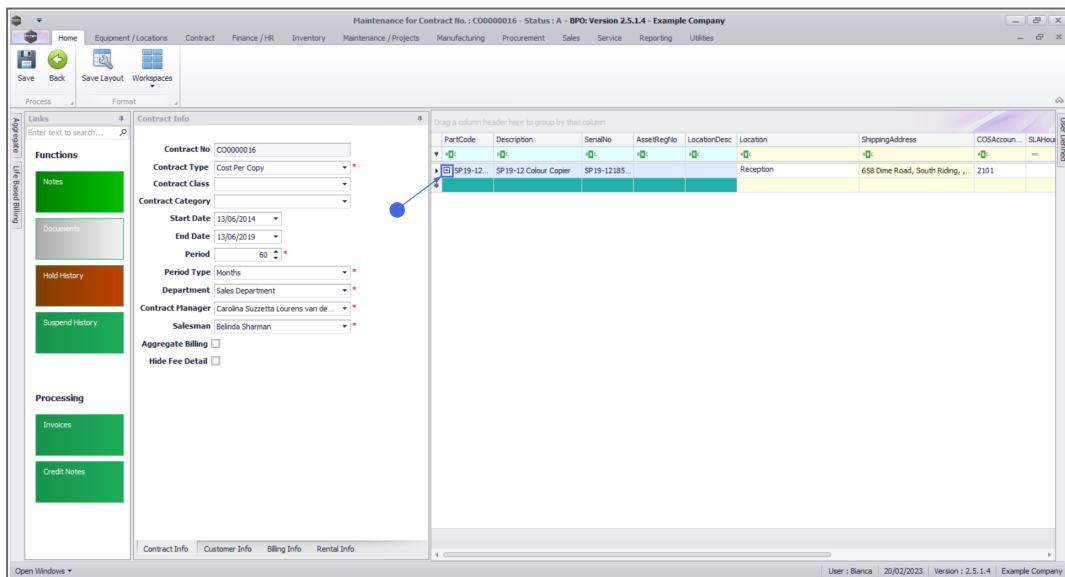# CONTRACT

ADD CONTRACT AGGREGATE METERS

All contract items meters and the Aggregate configuration must be correctly configured for aggregate billing to work as intended.

- Meter min (minimum) billing and cost per copy charges are set globally per meter **type** per contract, where aggregate billing is required.
- If a combination of aggregate and standard meter billing is required: One meter type (e.g. Mono) may be set as aggregate, and other meter type (e.g. Colour) may be set to standard meter billing. Note that the type of billing will apply to all items with that meter type.
- An aggregate billing contract only supports a *single billing customer* on meters.

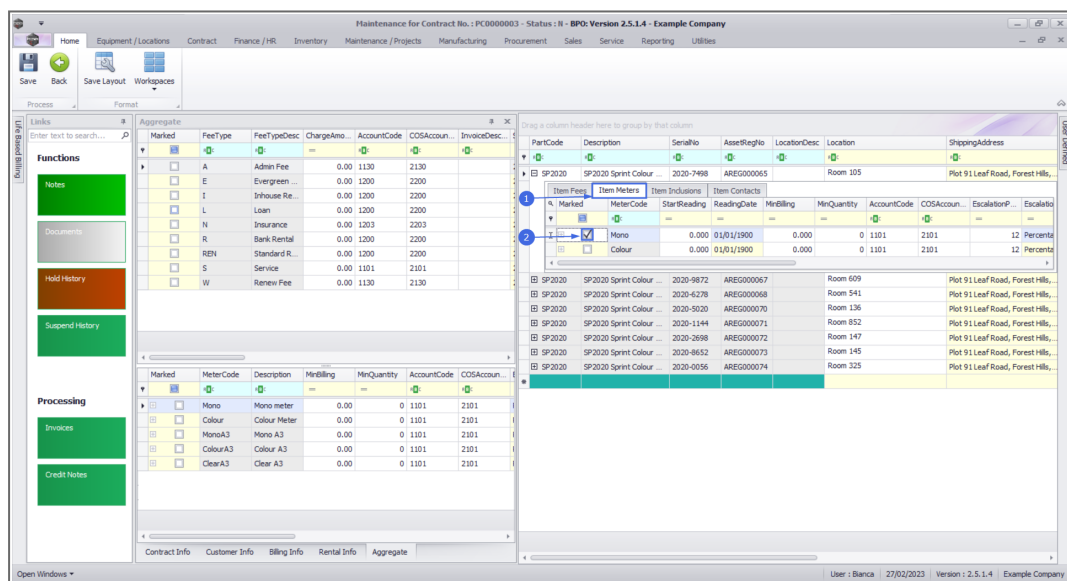- Click on the row of the contract item you wish to work with.

Item Meters

Meters charges can only be configured on Machine Items (assets).

The meter types available for selection are dependant on the meters configured for the selected <u>contract type</u>, and where the relevant <u>meters are linked to the selected asset</u>.

