

We are currently updating our site; thank you for your patience.

PROCUREMENT

ACCEPT / REJECT A WARRANTY CLAIM

Ribbon Access: Procurement > Claims

	Ŧ					В	PO: Version 2.1.0	69 - Example	Company				-		×
E	quipment and L	ocations	Contract	Finance	and HR	Invento	ry Maintenanc	e and Projects	Manufacturing	Procurement	Sales	Service	Reporting	Utilities	E.
202	Î	XX	i de la comercia de l			5		Z	Q						
Suppliers	Requisitions	Orders	Expediting	Invoices	Debit Notes	Returns	Goods Received Notes	Warranties	Claims						
Master "				Processing				Warranti	2S _#						
Open Wind	lows 🕶												28 Jan 2	019	¢ //.

WARRANTY CLAIM LISTING

The Warranty Claims: Claim No: [] screen will be displayed.

ACCEPT WARRANTY CLAIM

Select the Site and Status

Help v2024.5.0.7/1.0 - Pg 1 - Printed: 04/07/2024

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- 1. Select the **site**.
 - In this image **Durban** has been selected.
- 2. Select the status.
 - This must be set to **New**.

	-			Wa	rranty Claims	: Claim No : C	laim AB 01 - BPO: Ve	rsion 2.1.0.69	- Example C	ompany			- 🗆	×
0	Home	Equipment a	and Locations	Contract Fin	ance and HR	Inventory M	aintenance and Project	s Manufactu	uring Procu	rement S	ales Service R	eporting	Utilities —	в×
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C	aimNo	SupplierCoo	de SupplierNar	me	WarrantyDe	esc	ClaimStatusDesc	Reference	ClaimValue	Currency	ExchangeRate	TaxRate	ClaimDate	ClaimTime
► W	C0000016	SPR001	Sprint Distr	ibutors Local	12 Month Su	upplier Warranty	/ New	Claim AB 01	5 175.00	ZAR	1.00	0.00	11 Oct 2018	02:11:40
M	C0000017	SPR001	Sprint Distr	ibutors Local	Six Month S	upplier Warrant	y New	WARR0100	115.00	ZAR	1.00	0.00	10 Dec 2018	12:15:20
4 ⊂													-	•
Ope	n Windows -	•											28 Jan 2019	- 11

SELECT WARRANTY CLAIM

• Click on the **row selector** in front of the **Claim No** that you wish to **Accept**.

ACCEPT WARRANTY CLAIM

• Click on Accept Claim



	•				Warranty Claim	ns : Claim	No : Clair	m AB (01 - BPO: Ver	sion 2.1.0.6	9 - Examp	ple Co	mpany			- 0		×
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WC	0000017	SPR001	Sprint Dist	tributors Lo	cal Six Month	Supplier W	Varranty	New		WARR010	0 11	15.00	ZAR	1.00	0.00	10 Dec 2018	12:	15:20
۱ ===																		
Open \	Windows :															28 Jan 2019	* *	

- 1. The selected claim will be **removed** from the Warranty Claims screen where
- 2. the status is set to **New**.

VIEW WARRANTY CLAIM IN ACCEPTED STATUS

3. Click on the **drop-down arrow** in the **Status** field.





- 1. The Status drop-down **menu** will be displayed.
- 2. Click on **A-Accepted** in this list.





The claim can now be found in the Warranty Claims: Claim No:
[] screen where the status is set to Accepted.



	Ŧ				Warra	nty Claims	: Claim No	: Claim AB	01 - BPC	D: Version 2	.1.0.69 - Exan	nple Compa	any		10		×
0	Home	Equipment ar	nd Locations	s Contrac	t Financ	e and HR	Inventory	Maintenan	ice and Pr	ojects Ma	nufacturing	Procuremen	t Sales Ser	vice Repo	orting Utilities		5 X
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9 WC00	000013	SPR001	Sprint Dist	tributors Lo	cal 24 M	Ionth Suppl	ier Warranty	Accepted	ł	Test Fin P.	1 311.00	ZAR	1.0	0 14.00	02 Aug 2017	11:20:2	8 Bianc
► WC00	000016	SPR001	Sprint Dist	tributors Lo	cal 12 M	lonth Suppl	ier Warranty	Accepted	Í.	Claim AB 0	1 5 175.00	ZAR	1.0	0.00	11 Oct 2018	02:11:4	0 Abig
I ⊂ Open W	/indows ·	•													28 Jan	2019	*

REJECT WARRANTY CLAIM

In the Warranty Claims: Claim No: [] screen,

SELECT WARRANTY CLAIM

1. Click on the **row selector** in front of the **Claim No** that you wish to **reject**.

REJECT WARRANTY CLAIM

Click on Reject Claim.



600	Ŧ			Wa	arranty Claims	: Claim No : V	VARR010	00 - BPO: Ver	sion 2.1.0.69	- Example C	ompany			- 🗆	×
	Home	Equipment and	Locations Co	ntract Fin	ance and HR	Inventory M	aintenano	ce and Project	s Manufacti	uring Procu	rement Sa	ales Service R	eporting	Utilities —	₽ X
Ð			2	Z		P	HISH -	Durban	• 4	2					
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Claim	No	SupplierCode	SupplierName		WarrantyDes	c	Clair	mStatusDesc	Reference	ClaimValue	Currency	ExchangeRate	TaxRate	ClaimDate	ClaimTime
♥ ► WC0	000017	SPR001	Sprint Distribu	itors Local	Six Month Su	pplier Warrant	y Nev	v	WARR0100	115.00	ZAR	1.00	0.00	10 Dec 2018	12:15:20
•															*
Open W	indows •													28 Jan 2019	- 1

VIEW WARRANTY CLAIM IN REJECTED STATUS

- 1. The selected claim will be **removed** from the **Warranty Claims** screen where
- 2. the status is set to **New**.
- 3. Click on the **drop-down arrow** in the **Status** field.





- 1. The Status drop-down **menu** will be displayed.
- 2. Click on **R-Rejected** in this list.





The claim can now be found in the Warranty Claims: Claim No:
[] screen where the status is set to Rejected.



Accept / Reject a Warranty Claim/

• ·				Warranty Clai	ims : Claim No :	: test - BPO: Version	2.1.0.69 - Exa	ample Comp	any			- 0	×
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WC0000014	SPR001	Sprint Distribu	utors Local	24 Month Sur	pplier Warranty	Rejected	test	412.41	ZAR	1.00	14.00	02 Aug 2017	11:32:2
WC0000015	SPR001	Sprint Distribu	Itors Local	24 Month Sup	pplier Warranty	Rejected	test	609.33	ZAR	1.00	14.00	07 Aug 2017	11:13:40
WC0000017	SPR001	Sprint Distribu	itors Local	Six Month Sup	pplier Warranty	Rejected	WARRU 100	115.00	ZAR	1.00	0.00	10 Dec 2018	12:15:2
•													
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Help v2024.5.0.7/1.0 - Pg 10 - Printed: 04/07/2024