------|--------------|--|----------|---------------|
| Edit Refresh My Call | ls 🔲 🧮 Workspa | | ise Complete Ho | old Pending | Release Pr | int Report | | | | | | | | | |
| | 🔏 Save Filts | | | | | • • | | | | | | | | | |
| tain 2 State | a Format | | | | | | | | | | | | | | |
| d 🖌 🔿 Filter | Drag a column heade | | | | | | | | | | | | | | |
| - | CalReference | CustomerName | CalDate | CaliState | Technician | CalTime | Description | Califype | CaliTypeDesc | ErrorCode | ErrorCodeDesc | SecialNo | Ctrtl.ocationSubject | Priority | Model |
| 0824 - 2 | 7 (0) | <d:< th=""><th></th><th>-0:</th><th>0</th><th>-D:</th><th>4DK</th><th>-0:</th><th>0</th><th>×D:</th><th>0</th><th>101</th><th>(D)</th><th></th><th>-0:</th></d:<> | | -0: | 0 | -D: | 4DK | -0: | 0 | ×D: | 0 | 101 | (D) | | -0: |
| mation | E CN0001003 | Young Electric | | UnAssigned | | 10:09:10 | Test account balances | CR. | Change Request | | | 107 | | | 3 5P204 |
| Durban | CN0001002 | Samanthas Diner | 12/12/2022 | | | 16:18:30 | | DR | Select Call Type | | | 19-12/1202 | | | 3 SP 19- |
| New | E CN0001001 | Young Electric | | UnAssigned | | 11:29:19 | Order the same part twice receive with different batch run | | Change Request | | | sin123 | | | 3 K147 |
| In Progress | E CN0000996 | Hope Works (Ptv) Ltd | | UnAssigned | | | ForRentalContract | NDB | New Deal Rental | | | | BPO2 TEST 1 | | 2 |
| () Hold | E CN0000992 | Top Vehicle Hire | | UnAssigned | | | Loan machine for temporary high volume printing requirement | | Service | | | TOP 1234OLD | | | 3 SP202 |
| Pending Complete | CN0000991 | Apple Juice Inc | | | | 16:38:15 | Contract Closure - CO0000054 | DR | Select Call Type | | | 101 105 1010 | | | 2 |
| O Al | CN0000989 | Derton / Technologies | | UnAssigned | | 09:00:00 | Call for Monday elagate hours check | TEST | Testing | | | | | | 3 |
| Pretoria | E CN0000988 | Young Electric | | UnAssigned | | 06:00:00 | | OR . | Change Request | CONF | Configuration | sin123 | | | 3 K147 |
| O New | E CN0000987 | Young Electric | | UnAssigned | | 06:00:00 | Call logged 4 days ago for elapse time checks | UPG | Upgrade | | congeresen | sin123 | | | 3 K147 |
| In Progress | CN0000986 | Young Electric | | UnAssigned | | 06:00:00 | | DR | Select Call Type | | | sin123 | | | 3 K147 |
| O Hold | E CN0000985 | Hope Works (Pty) Ltd | | UnAssigned | | 16:09:13 | | UPG | Upgrade | | _ | 20-98765 | | | 3 271122 |
| Pending | E CN0000984 | Hope Works (Pty) Ltd | | UnAssigned | | 06:10:00 | Test elapsed hours - 2 days prior | TEST | Testing | | | AT5000000 | | | 3 AT500 |
| O Complete | CN0000933 | Hope Works (Pty) Ltd | | UnAssigned | | 06:08:11 | Test elapsed time 2 - day prior | TEST | Testing | | | SIN12413546 | | | 3 K147 |
| O AI | E CN0000982 | Young Electric | | UnAssigned | | 06:00:35 | Test elapsed hours 1 | TEST | Testing | | | sin123 | | | 3 K147 |
| Cape Town | E) CN0000976 | Young Electric | | Awaiting Ac. | Barren Du T | | Test with site manager email entered | ADM | Administration | | | 107 | | | 3 SP204 |
| New In Progress | E CN0000974 | Hope Works (Pty) Ltd | 19/11/2019 | | Bianca Du T | | test another call email | ADM | Administration | | | | | | |
| In Progress Hold | E) CN0000972 | Hope Works (Pty) Ltd | | Awaiting Ac. | | | | OR . | | | | | | | |
| Pending | E CN0000971 | Westwood Dynamic | | UnAssigned | | 08:00:00 | BathBinMaint - Bathroom Bin Maintenance | SM | Scheduled Maintenance | | | | Checkers Centre - Hilcrest | | |