Helpful Hint:

To avoid linking meter definitions to items every time you want to add items on a contract, link meters to the part codes of the items. This way, when new items are received / adjusted into stores, they will already have meters linked to them. This will not apply to items that are already in stores prior to this step.
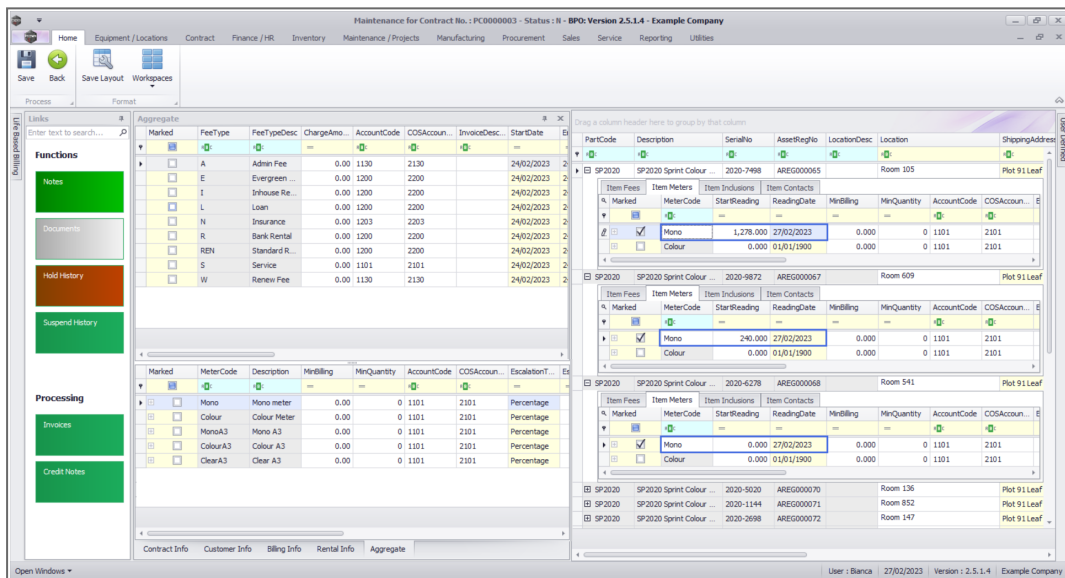
- Click on the *Item Meters* tab.
- **Marked:** Click on the check box in front of the name of the Meter to be billed on this contract.

- In the *Item Meters* frame, only populate the following fields for the meters that need to be aggregate:

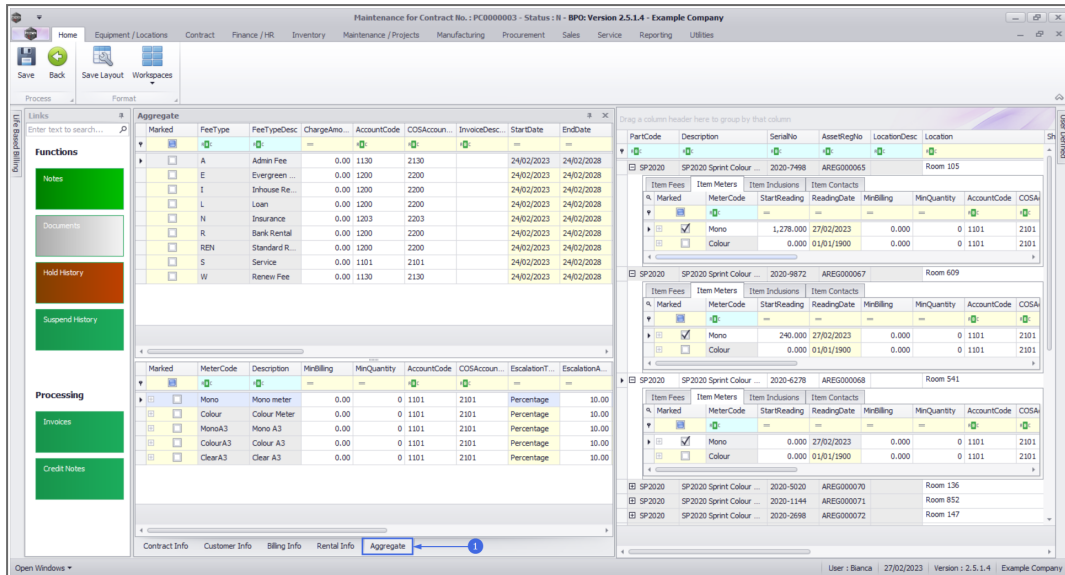- **Marked:** Select the item meters that need to be aggregate in the Item Meters tab on all contract items included in aggregate billing, e.g. if Mono meter is aggregate, select the Mono meter on all contract items included in aggregate billing.
- **Start Reading:** Type in the start reading of the meter.
- **Reading Date:** Click in this text box to display the calendar function, use this to select the reading date.

- Ensure that all meters with this meter type have these fields set for all asset items on this contract.

In this example, I am setting up the basic item meter information for *Mono meters* across all items on this contract.

AGGREGATE METERS SECTION

- Click on the *Aggregate* tab if this tab is closed.

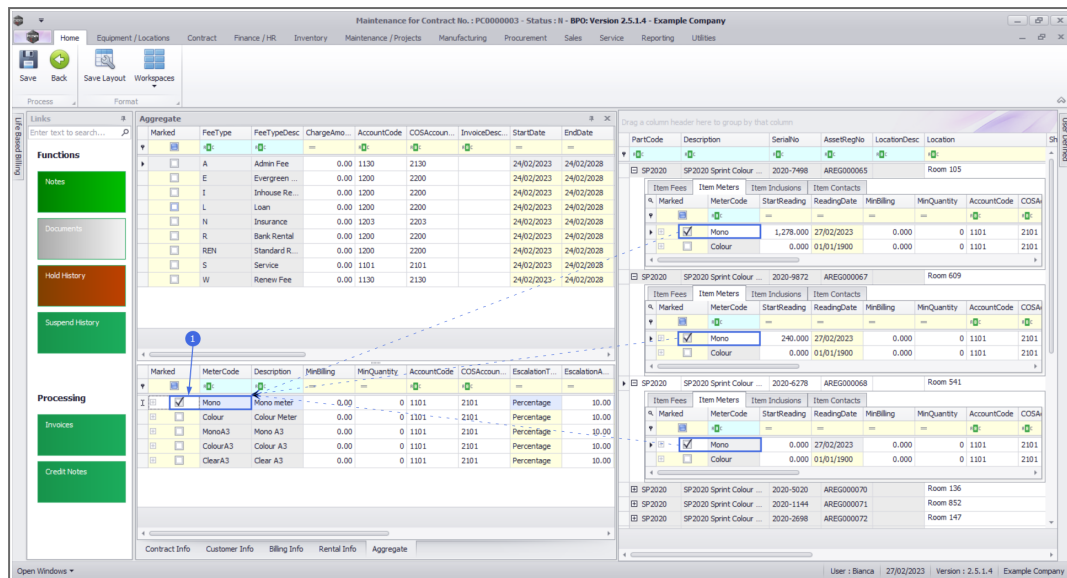## Meter Header and Minimum Billing Details

