

BPO2

SERVICE - SCHEDULING

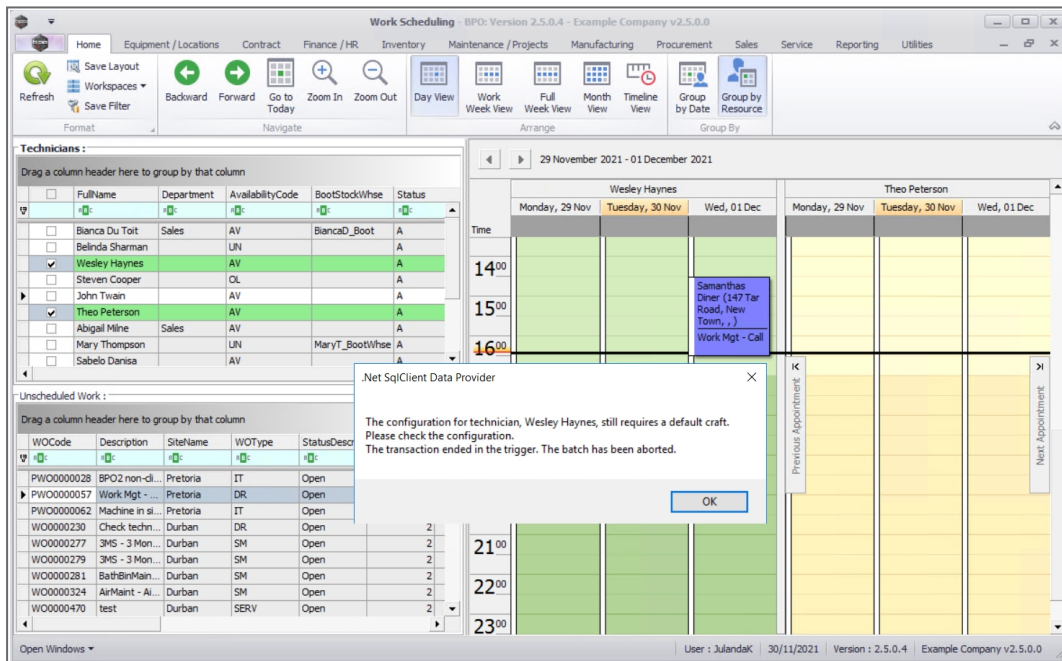
.NET SQLCLIENT DATA PROVIDER

When attempting to **assign** an **Unscheduled Work order** in the **Work Scheduling** screen and the following error message occur.

.Net SqlClient Data Provider



The configuration for technician, [*technician name*], still requires a default craft. Please check the configuration. The transaction ended in the trigger. The batch has been aborted.



This is primarily due to;

1. The Work Order that you wish to allocate to a Technician has not been assigned a Craft.

Fix

Follow the steps as set out in the "Required Crafts " on page 13 section when adding a Work Order.

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