

SERVICE CONTRACT

ITEM SALE PROCESS

1. [Create a Quote](#) (optional)
2. Create an Order
3. Create New Deal (creates call)
4. [Assign 'Walk In' Warranty to Machine](#)
5. [Request Parts](#)
6. [Part Request Authorisation](#)
7. [Issue Machine to Call](#)
8. [Create Invoice from Call](#)
9. [Close Call](#)
10. [Create Contract](#)
11. [Release Contract for Approval](#)
12. [Approve Contract](#)

RSI.PRC.008