In the *Aggregate Meters* section.
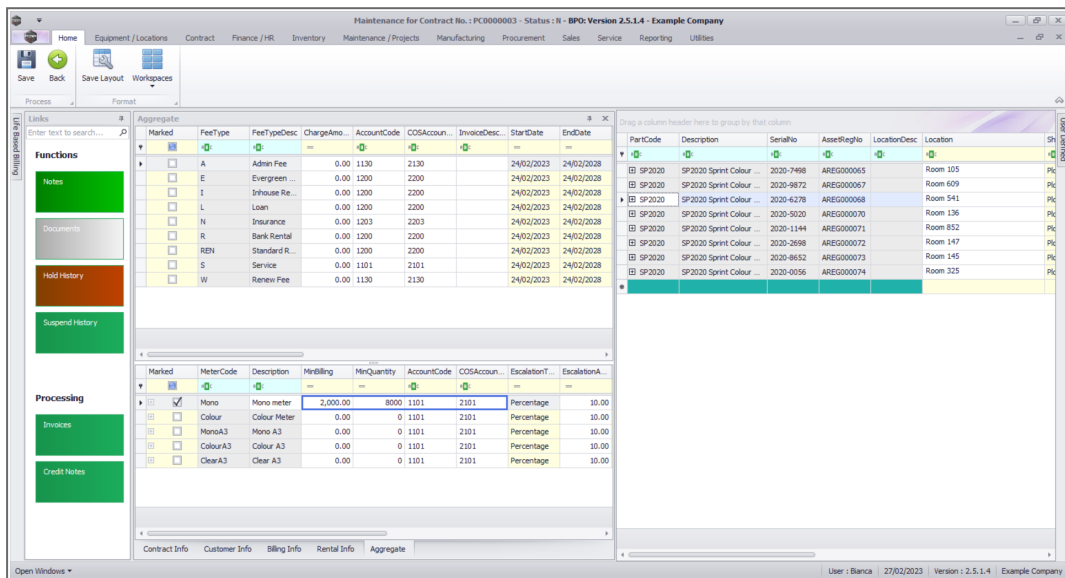
Populate the following fields:

- **Marked:**
    1. Select the same meter type as configured in the in the *Item Meters* frame above.
        - In this image the **Mono** meter has been selected.

- **Note:** The minimum billing amount and quantity for aggregate meters should be set so as to cover the charge for all contract items for this meter type.

- **Min Billing:** Type in the minimum billing amount (in Rand value).
  - Minimum billing is a fixed charge; charged on copies up to and including the Minimum Quantity. For example, a minimum billing fee of R250 for a minimum quantity of 1000 copies means R250 will be charged for any number of copies made from the first copy up to and including 1000.
  - If no minimum billing should be applied, leave the MinBilling and MinQuantity fields as 0.
  - For a more detailed explanation, read this **important note on Minimum Billing and Meter Charge Setup**

- **Min Quantity:** Type in the minimum quantity (the copies that are included in the minimum billing amount).

- **Account Code:** This will auto populate with the Sales GL Account code set on the meter as configured for the contract type. This

code can be changed if required, but ensure a valid general ledger code is used.
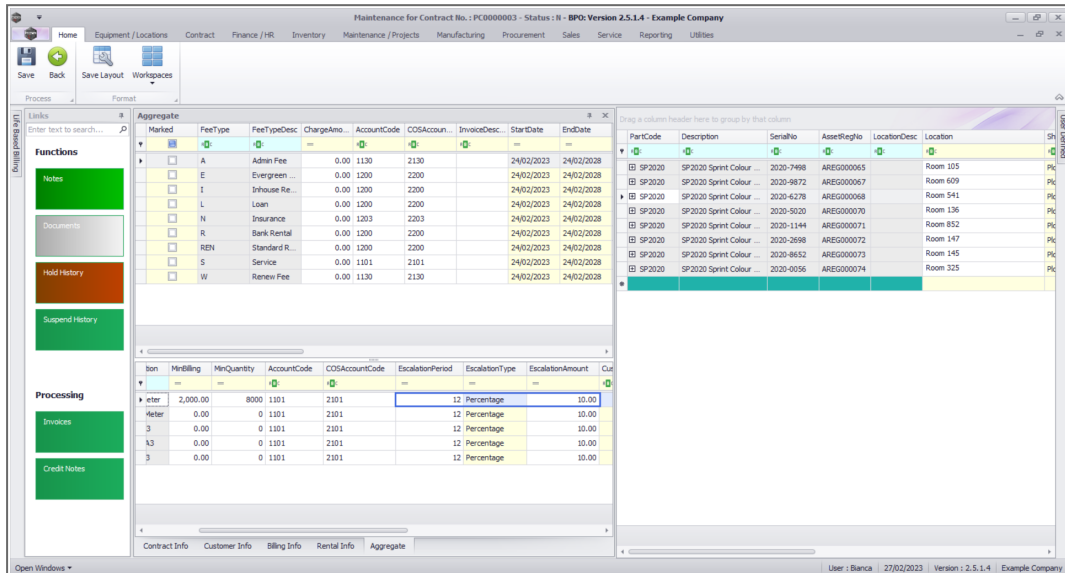
- **COS Account Code:** This will auto populate with the Sales GL Account code set on the meter as <u>configured</u> for the contract type. This code can be changed if required, but ensure a valid general ledger code is used.

