We are currently updating our site; thank you for your patience.
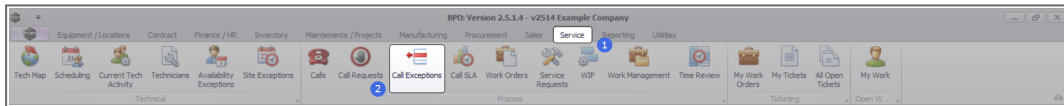
SERVICE

CALL CLOSURE EXCEPTIONS – CALL ASSIGNMENTS

The **Call Assignments** tile is a quick way to navigate to the list of Technician Assignments created against this call.

THE CALL CLOSURE EXCEPTIONS LISTING SCREEN

Ribbon *Select* **Service > Call Exceptions**

- The **Closure Exceptions Listing** screen will be displayed, listing all Completed calls with completed work orders that have closure exceptions.

- Click on the row selector in front of the call.

CALL ASSIGNMENTS

- Click on the **Call Assignments** tile to view the technician assignments specific to this call.

- The **Call Assignment** listing screen will open displaying the technician assignments.

📖 For a detailed handling of this topic refer to Calls - Assignments

---

Related Topics

- Service - Introduction to Call Closure Exceptions
- Service - View Call Closure Exception Details
- Service - Closure Exceptions - View Call Details
- Service - Closure Exceptions - Invoice Call
- Service - Closure Exceptions - Credit Call
- Service - Closure Exceptions - Issue Stock
- Service - Closure Exceptions - WIP
- Service - Closure Exceptions - Flag Items

MNU.125.010

- Service - Introduction to Call Closure Exceptions