| Complete | E CN0000970 | Westwood Dynamic | | UnAssigned | | 08:00:00 | BathBinMaint - Bathroom Bin Maintenance | SM | Scheduled Maintenance | | | | Checkers Centre - Hildrest | | 2 |
| Q M | E CN0000969 | Hope Works (Ptv) Ltd | | UnAssigned | | 08:00:00 | Ter - Commercial Ter Test | INST | Installation | | | | Forest Hils Centre | | |
| Bioemfontein | E) CN0000958 | Green Tea Supples | | UnAssigned | | 08/00/00 | 2HS - 2 month service | SM | Scheduled Maintenance | | | NEW 1234 | Contrast Centre | | 2 SP 102 |
| New | E CN0000967 | Westwood Dynamic | | UnAssigned | | 08:00:00 | BathBinMaint - Bathroom Bin Maintenance | SM | Scheduled Maintenance | | | NEW 1234 | Checkers Centre - Hilcrest | | 2 04 302 |
| In Progress | E CN0000955 | Westwood Dynamic | | UnAssigned | | 08:00:00 | BathBinMaint - Bathroom Bin Maintenance | SM | Scheduled Maintenance | | | | Checkers Centre - Hildrest | | 2 |
| Hold | E CN0000965 | Westwood Dynamic | | UnAssigned | | 08:00:00 | BathBinMaint - Bathroom Bin Maintenance | SM | Scheduled Maintenance | | | | Checkers Centre - Hildrest | | 2 |
| Pending | E CN0000964 | Hack PC - IT Shop | | UnAssigned | | 08:00:00 | 2MS - 2 month service | SM | Scheduled Maintenance | | | 147807 | checkers centre - micrest | | 2 SP202 |
| Complete | E CN0000964 | Westwood Dynamic | | UnAssigned | | 08:00:00 | 2PIS - 2 month service BathBinMeint - Bathroom Bin Meintenance | SM | Scheduled Maintenance | | | 14/007 | Checkers Centre - Hilcrest | | 2 SP202 |
| 0 ** | E CN0000962 | Hope Works (Ptv) Ltd | | UnAssigned | | 08:00:00 | 2MS - 2 month service | SM | Scheduled Maintenance | | | 18-30200 | checkers centre - micrest | | 2 |
| | E CN0000962 | Hope Works (Pty) Ltd | | UnAssigned | | 08:00:00 | Dec - Commercial Ter Test | INST | Installation | | | 10-30200 | Forest Hils Centre | | 2 |
| | E CN0000961 | Westwood Dynamic | | UnAssigned | | 08:00:00 | BathBinMaint - Bathroom Bin Maintenance | SM | Scheduled Maintenance | | | | Checkers Centre - Hilcrest | | 2 |
| | | Westwood Dynamic Westwood Dynamic | | UnAssigned | | 08:00:00 | Bathermant - Bathroom Bin Mantenance Bathermant - Bathroom Bin Meintenance | SM | Scheduled Maintenance | | | | Checkers Centre - Hildrest Checkers Centre - Hildrest | | 2 |
| | E CN0000958 | Westwood Dynamic Westwood Dynamic | | UnAssigned | | 08:00:00 | BathBinMaint - Bathroom Bin Maintenance | SM | Scheduled Maintenance | | | | Checkers Centre - Hildrest Checkers Centre - Hildrest | | 2 |
| | E CN0000958 | Westwood Dynamic Westwood Dynamic | | UnAssigned | | 08:00:00 | BathBinMant - Bathroom Bin Mantenance | SM | Scheduled Maintenance | | | | Checkers Centre - Hildrest | | 2 |
| | E CN0000955 | Westwood Dynamic Westwood Dynamic | | UnAssigned | | 08:00:00 | | SM | Scheduled Maintenance | | | | Checkers Centre - Hildrest Checkers Centre - Hildrest | | |
| | E CN0000955 | Hope Works (Ptv) Ltd | 20/09/2019 | | | 08:00:00 | SatisferMant - Bathroom Bin Mantenance Tier - Commercial Tier Test | INST | Scheduled Maintenance | | | | Forest Hills Centre | | 2 |
| | E CN0000955 | Green Tea Supplies | | UnAssigned | | 08:00:00 | Tier - Commercial Lier Test 2005 - 2 month service | SM | Enstalation Scherk led Maintenance | | | NEW 1234 | rocourse dente | | 2 2 SP 102 |
| | E CN0000954 | Week read Durantia | 17/09/2019 | University | | 08:00:00 | 2PG - 2 month service | SM | Scheduled Maintenance | | | NEW/1234 | Charless Cashes, Ullevel | | 2 SP 902 |
| | Count: 38 | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | |

