

## Welcome to NUCLEUS SERVICE Online Help

**BPO** (Business Process Optimiser) is an ERP Accounting software system developed by CO3 Technologies (Pty) Ltd.

We worked with our customers to come up with the perfect business process management software.

This system has an in-built interface to Pastel Evolution. All transactions are posted to the Pastelledger in real time.

**BPO** manages the following business processes:

Contract management, Call Centre management, Customer relationship management (CRM), Asset management, Warranty management, Maintenance management, Inventory management, Procurement, Sales invoice management



Equipment





**Locations** 



**Contracts** 

Help v2024.5.0.7/1.0 - Pg 2 - Printed: 04/07/2024





## Short Term Contracts



**Finance** 

Help v2024.5.0.7/1.0 - Pg 3 - Printed: 04/07/2024





## Human Resources



**Inventory** 

Help v2024.5.0.7/1.0 - Pg 4 - Printed: 04/07/2024





**Maintenance** 



Projects

Help v2024.5.0.7/1.0 - Pg 5 - Printed: 04/07/2024

CO3 Technologies (Pty) Ltd © Company Confidential





**Manufacturing** 



**Procurement** 

Help v2024.5.0.7/1.0 - Pg 6 - Printed: 04/07/2024

CO3 Technologies (Pty) Ltd © Company Confidential





#### <u>Sales</u>



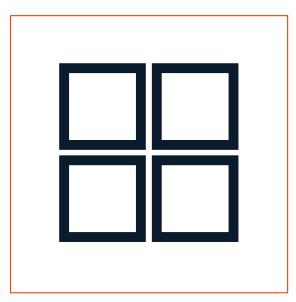
## <u>Service</u>

Help v2024.5.0.7/1.0 - Pg 7 - Printed: 04/07/2024





Reporting



**Utilities** 

Help v2024.5.0.7/1.0 - Pg 8 - Printed: 04/07/2024





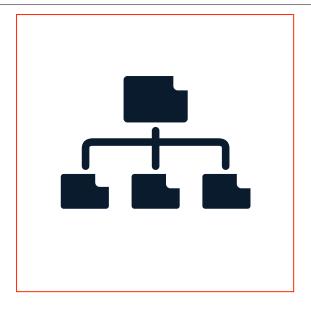
## Installation and Configuration



Interface and Environment

Help v2024.5.0.7/1.0 - Pg 9 - Printed: 04/07/2024





Process Flows

We are currently updating our site; thank you for your patience.

# Latest Updates

## BPO2: v2.5.0.10 Official Release

LP01

Help v2024.5.0.7/1.0 - Pg 10 - Printed: 04/07/2024