

We are currently updating our site; thank you for your patience.

We are currently updating our site; thank you for your patience.

BPO2 SERVICES

START A SERVICE

After the services are installed, they must be started in the server's

Administrative Tools > Services.

If the server is shut down (planned / unexpected), the services must be **re-started**. This issue can be minimized by setting the service start up type to 'Automatic (Delayed Start)'.

The service may fail due to an error raised by the application. Check the relevant application's log files, resolve the error and then restart the service.

Access: Windows > Administrative Tools > Services

START A SERVICE

- 1. Click on the **Search** icon on your taskbar.
- 2. Search for Control Panel.
- 3. Click on Control Panel.





The All Control Panel Items screen will be displayed.

• Click on Administrative Tools.



Start a Service

II Control Panel Items	- 🗆 X		
← → → ↑ 🖭 > Control Panel	All Control Panel Items	Search Control Panel	
Adjust your computer's sett	View by: Small icons -		
tools	AutoPlay	😻 Back up and Restore (Windows 7)	
🛃 Colour Management	🐻 Credential Manager	📸 Date and Time	
To Default Programs	Jevice Manager	Services and Printers	
DTS Audio Control	🚱 Ease of Access Centre	🚍 Energy Star	
File Explorer Options	bile History	Flash Player (32-bit)	
A Fonts	lndexing Options	🧊 Infrared	
Intel® Graphics Settings	Intel® PROSet/Wireless Tools	🚱 Internet Options	
🚤 Keyboard	Kyocera TWAIN (32-bit)	Mail (Microsoft Outlook 2016) (32-bit)	
Mouse	Network and Sharing Centre	Phone and Modern	
Power Options	Programs and Features	and Recovery	
🔗 Region	semoteApp and Desktop Connectio	陀 Security and Maintenance	
Sound	Speech Recognition	Storage Spaces	
Synaptics TouchPad	Sync Centre	🤜 System	
Taskbar and Navigation	💽 Troubleshooting	💐 User Accounts	
the boost of the state	Windows Mability Contar	Work Folders	

The Administration Tools screen will be displayed.

• Double click on Services.



Start a Service

🏠 🛃 📕 🕈	Shortcut Tools Administrative Tools			- [) X	
File Home Share View	w Manage				~ 6	
Pin to Quick Copy Paste Clipboard	path shortcut to * Copy to * Copy to * Organise	New folder New	Properties	pen • Select all fit Select none istory Invert selecti Select	on	
← → → ↑ 🖶 > Control Pa	anel » All Control Panel Items » Administr	ative Too	ls v U	Search Administrat	tive T P	
Ouick access Nan	~ ne		Date modified	Туре	Size	
Desktop 🖈 🏛	Windows Memory Diagnostic		2018/04/12 1:34 Shortcut			
🕨 Downloads 🖈 🌱	Windows Defender Firewall with Advanced S	Security	2018/04/12 1:34 Shortcut			
🔚 Pictures 🖈 👘	Task Scheduler	2018/04/12 1:34 Shortcut 2018/04/12 1:34 Shortcut				
📔 Documents 💉 🙀	System Configuration	2018/04/12 1:34	Shortcut			
📜 AutoBackupS 🖈 🛛 🔒	Services	2018/04/12 1:34	Shortcut			
📙 Backup 💉 🔗	Resource Monitor		2018/04/12 1:34	Shortcut	_	
SQL Server M 🖈 🧖	Recovery Drive		2018/04/12 1:34	Shortcut		
📕 Vienna 💉 🖉	Performance Monitor		2018/04/12 1:34	Shortcut		
CO3 Releases 🖈 💻	ODBC Data Sources (64-bit)		2018/04/12 1:34	Shortcut		
PRO2 Manuals	ODBC Data Sources (32-bit)		2018/04/12 1:34	Shortcut		
	iSCSI Initiator		2018/04/12 1:34	Shortcut		
Uropbox 📆	Internet Information Services (IIS) Manager		2018/04/12 1:35	Shortcut		
Judith	Internet Information Services (IIS) 6.0 Manag	ger	2018/04/12 1:35	Shortcut		
NewFunctionality	Event Viewer		2018/04/12 1:34	Shortcut		
😵 Dropbox 🥂	Disk Clean-up		2018/04/12 1:34	Shortcut		
19 items 1 item selected 1.13 I	КВ					

The **Services** screen will be displayed.

• Double click on the relevant service.