4. The **row** containing the call number you have searched for, will be selected in the call list screen. (Search by call reference will now open the call maintain screen if the matched call is closed).

| | | | | | | | Call Listing - BPO: Version 2.5.1.4 - Example | ampany | | | | | | | |
|-----------------------|-------------------|--------------------------|--------------|--------------|----------------|-----------|--|----------|-----------------------|----------|--------------|-------------|-----------------------------|------------|-------|
| Hane Epigment / | acations Contract | Pinance / HR. Inventor | y Haintenan | a / Projecta | Nanufacturing. | Processes | nt Sales Service Reporting Utilities | | | | | | | | |
| 6 52 | TEL Save Lays | nd 💰 My Call 🝘 | 0. | L 12 | Dr 4 | 2 1 | | | | | | | | | |
| My Ca | la 🗌 🔳 Warkspac | as * 🛃 Assign 🔛 | | | r 4 | | | | | | | | | | |
| Edit Refresh | Save File | Start Com | Complete F | uid Pending | Talana P | et Report | | | | | | | | | |
| tan a Data | - Parent | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | |
| d O Filter | | | | | | | | | | | | | | | |
| 0824 | Caliference | Customerfiame | CalDate | Calificate | Technician | Calline | Description | CallType | CallypeDesc | BrorCode | BrorCadeDesc | Seriahlo | ChEscationGubject | Priority N | Plade |
| | | • | - | • | • | • | • | • | • | • | • | • | • | - 4 | ٠ |
| mation | > EE CN0000824 | Apple Juice Inc | 31/07/2019 | UnAssigned | | 14:48:59 | Test new call July Apple Juice | CR | Change Request | | | 2020-606060 | | 3 9 | SP20 |
| Durban | CN0000820 | Young Dectric | | Unhasigned | | 09-00-03 | Test call for SLA Monitoring requirements | ADM | Advantation | | | #12245568 | | 3.7 | 2412 |
| O New O In-Program | CN0000818 | Office Supples Unlevited | | Unhasped | | 09.21.50 | Test call for technician assigned to work order | ADH | Advancement | | | 19-90201 | | 3.7 | 1818 |
| C p. Progress | CH0000817 | Derton / Technologies | | Unhaligned | | 36.34.07 | test call for erroreous time log entry. | ADH | Advantation | | | 2020-1111 | | 3 | |
| O Pending | E CN0000807 | Bothas Networking Inc. | 05/01/2015 | UnAssigned | | 15-42-24 | Internal services test for foreign currency customer | 2407 | Installation | | | 2020-478787 | | 3.7 | 92 |
| Complete | E CN0000806 | Apple Juice Inc | 05/01/2018 | UnAssigned | | 15-18-11 | Test prioritised call types | 24 | Software | | | 2020-4327 | | 7 | |
| 0.4 | E (N0000801 | Denton / Technologies | | UnAssigned | | 11/53/38 | Call against a short term contract. | 140 | Impection | | | 1912-002045 | | 3.8 | |
| Pretoria | E (NO000800 | Derton / Technologies | | Rejected by | Banca Du T. | 10-53-13 | Copier not working properly | 140 | Impection | | | abc347c | | 3.7 | 92 |
| O New | E CN0002796 | Dell'Lundgren | 12/04/2018 | Undesigned | | 15:17:33 | another test call for 0 steed | 2407 | Installation | | | | GL00001 - DelFLandgren | | |
| O In Progress | B CN0000795 | Dell'Lundgren | 12/04/20 18 | Undesigned | | 15-08-42 | test customer without site bried | DOP | Impection | | | | GL000001 - Dalf Lundgren | | |
| 🔘 mild | E CH6000792 | Apple Juice Inc | | Understand | | 10.32-01 | CO7788995 | ND5 | New Deal Sale | | | | Keef | 2 | |
| O Pending | CN00005777 | Apple Juice Inc | 16/07/2018 | | | 14:31-49 | Test logging a call without equipment or location | D-GP | Impection | | | | | 3 | |
| Complete | CN0000778 | Apple have but | 3847/2018 | Unkasped | | 14:10:59 | Return all Fran abort term contract \$703000234. | 24 | Select Call Type | | | | | | |
