

We are currently updating our site; thank you for your patience.

## **SALES**

## TRADE IN (LOAN ITEM) PROCESS

This process gives you the option to send out a **loan machine**, whilst the contract machine is sent for repair. If the machine cannot be repaired, the user can perform a **swap out**.

- 1. Raise a Call against the main machine on the contract
- 2. Issue a Loan Unit or
- 3. Swap Out the Machine
- 4. Assign Technician to the Call
- 5. Print Work Order

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