- *Scroll right* to view the remaining columns in this frame.
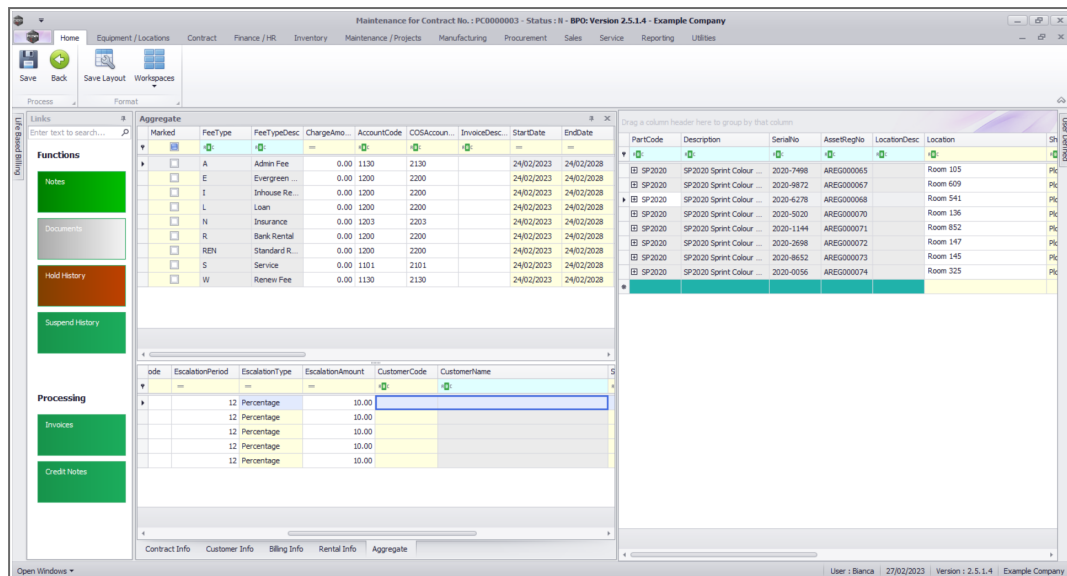
Escalation Details

- **Escalation Period:** This will auto populate according to the escalation period recorded in the Billing Info panel. You can click on the text boxes and either type in or use the drop-down arrow to select an alternative escalation period if required.
- **Escalation Type:** This will auto populate according to the escalation type recorded in the Billing Info panel. You can click on the drop-down arrow in the text box to select an alternative escalation type if required.

- **Escalation Amount:** This will auto populate according to the escalation amount recorded in the Billing Info panel. You can click on the text box and either type in or use the arrow indicators to select an alternative escalation amount if required.
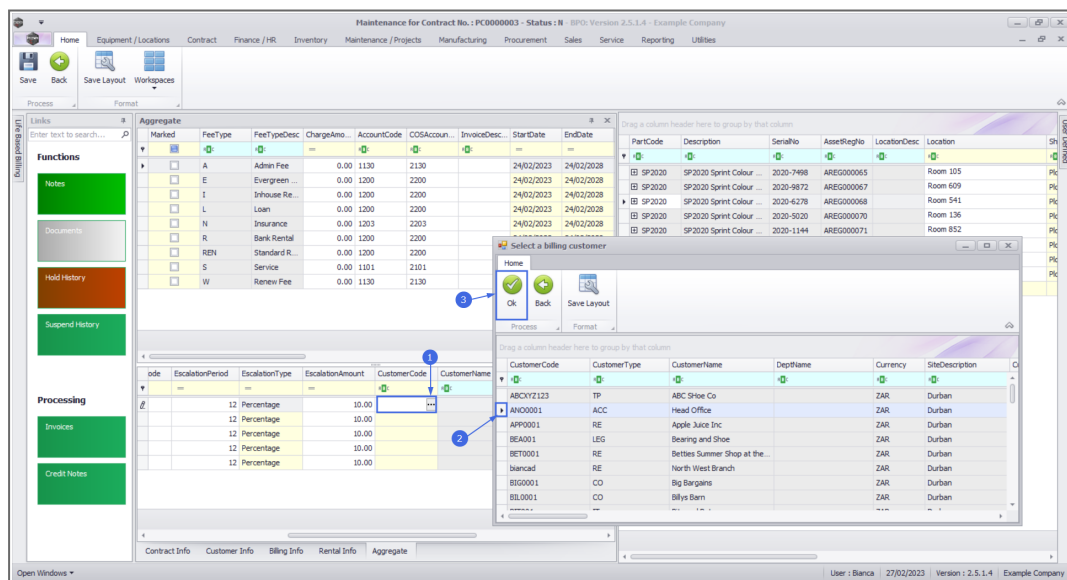

Billing Customer

- Only populate these 2 fields if another party (a separate billing customer) is going to pay the *Item Fees* on behalf of the customer.
- If these fields are left blank, *BPO* will bill the customer linked to the contract.
  - Note 1: *BPO* only supports different billing customers on an aggregate contract from **BPO v2.3.0.4**.
  - *Note 2:* Follow the next 2 steps only if you wish to link another customer as the billing customer.