• 🔿 📅 🤷	🗟 🔽 📷 🕨 🕨 💷 II IV	•			
Services (Local)	Name	Description	Status	Startup Type	-
	Background Tasks Infrastru	Windows infrastructure service that controls whic	Running	Automatic	
	Base Filtering Engine	The Base Filtering Engine (BFE) is a service that m	Running	Automatic	
	BitLocker Drive Encryption	BDESVC hosts the BitLocker Drive Encryption serv	n Chilleann Anna a nn	Manual (Trigger Start)	
	Block Level Backup Engine	The WBENGINE service is used by Windows Back		Manual	
	Bluetooth Audio Gateway S	Service supporting the audio gateway role of the	Running	Manual (Trigger Start)	
	Bluetooth Support Service	The Bluetooth service supports discovery and ass	Running	Manual (Trigger Start)	
	🗟 Bluetooth User Support Ser	The Bluetooth user service supports proper functi		Manual (Trigger Start)	
	🗟 Bonjour Service	Enables hardware devices and software services t	Running	Automatic	
	BPO CoreConnectService			Manual	
	BPO CRM Reminder Monitor	Monitors and processes CRM Reminders	Running	Automatic	
	SPO Mail Service	Sends emails from BPO		Manual	
	SPO Notification Service	Manages contract escalation notifications for BPO		Manual	
	SPO Print Service	Manages print queue for BPO		Manual	
	🔍 Capability Access Manager	Provides facilities for managing UWP apps access	Running	Manual	
	Certificate Propagation	Copies user certificates and root certificates from	Running	Manual (Trigger Start)	
	Client License Service (ClipS	Provides infrastructure support for the Microsoft		Manual (Trigger Start)	
	CNG Key Isolation	The CNG key isolation service is hosted in the LS	Running	Manual (Trigger Start)	
	COM+ Event System	Supports System Event Notification Service (SENS	Running	Automatic	
	COM+ System Application	Manages the configuration and tracking of Com		Manual	
	Computer Browser	Maintains an updated list of computers on the ne	Running	Manual (Trigger Start)	
	Connected Devices Platfor	This service is used for Connected Devices Platfor	Runnina	Automatic (Delaved Sta	•

The **Properties** screen will be displayed.

• Click on the **Start** button.

Help v2024.5.0.7/1.0 - Pg 5 - Printed: 04/07/2024



Start a Service

⊳ → ⊡	0 🗟 🚺 🖬 🛛	General Log On	Recovery Dependencies		
Services (Local)	Name Name Rackground Tas Base Filtering Er BiLocker Drive I Block Level Back Bluetooth Audic Bluetooth Supp Bluetooth User S BOD CoreConne BPO CoreConne BPO CoreConne BPO CoreConne BPO CoreConne BPO CoreConne BPO CoreConne BPO CoreConne BPO CoreConne BPO Print Servic Capability Acces Coretificate Prop Client License S COM - Event Sy COM - Event Sy COM - System A Computer Brow Connected Device	Service name: Display name: Description: Path to executab "C:\Program Files Startup type: Service status: Start You can specify t from here. Start parameters: start parameters:	BPO_Print Service BPO Print Service Manages print queue for BPO e: CO3 Technologies (Pty) LTD\BPO RSI PrintSer Manual Stopped Stop Pause Ret he start parameters that apply when you start the OK Cancel service is used for Connected Devices Platfo	vvice \RSI.	Startup Type Automatic Automatic Manual (Trigger Start) Manual (Trigger Start) Manual (Trigger Start) Manual (Trigger Start) Automatic Manual Manual Manual Manual Manual Manual (Trigger Start) Manual (Trigger Start) Manual (Trigger Start) Automatic Manual Manua

The Service Control pop up screen will appear.

• Windows will attempt to start the service.

File Action View	Help		
A me A max A me A max A me A max A max A me A max A m	BPO Print Service Properties (Local Computer) > General Log On Recovery Dependencies >e Log On As Service name BPO, PrintService Local System Diptier name BPO Print Service Igger Start) Local System		
	Service Control S		
	BPO Print Service Capability Access Manager S., Certificate Propagation Client License Service (ClipSV., CN6 Key Isolation COM + Event System COM + System Application Comuter Browser	Start Step Pause Feature Local System Start Step Pause Feature Iger Start Local System Iger Start Local System Iger Start Local System Local System	
	Connected Devices Platform Connected Devices Platform Connected User Experiences Context Devices Platform Context Devices Platform Context Devices Platform Cyberink RichVideo64 Servi	OK Cened Approv Obligived Start, _ Local Service The Connected User Experiences and Telemetry ser. Running Automatic Local System Indexes contact data for fast contact searching If y. Running Automatic Local System Manages communication between system comport. Running Manual Local System Provides services: Catalog Data. Running Manual Local System Provides three management services: Catalog Data. Running Automatic Network Se. Bronning Automatic Local System Delayed Start. Local System	



- 1. Once the service has started successfully, the relevant **Service Prop**erties (Local Computer) pop up screen will appear.
- 2. Click on Ok.

