We are currently updating our site; thank you for your patience.
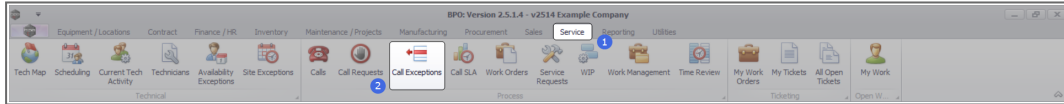
SERVICE

CALL CLOSURE EXCEPTIONS – WORK ORDERS

The **Work Orders** tile is a quick way to navigate to the list of work orders that are associated with this call. You may want to view specific details or operational transactions logged against these underlying work orders, or perform a transaction that is still required.

THE CALL CLOSURE EXCEPTIONS LISTING SCREEN

Ribbon Select **Service > Call Exceptions**

- The **Closure Exceptions Listing** screen will be displayed, listing all Completed calls with completed work orders that have closure exceptions.

- Click on the row selector in front of the call.

WORK ORDERS

- Click on the **Work Orders** tile to view the list of work orders associated with the selected call.

- The **Work Order** listing screen will open with work orders associated to the selected call.

📖 For a detailed handling of this topic refer to Introduction to Work Orders

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Related Topics

- Service - Introduction to Call Closure Exceptions
- Service - View Call Closure Exception Details
- Service - Closure Exceptions - View Call Details
- Service - Closure Exceptions - Invoice Call
- Service - Closure Exceptions - Credit Call
- Service - Closure Exceptions - Issue Stock
- Service - Closure Exceptions - WIP
- Service - Closure Exceptions - Flag Items

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- Service - Introduction to Call Closure Exceptions