- Click in the **Customer Code** text box.
- An **Ellipsis** button will be revealed.
- Click on this button to display the **Select a billing customer** pop up screen.
- Click on the **row selector** in front of the **Billing customer** that you wish to **link** to this **contract**
- Click on **Ok**.

- **Customer Name:** Once you have selected the customer code, the customer name will auto populate with the customer name linked to that code on the system.
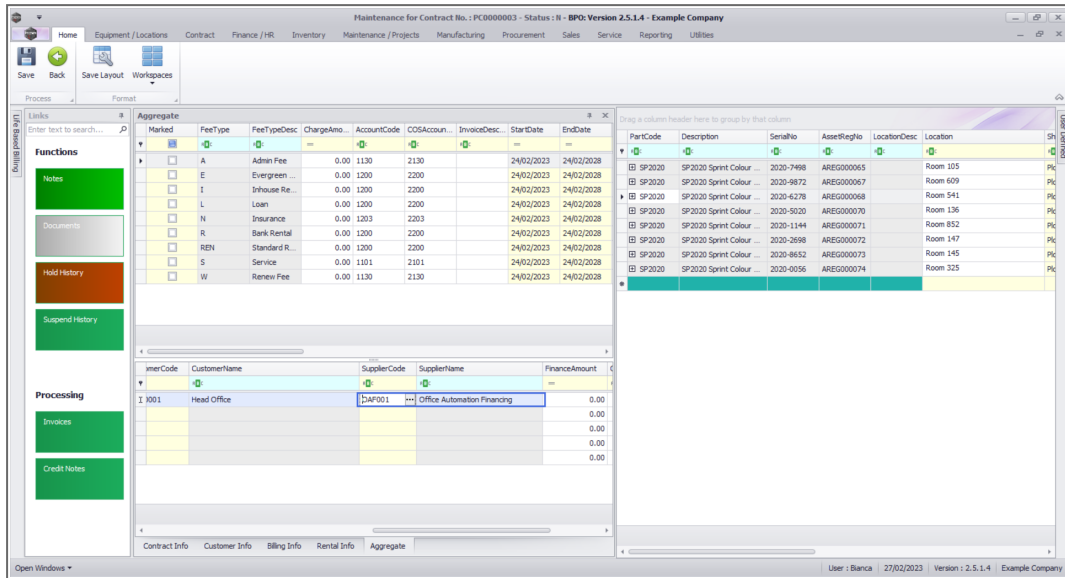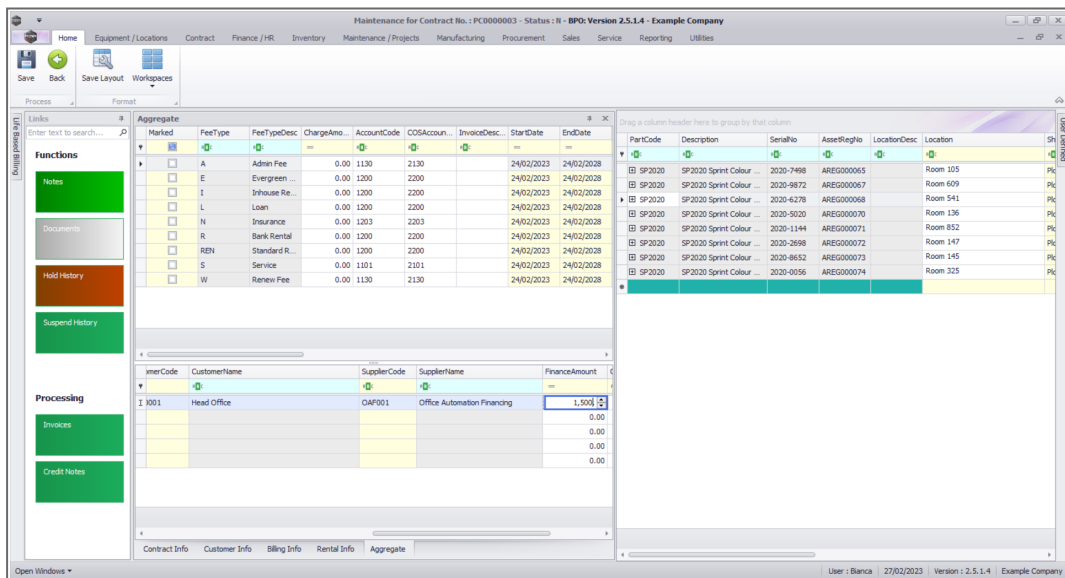

Back to Back / Finance Details

- These fields should only be populated if there is a Back to Back Deal with a third party who is set up on *BPO* as a Supplier.
- Follow the next 2 images only if you wish to link a supplier for rental back-to-backs (finance house bills company & company bills client).

- Click on the **Supplier Code** text box to reveal an **Ellipsis** button.
- Click on this button to display the **Select a finance party** pop up screen.
- Click on the **row selector** in front of the **Supplier** that you wish to **link** to this **item**.
- Click on **Ok**.