| 0.4 | CN0000775 | Apple Later Inc | 10.0120.0 | | | 14 10 19 | Return all from abort term contract \$70300024. | | Select Call Type | | | | | | |
| Cape Touri | Ch0000774 | Apple Late Dr. | 10.0120.0 | | | 1410.54 | Return all from abort term contract \$702000024. | | Select Call Type | | | | | | |
| Q In Progress | E (N0000757 | ABC SHoe Ca | 18/04/2018 | Availing Ac. | Abagai Mirus | 15-55-50 | new call to text serial number check | INCP | Impection | | | 2020-4329 | | | |
| O rold | CN0000756 | Panda Capiers | 18/06/2018 | | | 15.54.30 | test new call serial number check | 144 | Impector | 80 | Broar Cade | | | | |
| O Pending | E CN0000751 | Office Supples Unlested | 26/05/20 0 | | | 09-53-26 | Create a call to text the meter reading fetch | 140 | Ingector | | | 2020-02204 | | | - |
| Complete | C CH6000750 | By Bargary | | | | 140441 | but . | ND5 | New Deal Sale | | | | | | |
| 0.4 | E 04000749 | Bearing and Shoe | 25/05/2010 | | | 1400.31 | test . | NDS | New Deal Sale | | | | | | |
| Buenfuntain | E CHENNE 748 | Bettes Survey Dop at L. | | UnAssigned | | 13.54.08 | | 105 | New Deal Sale | | | | | | |
| O New | E Chesse 747 | Head Office | | UnAssigned | | 13-50-21 | 1224 | NDS | New Deal Sale | | | | | | |
| O In Progress | E Chesser45 | Apple Jaco Inc | 25/05/2010 | | | 13-42-34 | test . | NDS | New Deal Sale | | | | | - | |
| O Held | E Ch6000744 | By Bargara | 0405/2018 | | | 13.27.09 | 1557788 | NCR. | New Deal Rental | | | | | 2 | |
| O Pending | E CN0000740 | By Bargara | | | | 13-20-32 | test . | NCR. | New Deal Rental | | | | | | |
| Complete O All | E Ch6000740 | Derton / Technologies | | | Belinda Dia | | 11008 - Mano 1000, Caleur 1000 - Call per WO | 24 | Scheduled Maintenance | | | 22-124 | | | - |
| 0- | E CH0000739 | Westwood Dunamic | 0405/2010 | | Balinda Dia | | Safidir Hant - Safiron Sn Nantenance | - | Scheduled Maintenance | | | | Checkers Centre - Hillment | | - |
| | E CHERRET17 | Hack PC - 17 Shop | 27/04/2018 | | Barca Du T. | | 245 - 2 month service | - | Scheduled Maintenance | | | 147807 | | | - |
| | II (N000776 | Westwood Dunamic | 278428.0 | | Balinda Dia | | Safethant - Safeson Sn Hantenance | - | Scheduled Maintenance | | | | Checkers Centre - Hillcrest | | - |
| | B CN0000734 | Westwood Dynamic | 20420 | | Belinda Dia. | | Safermant - Saferson Sr. Hanterance | - | Scheduled Haintenance | | | | Owders Centre -Hillowst | - | |
| | B Ch6000732 | Westwood Dynamic | 1304201 | | Belinda Da | | Safride Maint - Safrison Sin Maintenance | - | Scheduled Haintenance | | | | Owders Centre - Hilcrest | | |
| | B (N0000730 | Westwood Dynamic | . 06,04(201) | | Belinda Dia. | | Safterhart - Saftroon Sn Hantenance Safterhart - Saftroon Sn Hantenance | - | Scheduled Haintenance | | | | Owders Centre -Hilbest | | |
| | E CN0000729 | Westwood Dunamic | 3,63/201 | | Belinda Da | | Safetrant - Safeson Sr. Harterance | - | Scheduled Haintenance | | | | Owders Centre -Hillowst | | |
| | E CN0000728 | Westwood Dynamic | 23/03/2010 | | Belinda Dia. | | Safderhant - Safroon Sr. Hanterance Safderhant - Safroon Sr. Hanterance | - | Scheduled Hamenance | | | | Checkers Centre - Hillcreat | - | |
| | E CN0000728 | Green Tea Supples | 1603/2016 | | Barca Du T. | | BatterMant - Bathroon Bri Mantenance 245 - 2 month service | - | Scheduled Maintenance | | | NEW 1224 | Calific Lance - House | | |
| | - CN0000726 | or each real of planes | - 1403/2018 | | Banca Du T. | | 245 - 2 month service | - | Scheduled Mantenance | | | 1001204 | Marken Product 100-00 | | - |
| | Court 384 | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | |

Help v2024.5.0.7/1.0 - Pg 3 - Printed: 04/07/2024



• The **Call Maintain** screen will open when searching for call by reference.

| \$ • | | | Call mair | ntenance : Call ref | CN0001038 - BPO: Version | 2.5.1.4 - v2514 Exampl | le Company | | | _ |) & X |
|--|-----------------------|-------------------------------------|-------------------|---------------------|----------------------------------|------------------------|--------------|-------------------------|-------------------|-----------------|---------------|
| Home Equips | nent / Locations Cont | tract Finance / HR Inventory | Maintenance / Pro | oiects Manufacturi | ng Procurement Sales | Service Reportin | na Utilities | | | | - & x |
| 8 🗘 | Complete Assign Hold | Pending Release Reinstate Sa | ve Layout Works | | lote | | - | | | | \$ |
| Links # | | | Relates | s To : | | | | Customer Info | | | ÷ m |
| Enter text to search P | | | h Carlo | erenceType al No | ReferenceNo CUSMACH001_TIA001 | | | - Customer Info : | | | 2, |
| Functions | | Jackie Sutherland , P | Prior | r Call Reference | | | | Customer Code | TIA001 | | nt la |
| | Contact No. | 031 852 9632 | | Request Reference | | | | Tel No | 106 258 7589 | | offo |
| Work Orders 1 | Address | 658 Dime Road 🔎 … 🔺 South Riding | Cont | tract No | | | | Account Code | | | 2 |
| | | South kiding | | ect Reference | | | | Status | | | Customer Info |
| | | | | te Reference | | | | | | | ner |
| Work In Progress | Call Type | Inspection • | | sice Reference | | | | | 123258741369 | | nfo |
| | Error Code | Services - | Orde | er Reference | | | | Hold Reason | | | 4 SLAs |
| | Description | Test call for call dosure manual in | | | | | | | | | |
| Notes | beschption | call admin screen. | | | | | | | | | + User |
| | | | | | | | | - Credit Status : | | | - N |
| | Call Date Time | 12/01/2024 • 13:10:45 | | | | | | | 100000 | 30 Days: | * |
| Assignments | | | | | | | | | 2,740.85 | | |
| | | 3 🗘 * | Closure | e Details : | | | | Total Outstanding | 12,368.60 | | - |
| | SLA | | | Action WC | 0002952 work done as require | ed 🔺 | | Customer Notes : | | | |
| Hold History | Date Required | 12/01/2024 - | | | | | | Notes | | | |
| | Order No | | | | | -1 | | V 10: | | | |
| | Logged By | Rianca | C la | sure Date Time 12 | 01/2024 13:24:07 | ÷ | | | | | |
| Pending History | | C - Closed | cio | Closed By Bia | | | | | | | |
| | Optional No | | | closed by Da | | | | | | | |
| On Site Info 1 For Contract Meters | | | | | | | | • | | | <u>)</u> |
| Open Windows * | | | | | | | | User : Bianca 12/01/202 | 4 Version : 2.5.1 | 1.4 v2514 Examp | ple Company |