			2 3 22			1
		BPO Print Service	Properties (Loc	al Computer)	X	
Services (Local)	Name	General Lon On	Recovery De	pendencies	-1	Туре
	🗟 Background Tasks Infrastru			pontocitoro		atic
	🗟 Base Filtering Engine	Service name:	BPO_PrintServ	ice		atic
	BitLocker Drive Encryption	Display name:	BPO Print Serv	ice		(Trigger Start)
	🖏 Block Level Backup Engine					14 542 St
	🗟 Bluetooth Audio Gateway S	Description:	Manages print	queue for BPO	~	(Trigger Start)
	🔍 Bluetooth Support Service		8		~	(Trigger Start)
	Bluetooth User Support Ser	Path to executable	e:			(Trigger Start)
	🖏 Bonjour Service	"C:\Program Files	CO3 Technolog	jies (Pty) LTD\BPO R	SI PrintService\RSI	atic
	BPO CoreConnectService	Startup type:	Manual		~	
	BPO CRM Reminder Monit					atic
	BPO Mail Service					
	BPO Notification Service	3				
	BPO Print Service	Service status:	Running			
	Capability Access Manager	Start	Stop	Pause	Resume	
	Certificate Propagation					(Trigger Start)
Client License Service (Clip		You can specify t	he start paramete	ers that apply when yo	u start the service	(Trigger Start)
	CNG Key Isolation	indimitere.				(Trigger Start)
	COM+ Event System	Start parameters:				atic
	COM+ System Application					
	Computer Browser					(Ingger Start)
	Connected Devices Platfor.	2		OK Cano	Apply	atic (Delaved St
	L					_

- The **Properties** screen will close.
- In the **Services** screen, the **Status** of the selected service will change to **Running**.
- In this image, BPO Print Service status is now displayed as Running.



	3 📑 📓 🎫 🕨 🔳 💵				
Services (Local)	Name	Description	Status	Startup Type	1
	🗟 Background Tasks Infrastru	Windows infrastructure service that controls whic	Running	Automatic	ł
	🖏 Base Filtering Engine	The Base Filtering Engine (BFE) is a service that m	Running	Automatic	
	BitLocker Drive Encryption	BDESVC hosts the BitLocker Drive Encryption serv		Manual (Trigger Start)	1
	🖏 Block Level Backup Engine	The WBENGINE service is used by Windows Back		Manual	
	🖏 Bluetooth Audio Gateway S	Service supporting the audio gateway role of the	Running	Manual (Trigger Start)	
	🖏 Bluetooth Support Service	The Bluetooth service supports discovery and ass	Running	Manual (Trigger Start) Manual (Trigger Start)	
	🖏 Bluetooth User Support Ser	The Bluetooth user service supports proper functi			
	Ronjour Service	Enables hardware devices and software services t	Running	Automatic	
	BPO CoreConnectService			Manual	
	BPO CRM Reminder Monitor	Monitors and processes CRM Reminders	Running	Automatic	
	BPO Mail Service	Sends emails from BPO		Manual	
	BPO Notification Service	Manages contract escalation notifications for BPO		Manual	۰.
	BPO Print Service	Manages print queue for BPO	Running	Manual	
	Capability Access Manager	Provides facilities for managing UWP apps access	Running	Manual	
	Certificate Propagation	Copies user certificates and root certificates from	Running	Manual (Trigger Start)	
	Client License Service (ClipS	Provides infrastructure support for the Microsoft		Manual (Trigger Start)	
	CNG Key Isolation	The CNG key isolation service is hosted in the LS	Running	Manual (Trigger Start)	
	COM+ Event System	Supports System Event Notification Service (SENS	Running	Automatic	
	COM+ System Application	Manages the configuration and tracking of Com		Manual	
	Computer Browser	Maintains an updated list of computers on the ne	Running	Manual (Trigger Start)	
	comparer bromser	and the second			

MNU.146.016

Help v2024.5.0.7/1.0 - Pg 8 - Printed: 04/07/2024