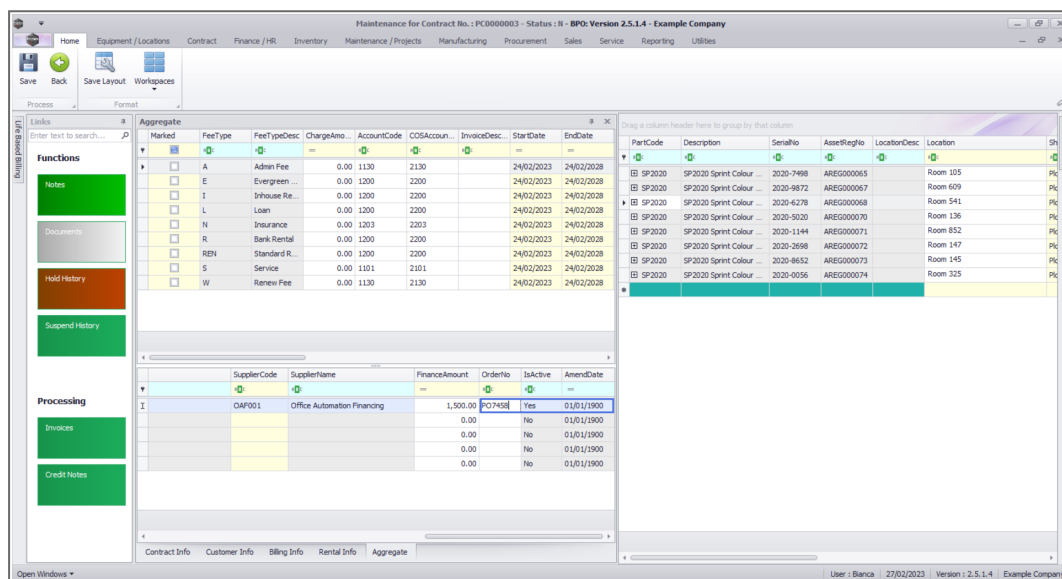- **Supplier Name:** This will auto populate once the supplier code has been selected.

- **Finance Amount:** Click in this text box and either type in or use the arrow indicators to select the finance amount.

- **Note:** The finance amount for aggregate meters should be set so as to cover the charge for all contract items for this meter type.

Additional Details

- **Order No:** Type in a customer order number relevant to this item, if required. This will be displayed on the contract invoice.
- **Status:** This field will be set to *A* (Active) once the fee has been saved, and is static.
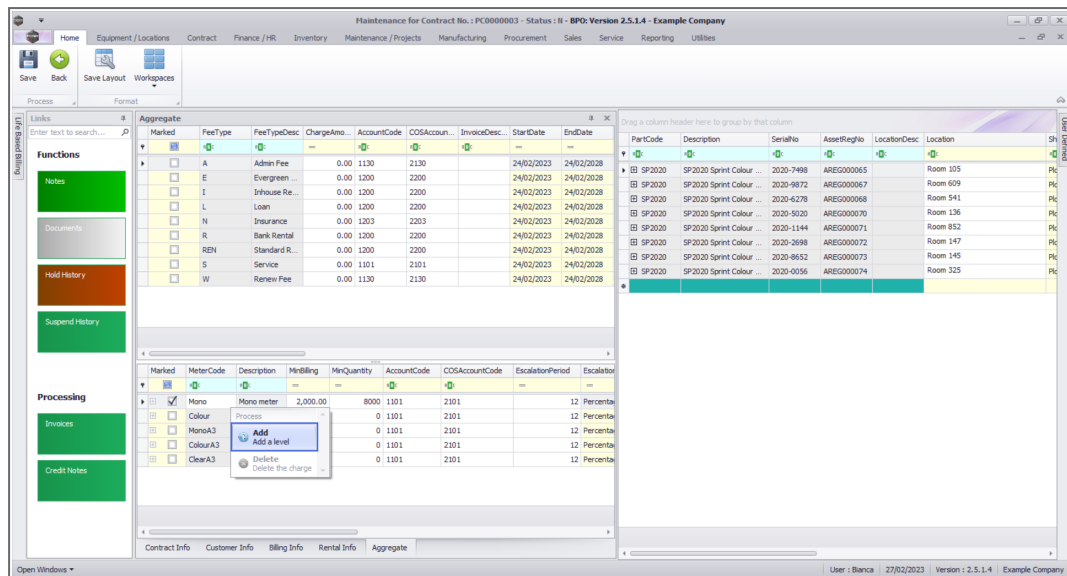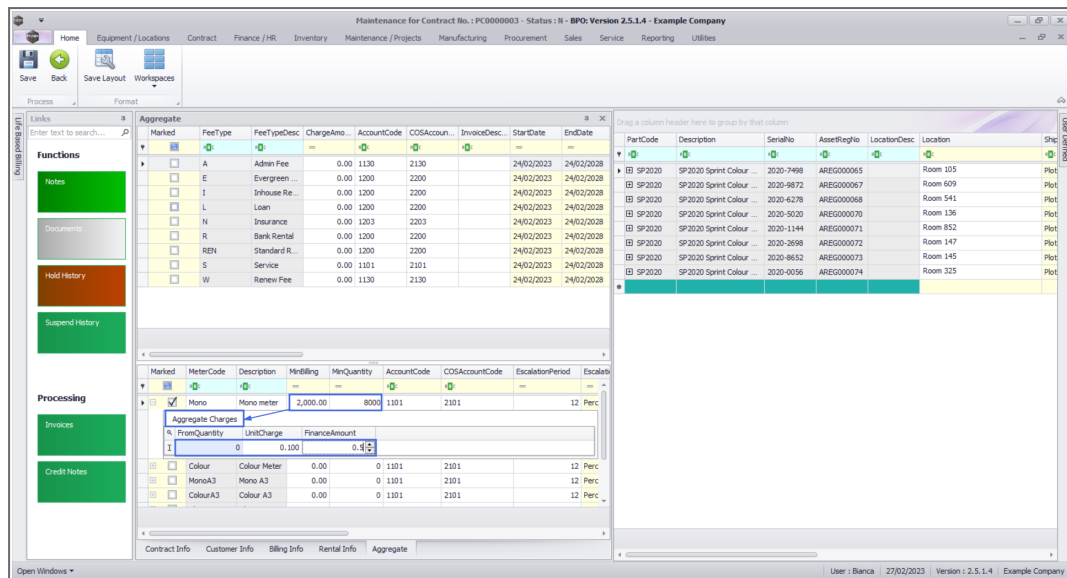- **Amend Date:** This shows the date the item was last modified and the field is static.