REINSTATE THE CALL

• Click on the **Reinstate** button.

| 3 - | | | C | Call maintenance : C | all ref CN | 001038 - BPO: Version | 2.5.1.4 - v2514 Example Comp | pany | | | | . P x |
|------------------------|---------------------|-------------------------------------|-------------|-------------------------------|--------------|--------------------------------|------------------------------|-----------|-------------------|------------------|----------------|-------------|
| Home Equipm | ent/Locations Con | tract Finance / HR Invents | ry Maintena | ance / Projects Mi | anufacturing | Procurement Sale | s Service Reporting L | Jtilities | | | | _ @ × |
| Save Back Close C | Complete Assign Hol | d Pending Release Reinstate | Save Layout | t Workspaces Pr | int Note | | | | | | | |
| | | | | | | | | | | | | \diamond |
| Links # | | | | Relates To : | | | | Cus | stomer Info | | | * 2 |
| Enter text to search P | | | ·· + * | ReferenceType Serial No | | eferenceNo USMACH001_TIA001 | | | stomer Info : | | | |
| Functions | Contact | Jackie Sutherland | р * | Prior Call Referen | | 056406001_114001 | | | Customer Code | TIA001 | | |
| | Contact No. | | | Call Request Refe | rence | | | | Tel No | 106 258 7589 | | |
| Work Orders 1 | Address | 658 Dime Road , P • | | Contract No | | | | | Account Code | | | |
| | | South Riding | | Location Project Reference | | | | | Status | | | |
| | | | | Quote Reference | | | | | | | | |
| Work In Progress | Call Type | Inspection | * * | Invoice Reference | : | | | | | 123258741369 | | |
| | Error Code | Services | * | Order Reference | | | | | Hold Reason | | | 4 |
| | Description | Test call for call dosure manual in | | | | | | | | | | - |
| Notes | | call admin screen. | | | | | | | redit Status : | | | |
| | | | | | | | | | Credit Limit | | 30 Days: | A 8 |
| | Call Date Time | 12/01/2024 * 13:10:45 | ÷ | | | | | | Dutside of Limits | | | |
| Assignments | Priority | 3 🔹 * | | Closure Details : | | | | | otal Outstanding | | | - |
| | SLA | | | | tion WO00 | 2952 work done as requir | red 🔺 | | stomer Notes : | | | |
| Hold History | Date Required | 12/01/2024 | | | | | | | Notes | | | |
| Hold History | | | | | | | | 2 | - C | | | |
| | Order No | | | | | | w. | | | | | |
| Pending History | Logged By | | | Closure Date T | ime 12/01/ | 2024 💌 13:24:07 | <u>A</u> | | | | | |
| | Status | | | Close | d By Bianca | | | | | | | |
| | Optional No | | | | | | | | | | | |
| On Site Info 1 | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| For Contract | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | - | | | | Þ |
| Meters | | | | | | | | | | | | |
| Open Windows 🕶 | | | | | | | | User : B | Bianca 12/01/202 | 4 Version : 2.5. | 1.4 v2514 Exam | ple Company |



