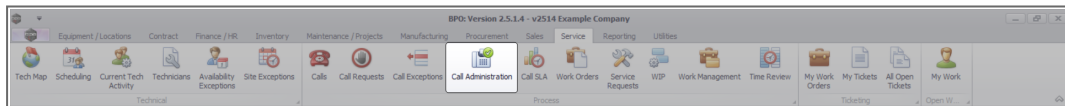# SERVICE

CALL ADMINISTRATION – CALL ON SITE INFO

The Call Administration screen is part of the Extended Call Centre - Version Compatibility[1]

The **On Site Info** tile is a quick way to navigate to the machine list for the customer linked to the selected call.

On Site Info is the Equipment Asset Listing screen that has been filtered to only display serialised items that belong to the customer (customer assets) or internal assets that are on contract with the customer.

THE CALL ADMINISTRATION LISTING SCREEN

Ribbon Select *Service > Call Administration*

- The *Call Administration* screen will be displayed.

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[1]BPO2 v2.5.1.3 or higher.

- Click on the row selector of the call you would like to work with.

CALL ON SITE INFO

- Click on the **On Site Info** tile.

- The **On Site Info** listing screen will open displaying the machine list for the customer linked to the selected call.

For a detailed handling of this topic refer to Calls - On Site Info

Related Topics

MNU.124.022