Add Meter Levels

- *Scroll left* to return to the *Marked* column.
- *Right click* in the *row* of the 'active' *item* you wish to *add* a *meter level* to.
  - In this image the *Mono* meter has been selected.
- A *Process* menu will pop up.
- Click on *Add* - Add a level.

Add Meter Levels – For A Meter with Minimum Billing

- The *Meter Charges* frame will be expanded.
  1. In this image, the mono meter has a minimum billing set up of a R250 charge for the first 1000 copies (*Minimum Quantity*). *BPO* calculates the usage charges by first calculating the minimum billing set up. In this example, it means in *BPO*, a fixed charge of R250 will be applied for any number of mono copies made on this contract item the first copy up to and including 1 000 thereafter a unit charge per copy will be applied i.e from 1001.
     2. **From Quantity:** This is the number from which the unit charge will be effective.
        - The first row in the *Meter Charges matrix*, is static at 0. This means if there is minimum billing set up on the meter, the *first* row looks incorrect as the *From Quantity* field is static at 0.

- If there is minimum billing set up on the meter, *BPO* does not read the *From Quantity* in the first row as 0 (although it displays as 0) but starts counting from (*Minimum Quantity + 1*). In this case, since (minimum billing level) is up to and including 1000, *BPO* will start counting from 1001.

- For a more detailed explanation, read this important note on Minimum Billing and Meter Charge Setup.

3. **Major Currency Charge:** (only viewable for standard meter set up) Once the Unit Charge has been input as cents, the Major Currency Charge will automatically round the value to two decimal places.

4. **Unit Charge:** Type in the unit charge for the meter (charge per copy) - this needs to be input as the cents value.

5. **Finance Amount:** This should only be populated if there is a Back to Back Deal with a third party who is set up in *BPO* as Supplier.

Add Meter Levels – For A Meter with No Minimum Billing

- The *Meter Charges* frame will be expanded.
    - *Note:* The **Colour** meter will be used as an example.
1. There is no minimum billing set up on this meter. This means the usage calculation will only be based on what's set up in the Meter Charges matrix.
2. **From Quantity:** This is the number from which the unit charge will be effective.
    - The first row in the Meter Charges matrix, is static at 0.
    - For a more detailed explanation, read this important note on Minimum Billing and Meter Charge Setup.
3. **Finance Amount:** This should only be populated if there is a Back to Back Deal with a third party who is set up in *BPO* as a Supplier.

4. **Major Currency Charge:** Once the Unit Charge has been input as cents, the Major Currency Charge will automatically round the value to two decimal places.

5. **Unit Charge:** Type in or use the arrow indicators to select the unit charge for this additional meter (charge per copy) - this needs to be input as the cents value. This charge will usually increase with each new level.
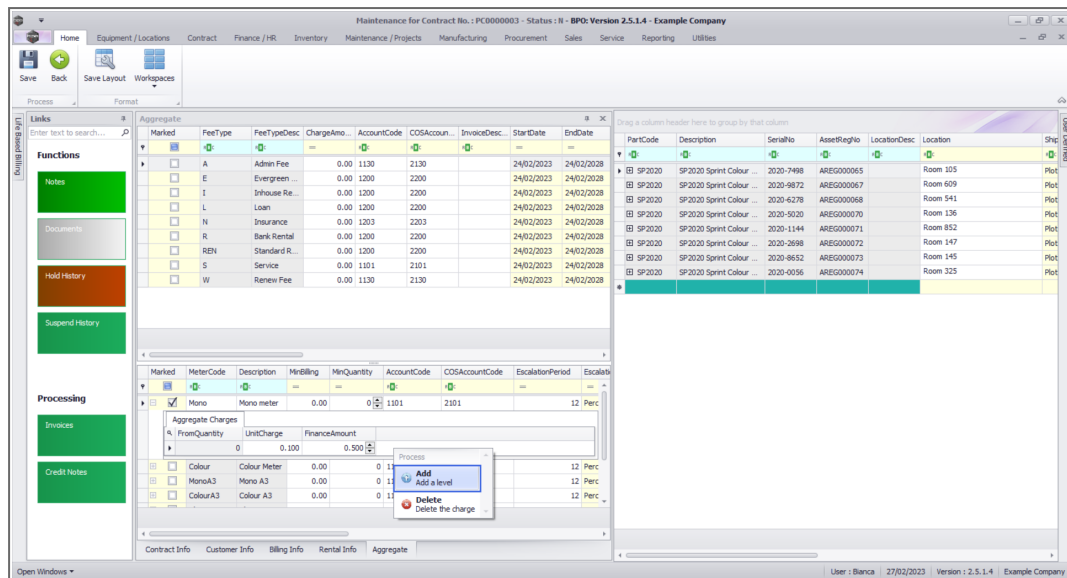