- A message box will come up, asking:
 - The call, no. [call ref no], For customer [customer name] is currently closed. Are you sure you want to reinstate the call?

| ф т | | | | Call mainter | ance : Call ref | CN0001038 - BPO: Versk | on 2.5.1.4 - v2514 Exam | ple Company | | | - 5 | x |
|--------------------------|---------------------|--|------------------|------------------------|-----------------------|---|-----------------------------|----------------|-----------------------------------|----------------------|------------------|--------|
| Home Equipme | ent / Locations Con | itract Finance / HR | Inventory Maint | tenance / Projec | ts Manufactur | ing Procurement Sa | les Service Repor | ting Utilities | | | _ é | 9 X |
| | 0.21 | 1 B P | | | | • | | | | | | |
| Save Back Close Co | | ld Pending Release Re | | , | es Print I | Note | | | | | | |
| Maintain | | | | - Format | Print 1 | | | | | | | |
| Links a | | | | - Relates To | | | | | Customer Info | | | * . |
| Enter text to search P | Customer | Titan Group | * ، ۹ | Referen | | ReferenceNo | | | Customer Info : | | | dib |
| Functions | Contact | Jackie Sutherland | • م | Serial No Prior Cal | Reference | CUSMACH001_TIA001 | | | Customer Code | | | nent |
| | Contact No. | | | | uest Reference | | | | Tel No | 106 258 7589 | | Info |
| Work Orders 1 | Address | 658 Dime Road South Riding | · ··· م | Contrac | | | | | Account Code | | | 2 |
| | | Social Kilding | | | Reference | | | | Status | A - | | stom |
| Work In Progress | Call Trues | Inspection | | | eference Reference | | | | VAT No | | | er Inf |
| Work in Progress | | | | Order R | | | | | Hold Reason | | * | Le le |
| | Error Code | | ÷ | | | | 1 | | | | | SLAS |
| Notes | Description | Test call for call dosure ma call admin screen. | nuarin 🗠 • | | Input Validation | | | × | | | Ŧ | c |
| | | | | | | | | | Credit Status : | |) Days: | |
| | Call Date Time | 12/01/2024 • 13 | :10:45 🗘 | | The cal | II, no. CN0001038, for custo a sure you want to reinstat | omer " is currently closed. | | Credit Limit Outside of Limits | | Days: | Afine |
| Assignments | Priority | 3 🔹 • | | Closure D | - | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | | | Total Outstanding | | | |
| | SLA | | | | | Г | Yes No | | Customer Notes : | | | |
| Hold History | Date Required | 12/01/2024 - | | L | _ | | 10 | | Notes | | | |
| | Order No | | | | | | - | | A 10: | | | |
| | Logged By | | | Clorum | e Date Time 12 | /01/2024 💌 13:24:0 | 7 | | | | | |
| Pending History | | | | Closur | Closed By Bia | | | | | | | |
| | Optional No | | | | closed by bia | - 10.00 | | | | | | |
| | Optional No | | | | | | | | | | | |
| On Site Info 1 | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| For Contract | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| Meters Open Windows * | | | | | | | | | User : Bianca 12/01/20 | 14 Version + 2 5 1 4 | u2514 Evample Ce | |
| open minoris * | | | | | | | | | User . Dianda 12/01/20. | version : 2.5.1.4 | vzor+zxample Co | mperty |

- The **Call Maintain** screen will remain open so that you can perform the relevant processing.
- The Call status is set to **New**.
- Remember to close the call after you have completed the outstanding processing.