Add an Additional Charge Level

- *Right click* anywhere in the *row* of the *item* that you wish to add *anothermeter level* to. (You can do this whilst the meter charges matrix is open or closed).
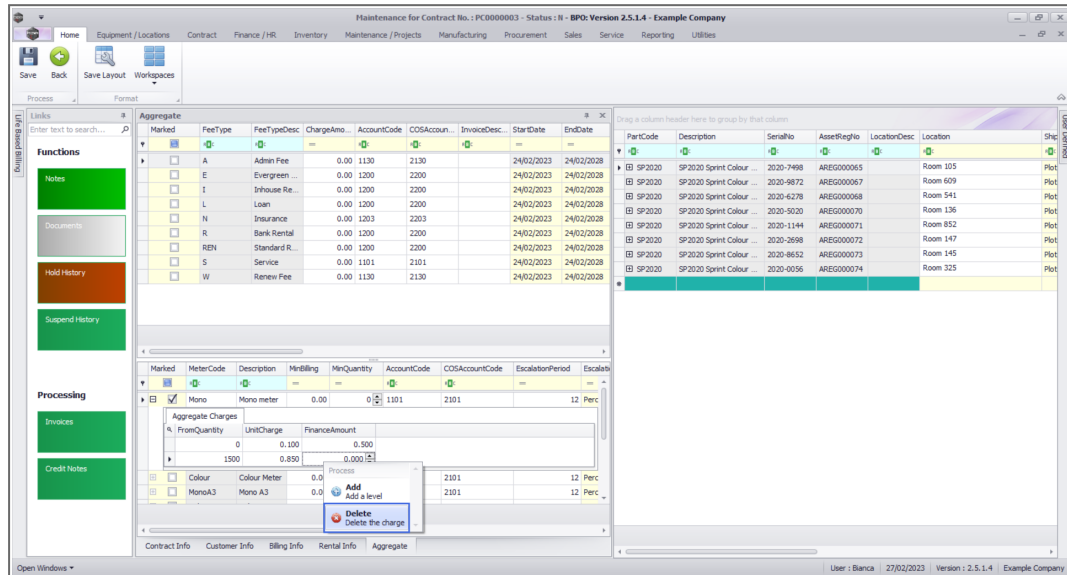- The *Process* menu will pop up again.
- Click on *Add* - Add a level.

- A *second level* has now been added to the **Meter Charges** matrix.
  - **From Quantity:** Type in or use the arrow indicators to select the number of copies from which this charge will be effective.
    - For a more detailed explanation, read this important note on Minimum Billing and Meter Charge Setup.
  - **Finance Amount:** This should only be populated if there is a Back to Back Deal with a third party who is set up in *BPO* as a Supplier.
  - **Unit Charge:** Type in or use the arrow indicators to select the unit charge for this additional meter (charge per copy). This charge will usually increase with each new level.
    - Repeat this process to add more meter charges as required.

- When you have finished working in the *Meter Charge Levels*, click on the *Hide* button to *close* the sub grid.
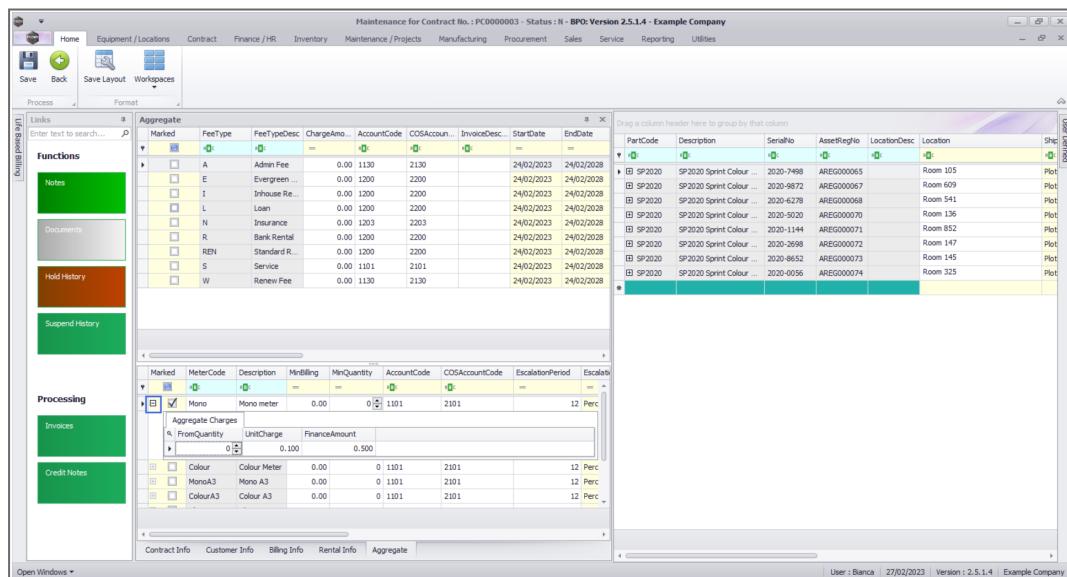

Delete A Meter Level

- The final option in the *Add Meter Level Process* menu is *Delete* the Charge.

- *Right click* in the *row* of the *meter level* that you wish to *delete* from the meter.
- The *Process* menu will pop up.
- Click on *Delete* - Delete the Charge.

- The selected meter level will now be *removed* from the *Meter Charges* matrix.
- Click on the *Hide* button to close the *Meter Charges* matrix.

Next: Add Contract Item **Prepaid Meters** or Link Contract Item **Inclusions**

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