Calls - Reinstate a Call

| \$ * | | | Call n | maintenance : Ca | all ref CN00 | 01038 - BPO: V | ersion 2.5.1.4 - v25 | 14 Example Compa | any | | | | | 8 x |
|------------------------------------|-----------------------|-------------------------------------|--------------|--------------------------------------|-----------------------|-----------------------------|------------------------|--------------------------|---------|------------------|---------------------------------|---------------------|-----------------|------------------------------|
| Home Equipm | nent / Locations Cont | tract Finance / HR Inventory | Maintenance | /Projects Mar | nufacturing | Procurement | Sales Service | Reporting Uti | lities | | | | - | e x |
| Save Back Close C | Complete Assign Hold | d Pending Release Reinstate S | ave Layout W | /orkspaces Pri | | | | | | | | | | |
| Maintain 🗳 | Proce | ESS | Format | 🖌 Prin | t " Info " | 4 | | | | | | | | \diamond |
| Links # |] | | | lates To : | | | | | | | Customer Info | | | * 8 |
| Enter text to search P | | Titan Group , P ···· + | | ReferenceType | | ferenceNo SMACH001_TIA00 | | | | | Customer Info : | | | Equipment Info Customer Info |
| Functions | Contact | Jackie Sutherland 🔎 … | | Serial No Prior Call Reference | | SMACHUU1_IIAU | 1 | | | | Customer Code | TIA001 | | lent |
| runctions | Contact No. | 0318529632 | | Call Request Refer | | | _ | | | | Tel No | | | Info |
| Work Orders 1 | Address | 658 Dime Road , 0 | 0 | Contract No | | | | | | | | 106 258 7589 | | |
| | Address | South Riding | | Location | | | | | | | Account Code | | | Or st |
| | | | | Project Reference | | | | | | | Status | A - | | ome |
| Work In Progress | Call Type | Inspection | | Quote Reference Invoice Reference | | | _ | | | | VAT No | 123258741369 | | r Inf |
| work at Progress | | | | Order Reference | | | | | | | Hold Reason | | | • |
| | Error Code | | | order nerer en ce | | | | | | | Tiola Reason | | _ | SLAs |
| | Description | Test call for call dosure manual in | • | | | | | | | | | | - | 60 |
| Notes | | call admin screen. | | | | | | | | | Credit Status : | | | User |
| | | | | | | | | | | | Credit Status : Credit Limit | | Days: | * 8 |
| | Call Date Time | 12/01/2024 • 13:10:45 | | | | | | | | | Outside of Limits | | i baya. | * Defined |
| Assignments | Distantes | 3 🛊 * | | | | | | | | | | | | - |
| | | 3. | | or Calls : | a ta c | | | | | | Total Outstanding | 12,368.60 | | <u> </u> |
| | SLA | | | CalReference CN0001038 | CalDate 12/01/2024 | | Description | e manual in call admin : | C77000 | CallType INSP | Customer Notes : | | | |
| Hold History | Date Required | 12/01/2024 - | | 010001030 | relotion | 13.10.43 | Car Car for Car Closer | e manual in car aunin. | aureen. | DAD6. | Notes | | | |
| | Order No | | | | | | | | | | ₩ ×0: | | | |
| | | | | | | | | | | | | | | |
| Pending History | Logged By | Bianca | | | | | | | | | | | | |
| | Status | N - New | | | | | | | | | | | | |
| | Optional No | | | | | | | | | | | | | |
| On Site Info 1 For Contract Meters | | | • | | | | | | | | 4 | | | • |
| Open Windows * | | | | | | | | | | Liev | r : Bianca 12/01/202 | 4 Version - 2.5.1.4 | v2514 Evample C | omoany. |
| open minuons * | | | | | | | | | | Use | s . olarica 12/01/202 | version : 2.5.1.4 | v2014 Example C | Jumpany |

Related Topics

• Calls - Close a Call

MNU.122.051